

USCIS Response to Coronavirus (COVID-19)



U.S. Citizenship
and Immigration
Services

[Home](#) > [Newsroom](#) > [All News](#) > [Alerts](#) > Tools Outage

Tools Outage

Release Date : 12/21/2021

USCIS will conduct system maintenance to the Contact Relationship Interface System (CRIS) on Wednesday, Dec. 22nd, at 11:50 p.m. through Thursday, Dec. 23rd, at 3:00 a.m. Eastern.

During this time frame, users may experience technical difficulties with one or more of the following online tools:

- Check My Case Status
- e-Request
- Change of Address online
- Check Case Processing Times
- Civil Surgeon Locator
- Office Locator
- File Online
- myUSCIS online account
- Service Request Management Tool (SRMT)

We apologize for any inconvenience this may cause.

Last Reviewed/Updated: 12/21/2021