



**U.S. Citizenship  
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Services**

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# Tools Outage

Release Date : 05/17/2022

USCIS will conduct system maintenance to the Contact Relationship Interface System (CRIS) on Wednesday, May 18, 2022 at 11:50 p.m. through Thursday, May 19, 2022 at 3:00 a.m. Eastern.

During this time frame, users may experience technical difficulties with one or more of the following online tools:

- Check My Case Status
- e-Request
- Change of Address online
- Check Case Processing Times
- Civil Surgeon Locator
- Office Locator
- File Online
- myUSCIS online account
- Service Request Management Tool (SRMT)

We apologize for any inconvenience this may cause.

Last Reviewed/Updated: 05/17/2022