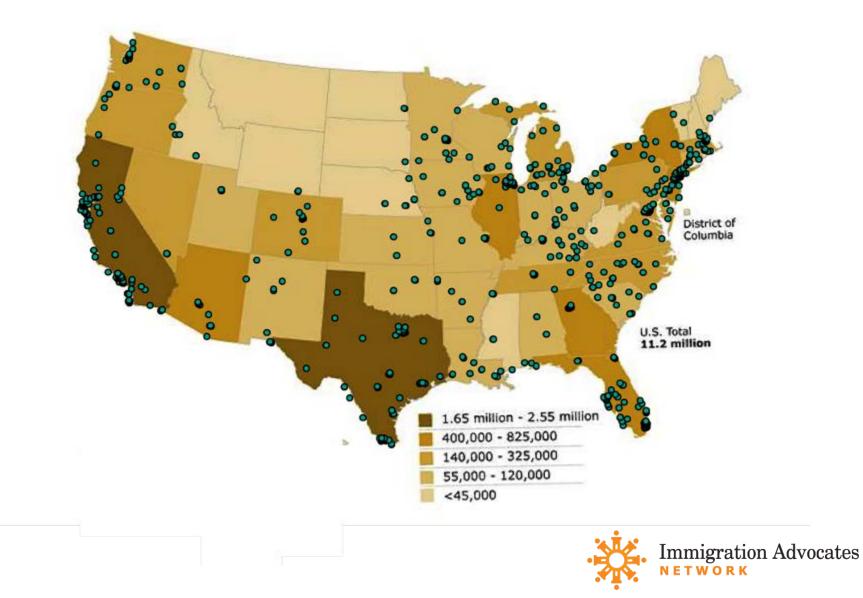


Innovations in Immigration Legal Services Delivery

Matthew Burnett Immigration Advocates Network

October 24, 2013

Understanding the Need



Who's Online?

- 78% Latino adults go online at least occasionally, compared with 87% of whites and 78% of blacks.
- 86% of Latinos say they own a cellphone, similar to whites (84%) and blacks (90%).
- Latinos are just as likely as whites or blacks to own a smartphone.
- Latino internet users are more likely than white internet users (and equally as likely as blacks) to say they go online using a mobile device.
- Similar shares of Latinos (68%), whites (66%) and blacks (69%) say they use social networking sites like Twitter and Facebook at least occasionally.

Source: Pew Internet

How can technology support more effective and efficient legal services delivery?

How can technology increase access and reduce barriers for low-income immigrants?

How can technology help to assure quality services and facilitate evaluation/continuous improvement?

How can technology provide quality training and technical assistance to larger numbers of staff and volunteers?

How can technology facilitate better and more impactful outreach?



Legal Services Delivery Pyramid (Scale)

Trained Lawyer Full Service

Trained Lawyer/BIA Rep Less than Full Service

Low Cost Intervention + Non-Lawyer/Non-BIA Rep

Low Cost Intervention Alone



Legal Services Delivery Pyramid (Services)

Direct Services Full Representation

Workshops/Clinics Consultations

Trained Community Organizers/Advocates

Self-Help/Know Your Rights Tools & Resources

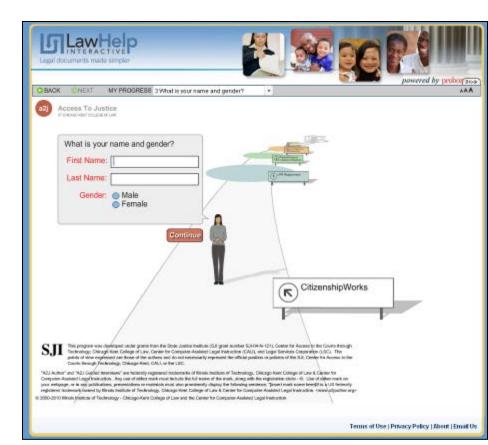


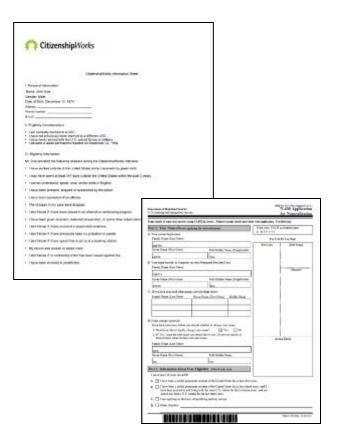
CitizenshipWorks





CitizenshipWorks







CitizenshipWorks Mobile

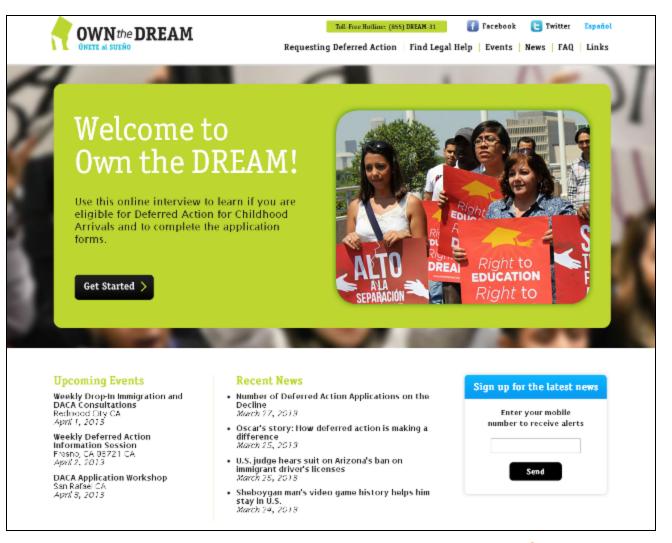






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Own the Dream





Own the Dream

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This interview will help you understand the requirements for DACA.	1 1 1	What is Deferred Action for Childhood Arrivels or "DACA"?	
The interview has about 25 questions, and takes leas than 10 minutes. It will not ask your name, address or other identifying information.		Leon Mine	_
At the end of the interview you will be able to download an information sheet (POF) that is specific to your interview answers to help you		(K) Wekome	
understand your eligibility and prepare to apply for DACA.		and ALT (1), Canadrate Associate the Sound Princips	
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Pocket DACA



Pocket DACA

- Screen for DACA eligibility;
- Find legal help;
- Keep up-to-date on DACA news;
- Polls for potential applicants;
- Key DACA resources; and
- Answers to frequently asked questions.



Contact

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