

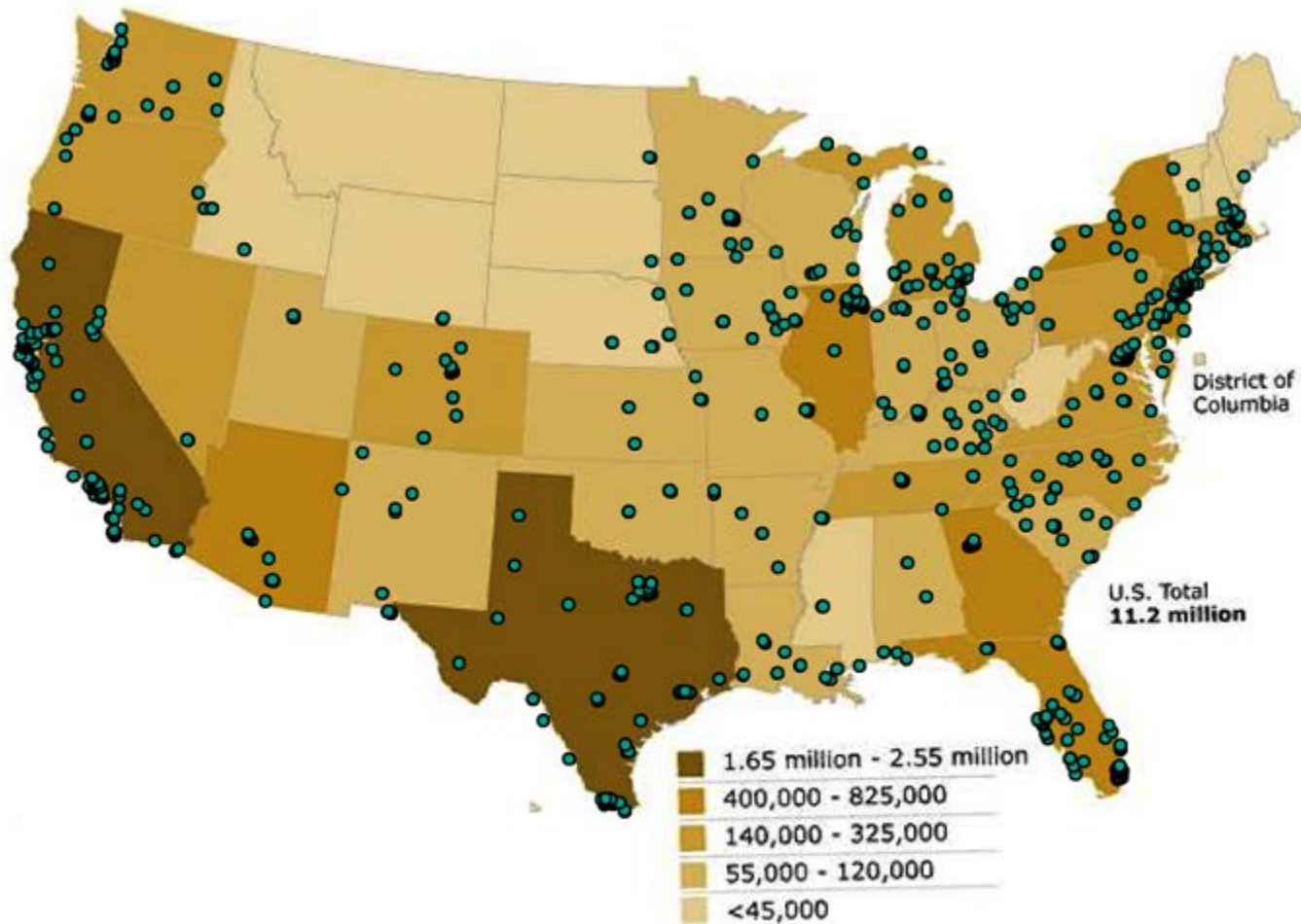


Innovations in Immigration Legal Services Delivery

Matthew Burnett
Immigration Advocates Network

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Understanding the Need



Who's Online?

- 78% Latino adults go online at least occasionally, compared with 87% of whites and 78% of blacks.
- 86% of Latinos say they own a cellphone, similar to whites (84%) and blacks (90%).
- Latinos are just as likely as whites or blacks to own a smartphone.
- Latino internet users are more likely than white internet users (and equally as likely as blacks) to say they go online using a mobile device.
- Similar shares of Latinos (68%), whites (66%) and blacks (69%) say they use social networking sites like Twitter and Facebook at least occasionally.

Innovations in Legal Services Delivery

How can technology support more effective and efficient legal services delivery?

How can technology increase access and reduce barriers for low-income immigrants?

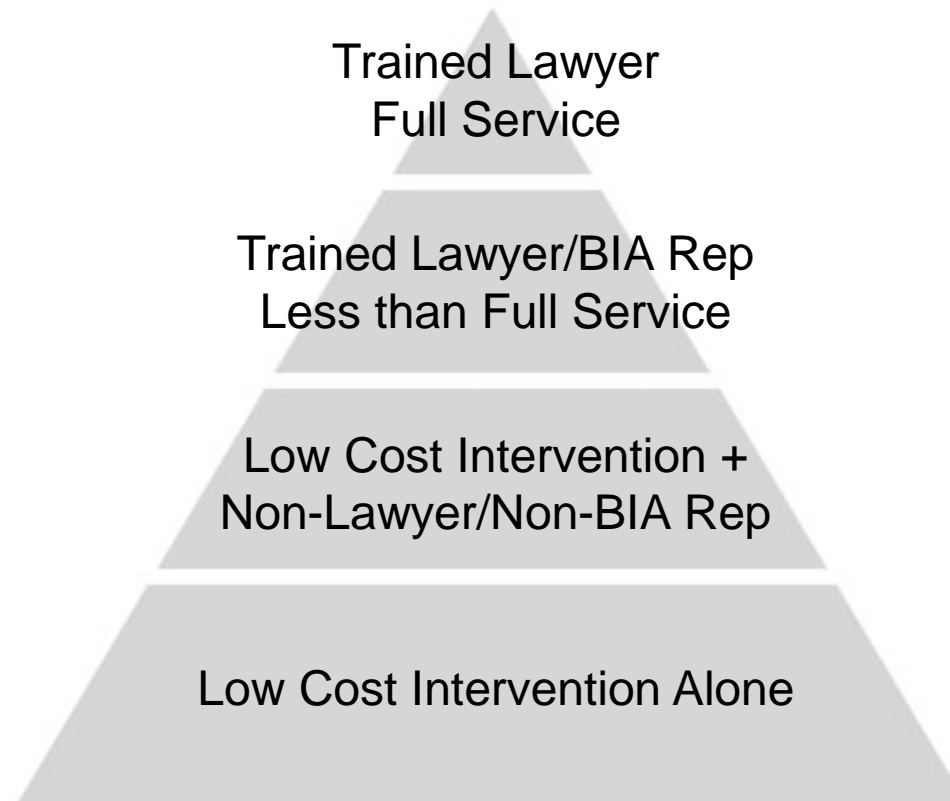
How can technology help to assure quality services and facilitate evaluation/continuous improvement?

How can technology provide quality training and technical assistance to larger numbers of staff and volunteers?

How can technology facilitate better and more impactful outreach?



Legal Services Delivery Pyramid (Scale)



Legal Services Delivery Pyramid (Services)



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[Understand Your Eligibility](#) | [Learn About Naturalization](#) | [Prepare for the Tests](#) | [Other Citizenship Resources](#) | [Naturalization Tools/Forms](#)

Are you eligible to apply for citizenship?

This website will help you to answer important questions about your eligibility for naturalization. It will also help you to better understand the naturalization process and how to prepare for the naturalization tests.

[Learn More >](#)



Learn About Naturalization



Get the facts about the naturalization process.

[Go](#)

Prepare for the Naturalization Tests



Find out how to prepare for the naturalization tests.

[Go](#)

Other Citizenship Resources



Learn more about becoming a U.S. citizen.

[Go](#)

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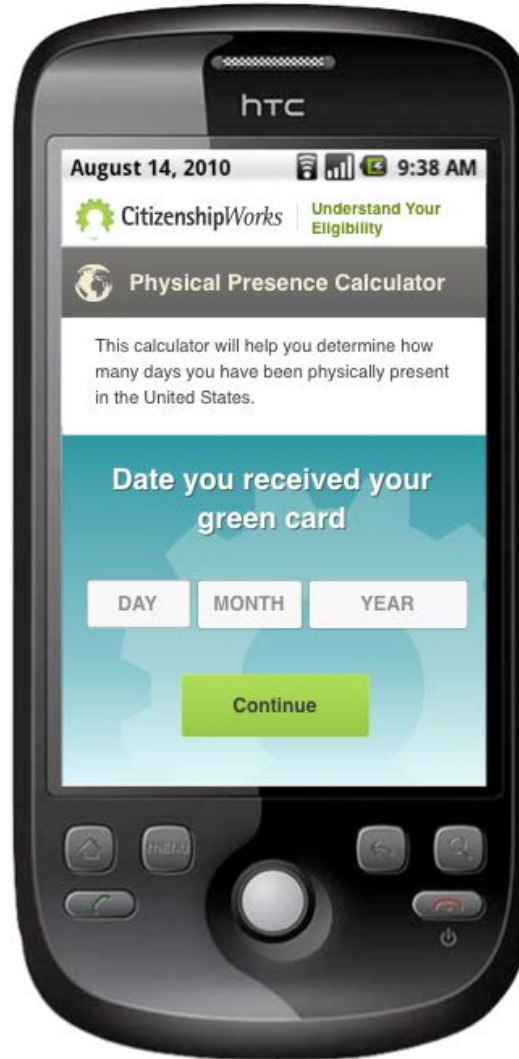
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Own the Dream




Toll Free Hotline: (855) DREAM 31

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Requesting Deferred Action | Find Legal Help | Events | News | FAQ | Links

Welcome to Own the DREAM!

Use this online interview to learn if you are eligible for Deferred Action for Childhood Arrivals and to complete the application forms.

[Get Started >](#)

Upcoming Events

Weekly Drop-In Immigration and DACA Consultations
Redwood City, CA
April 1, 2013

Weekly Deferred Action Information Session
Fresno, CA 93721 CA
April 2, 2013

DACA Application Workshop
San Rafael, CA
April 3, 2013

Recent News

- **Number of Deferred Action Applications on the Decline**
March 27, 2013
- **Oscar's story: How deferred action is making a difference**
March 25, 2013
- **U.S. judge hears suit on Arizona's ban on immigrant driver's licenses**
March 25, 2013
- **Sheboygan man's video game history helps him stay in U.S.**
March 24, 2013

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WELCOME TO THE DEFERRED ACTION FOR CHILDHOOD ARRIVALS ("DACA") ELIGIBILITY SCREENING INTERVIEW

Welcome to the Deferred Action for Childhood Arrivals ("DACA") Eligibility Screening Interview.

This interview will help you understand the requirements for DACA.

The interview has about 25 questions, and takes less than 10 minutes. It will not ask your name, address or other identifying information.

At the end of the interview you will be able to download an information sheet (PDF) that is specific to your interview answers to help you understand your eligibility and prepare to apply for DACA.

[Learn More](#)

What is Deferred Action for Childhood Arrivals or "DACA"?

Learn More

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Pocket DACA



Pocket DACA

- Screen for DACA eligibility;
- Find legal help;
- Keep up-to-date on DACA news;
- Polls for potential applicants;
- Key DACA resources; and
- Answers to frequently asked questions.



Contact

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