



U.S. Citizenship and Immigration Services

USCIS Office Closings

Wednesday, January 28, 2015

Español

If the office where you have an appointment is closed, then read about rescheduling.

*****ALERT: District 3 - New York Queens Field Office and Jackson Avenue ASC – Temporarily Closed*****

****Effective immediately, the Queens Field Office and Jackson Avenue Application Support Center located at 27-35 Jackson Avenue will be closed until further notice due to facilities related issues. All operations will be transferred to 26 Federal Plaza, Room 8-100, New York, NY 10278.****

The following chart provides guidance on rescheduling your office or applicant support center (ASC) is closed. You should also check for more specific information about an office’s rescheduling policy. Please use the Field Offices area of the website to find an individual office.

Customers are reminded that if inclement weather hinders their ability to appear at a USCIS office for an interview or appointment when that office is open, USCIS may exercise discretion to reschedule the appearance if the customers can show that their failure to appear was weather-related.

For more information or assistance, please contact your local office or call the National Customer Service Center at 1-800-375-5283.

Field Office and International Office Closures	
If You	Then
Have an appointment for an interview or biometrics and the USCIS office you have been scheduled for is closed,	USCIS will automatically reschedule as soon as possible.
Scheduled an InfoPass or other appointment and the USCIS office you have been scheduled for is closed	We recommend you reschedule a new appointment on your own as soon as possible.

ASC Closures		
If an ASC	Then We	Note
Is closed temporarily on the day of your biometrics appointment for an unforeseen circumstance such as inclement weather or a power outage;	Will automatically reschedule all applicants to the next available appointment date	If you would prefer to come in once the office reopens we will process walk-ins on a case-by-case basis; however, the ASC may experience multiple walk-ins on the days following a closure and you may experience longer wait times.
Has closed until further notice and the reopen date is not known	Will automatically reschedule your appointment to the nearest ASC for processing based on your ZIP code	This will continue until the ASC has confirmed a reopening date.

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