



**U.S. Citizenship and
Immigration Services**

USCIS Office Closings

[Versión en español](#)

This page was last updated on March 21, 2018.

Below, we list offices that are closed or have temporarily changed hours. This information can change quickly, so please check this page on the day of your appointment.

For more information or assistance, please contact your local office or call us at 800-375-5283. For people who are deaf, hard of hearing or have a speech disability: TTY 800-767-1833.

Field Offices

Field Office	Status
Maryland	
Baltimore	Closed March 21, 2018 due to weather.
New Jersey	
Mt. Laurel	Closed March 21, 2018 due to weather.
Newark	Closed March 21, 2018 due to weather.
New York	
Brooklyn	Closed March 21, 2018 due to weather.
Long Island	Closed March 21, 2018 due to weather.
New York	Closed March 21, 2018 due to weather.
Queens	Closed March 21, 2018 due to weather.
Pennsylvania	
Philadelphia	Closed March 21, 2018 due to weather.
U.S. Virgin Islands	
Christiansted, St. Croix	Closed until further notice.
Virginia	
Washington	Closed March 21, 2018 due to weather.
Vermont	

Field Office	Status
South Burlington	Closed March 21, 2018 due to weather.

The following field support offices are now closed. Please contact the nearest field office for assistance.

If you previously visited our field support office in:	Then please contact the field office in:
Fort Benning, Georgia	Montgomery, Alabama
Fort Jackson, South Carolina	Greer, South Carolina
Fort Sill, Oklahoma	Oklahoma City, Oklahoma

Please also visit uscis.gov/military for information and links to resources geared specifically for members of the military and their families.

[Application Support Centers](#)

Application Support Center	Status
Delaware	
Dover	Closed March 21, 2018 due to weather.
Maryland	
Baltimore	Closed March 21, 2018 due to weather.
Glenmont	Closed March 21, 2018 due to weather.
Salisbury	Closed March 21, 2018 due to weather.
New Jersey	
Elizabeth	Closed March 21, 2018 due to weather.
Hackensack	Closed March 21, 2018 due to weather.
Mt. Laurel	Closed March 21, 2018 due to weather.
New York	
Bronx	Closed March 21, 2018 due to weather.
Brooklyn	Closed March 21, 2018 due to weather.
Hicksville	Closed March 21, 2018 due to weather.
Long Island	Closed March 21, 2018 due to weather.

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Application Support Center	Status
Manhattan	Closed March 21, 2018 due to weather.
New York	Closed March 21, 2018 due to weather.
Port Chester	Closed March 21, 2018 due to weather.
Queens/Jamaica	Closed March 21, 2018 due to weather.
Pennsylvania	
Center City	Closed March 21, 2018 due to weather.
Philadelphia	Closed March 21, 2018 due to weather.
U.S. Virgin Islands	
Christiansted, St. Croix	Closed through April 13, 2018. Will reopen on April 16, 2018
Virginia	
Alexandria	Closed March 21, 2018 due to weather.

Hurricane Maria - St. Croix ASC:

If you did not attend your biometrics appointment due to Hurricane Maria, we will automatically reschedule your appointment. The St. Croix Application Support Center (ASC) has begun scheduling appointments for April 2018. We will send appointment notices in the order they were canceled, starting with appointments originally scheduled for Sept. 2017. If you do not receive a new appointment by mail within 90 days, please call 800-375-5283.

If you have an emergency and cannot wait for a new appointment notice by mail, please call 800-375-5283 or visit the ASC as a walk-in. However, we cannot guarantee walk-in applicants will be processed on the same day, so you may have to return again on another day. Please note that starting in May 2018, the St. Croix ASC will only be open to the public for one week every month. Please see the chart below for a complete schedule.

St. Croix ASC 8:00 – 4:00
April 16, 2018 – April 27, 2018
May 21, 2018 – May 25, 2018
June 25, 2018 – June 29, 2018
July 23, 2018 – July 27, 2018
August 27, 2018 – August 31, 2018
September 24, 2018 – September 28, 2018

[Asylum Offices](#)

Asylum Office	Status
Virginia	
Arlington	Closed March 21, 2018 due to weather. All asylum interviews scheduled to take place today will be cancelled and rescheduled
New Jersey	
Newark	Closed March 21, 2018 due to weather.

International Offices

International Office	Type of Office	Status
Havana, Cuba	Field Office	Temporarily Closed

Rescheduling Appointments at Field Offices, International Offices and Application Support Centers

The following charts provide guidance on rescheduling when your field office, application support center (ASC) or other office has schedule changes. You should also check for more specific information about your office's or ASC's rescheduling policy by searching for your specific [field office](#).

If inclement weather hinders your ability to appear at a USCIS office for an interview or appointment when that office is open, we may consider rescheduling your interview or appointment if you can show that your failure to appear was weather-related.

Field Offices, International Offices and Other Offices

If you	Then
Are scheduled for an interview or biometric services appointment and the USCIS office you have been scheduled for is closed	USCIS will automatically reschedule as soon as possible.
Scheduled an InfoPass or other appointment and the USCIS office you have been scheduled for is closed	You must reschedule a new appointment on your own as soon as possible.

Application Support Centers

If your ASC	Then we	Note
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If your ASC	Then we	Note
<p>Opens late or closes early due to an unforeseen circumstance such as inclement weather or a power outage</p>	<p>We will not automatically reschedule your appointment.</p>	<p>To reschedule your appointment, please make a copy of your appointment notice for your records, then mail the original to:</p> <p>Biometrics Processing Unit (BPU) Alexandria ASC 8850 Richmond Hwy, Suite 100 Alexandria, VA 22309-1586.</p> <p>Once we receive your request, we will mail a new ASC appointment notice to you.</p> <p>If you have questions or concerns, call us at 800-375-5283. For people with disabilities: (TTY) 800-767-1833..</p>
<p>Closes for an entire day due to an unforeseen circumstance such as inclement weather or a power outage</p>	<p>We will automatically reschedule your appointment.</p>	<p>We will mail a new ASC appointment notice to you. If you do not receive an appointment notice within 3 weeks, contact us at 800-375-5283. For people with disabilities: (TTY) 800-767-1833.</p> <p>If you are unable to wait for your new appointment notice by mail, you may still visit an ASC. However, please note that the ASC may not be able to process you due to high case volumes, you may experience long wait times, or you may have to return on another date and time.</p>

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