



U.S. Citizenship and  
Immigration Services

## USCIS Office Closings

This page was last updated on February 13, 2019.

**Below, we list offices that are closed or have temporarily changed hours. This information can change quickly, so please check this page on the day of your appointment.**

For more information or assistance, please contact your local office or call us at 800-375-5283. For people who are deaf, hard of hearing or have a speech disability: TTY 800-767-1833.

### Field Offices

Field Office	Status
<b>Maine</b>	
Portland	Will have a delayed opening on February 13, 2019 due to hazardous weather. The office will open at 10:00 a.m.
<b>New York</b>	
Albany	Will have a delayed opening on February 13, 2019 due to hazardous weather. The office will open at 10:00 a.m.

The following field support offices are now closed. Please contact the nearest field office for assistance.

If you previously visited our field support office in:	Then please contact the field office in:
Fort Benning, Georgia	Montgomery, Alabama
Fort Jackson, South Carolina	Greer, South Carolina
Fort Sill, Oklahoma	Oklahoma City, Oklahoma

Please also visit [uscis.gov/military](https://uscis.gov/military) for information and links to resources geared specifically for members of the military and their families.

### Application Support Centers

Application Support Center	Status
<b>Maine</b>	
Portland	Will have a delayed opening on February 13, 2019 due to hazardous weather. The office will open at 10:00 a.m.
<b>New York</b>	<b>AILA Doc. No. 19021304. (Posted 2/13/19)</b>

Application Support Center	Status
Albany	Will have a delayed opening on February 13, 2019 due to hazardous weather. The office will open at 10:00 a.m.

### Asylum Offices

Asylum Office	Status
<b>All Offices</b>	Open

### International Offices

International Office	Type of Office	Status
<b>Havana, Cuba</b>	Field Office	Closed
<b>Moscow, Russia</b>	Field Office	Will permanently close on March 29, 2019. The last day the office will be open to the public and accepting applications is Feb. 28, 2019

### Rescheduling Appointments at Field Offices, International Offices and Application Support Centers

The following charts provide guidance on rescheduling when your field office, application support center (ASC) or other office has schedule changes. You should also check for more specific information about your office's or ASC's rescheduling policy by searching for your specific [field office](#).

If inclement weather hinders your ability to appear at a USCIS office for an interview or appointment when that office is open, we may consider rescheduling your interview or appointment if you can show that your failure to appear was weather-related.

#### Field Offices, International Offices and Other Offices

If you	Then
Are scheduled for an interview and the USCIS office it is scheduled at is closed	USCIS will automatically reschedule as soon as possible.
Scheduled an InfoPass or other appointment and the USCIS office it is scheduled at is closed	You must reschedule a new appointment on your own as soon as possible.

#### Application Support Centers (ASC)

If you	Then	Additional Information
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If you	Then	Additional Information
Have a USCIS biometrics services appointment and your ASC opens late, closes early, or closes for an entire day due to an unforeseen circumstance such as inclement weather or a power outage	We will automatically reschedule your appointment as soon as possible.	<p>We will mail a new ASC appointment notice to you. If you do not receive an appointment notice within three weeks, contact us at 800-375-5283 (TTY 800-767-1833).</p> <p>If you are unable to wait for your new appointment notice by mail, you may still visit an ASC. However, the ASC may not be able to process you due to high case volumes. You may experience long wait times, or you may have to return on another date.</p>
Need to reschedule your USCIS biometrics services appointment for good cause before your scheduled appointment date	You must follow the instructions on the biometrics appointment notice	<p>To reschedule your appointment, please make a copy of your appointment notice for your records, then mail only the original appointment notice to:</p> <p style="padding-left: 40px;">Biometrics Processing Unit (BPU) Alexandria ASC 8850 Richmond Hwy, Suite 100 Alexandria, VA 22309-1586</p> <p><b>Do not mail any other document with your original appointment notice.</b></p> <p>We will review your request and, if appropriate, will mail a new ASC appointment notice to the address listed on your original appointment notice.</p> <p>If you need to change your address, please follow the instructions provided on our <a href="#">website</a>. The BPU cannot process any change of address requests.</p> <p>If you are unable to wait for your new appointment notice by mail, you may still visit an ASC. However, the ASC may not be able to process you due to high case volumes. You may experience long wait times, or you may have to return on another date.</p>

### Appointments at the Honolulu ASC

For biometric appointments scheduled at the Honolulu ASC, you may appear for your appointment on your scheduled date or as a walk-in before your scheduled date. Please note that if you come as a walk-in, you may experience long wait times or the ASC may not be able to process you due to high case volumes, in which case you will have to return on another date and time. If you cannot appear for your appointment by the scheduled date, follow the instructions on the appointment notice to reschedule your appointment.

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