## Worley, Jordan P

From: Nicklaw, Nicole C < Nicole.C.Nicklaw@uscis.dhs.gov>

**Sent:** Thursday, May 31, 2018 8:18 AM **To:** BEST\_H1Bfoia@sptaas.dhs.gov

**Subject:** FW: Computer Programmer Memo Service Center Consistency

From: Doumani, Stephanie M

Sent: Tuesday, August 08, 2017 8:44 AM

**To:** Nakajima, Simon T; Bump, Micah N; Stern, Kimberly M (Kim); Cox, Robert H **Cc:** Dalal-Dheini, Sharvari P (Shev); Choi, Heesun S (Sunny); Nicklaw, Nicole C **Subject:** RE: Computer Programmer Memo Service Center Consistency

(L) / [T]

Hi Simon, (b)(5)

If our understanding is incorrect, please let us know.

Thanks, Stephanie

From: Nakajima, Simon T

**Sent:** Monday, August 07, 2017 2:41 PM

**To:** Doumani, Stephanie M; Bump, Micah N; Stern, Kimberly M (Kim); Cox, Robert H **Cc:** Dalal-Dheini, Sharvari P (Shev); Choi, Heesun S (Sunny); Nicklaw, Nicole C

Subject: RE: Computer Programmer Memo Service Center Consistency

Hi Stephanie/SCOPS,

(b)(5)

Thanks, Simon

From: Doumani, Stephanie M

Sent: Monday, August 07, 2017 12:51 PM

**To:** Bump, Micah N; Stern, Kimberly M (Kim); Nakajima, Simon T; Cox, Robert H **Cc:** Dalal-Dheini, Sharvari P (Shev); Choi, Heesun S (Sunny); Nicklaw, Nicole C **Subject:** RE: Computer Programmer Memo Service Center Consistency

Hi Everyone,

As Kim previously mentioned, we were notified that NSC is currently holding thousands of cases. They informed us that they need this training to train the new officers they've brought on to assist with this workload. We completely understand that OCC has competing priorities, especially in light of all the work needed on EOs. We just wanted to give

you all visibility on our game plan, which is to utilize the draft training until the final is ready if we are unable to finalize by Wednesday. We were going to move forward with this plan last week, but wanted to see if we could get the final version finished, as utilizing the final version from the start is our preferred approach.

Thanks very much for your understanding and your hard work on this.

Stephanie

From: Bump, Micah N

**Sent:** Monday, August 07, 2017 9:28 AM

To: Stern, Kimberly M (Kim); Nakajima, Simon T; Cox, Robert H

Cc: Doumani, Stephanie M; Dalal-Dheini, Sharvari P (Shev); Choi, Heesun S (Sunny); Nicklaw, Nicole C

Subject: RE: Computer Programmer Memo Service Center Consistency

Hi Kim,

We should be able to review by then. If we need more time, we'll be in touch.

Thanks,

Micah

From: Stern, Kimberly M (Kim)

**Sent:** Monday, August 07, 2017 8:20 AM

To: Nakajima, Simon T; Cox, Robert H; Bump, Micah N

Cc: Doumani, Stephanie M; Dalal-Dheini, Sharvari P (Shev); Choi, Heesun S (Sunny); Nicklaw, Nicole C

Subject: RE: Computer Programmer Memo Service Center Consistency

Good morning,

I've combined NSC's deference slides into the larger PPT, <u>Implementation of March 31 2017 Memo</u>. The deference slides are #9 and 10, please review and revise as you see fit.

Do you think it would be possible complete initial review by COB Wed. Aug. 9<sup>th</sup>?

Thanks, Kim

.....

From: Nakajima, Simon T

**Sent:** Thursday, August 03, 2017 12:45 PM

To: Stern, Kimberly M (Kim); Cox, Robert H; Bump, Micah N

Cc: Doumani, Stephanie M; Dalal-Dheini, Sharvari P (Shev); Choi, Heesun S (Sunny); Nicklaw, Nicole C

**Subject:** RE: Computer Programmer Memo Service Center Consistency

(b)(5)

From: Stern, Kimberly M (Kim)

**Sent:** Thursday, August 03, 2017 12:41 PM

To: Nakajima, Simon T; Cox, Robert H; Bump, Micah N

| Thanks, Kim  From: Nakajima, Simon T  Sent: Thursday, August 03, 2017 12:04 PM  Fo: Stern, Kimberly M (Kim); Cox, Robert H; Bump, Micah N  Co: Doumani, Stephanie M; Dalal-Dheini, Sharvari P (Shev); Choi, Heesun S (Sunny); Nicklaw, Nicole C  Subject: RE: Computer Programmer Memo Service Center Consistency  Hi Kim,  (b)(5)  Thanks, Simon  From: Stern, Kimberly M (Kim)  Sent: Thursday, August 03, 2017 9:59 AM  Fo: Nakajima, Simon T; Cox, Robert H; Bump, Micah N  Co: Doumani, Stephanie M; Dalal-Dheini, Sharvari P (Shev); Choi, Heesun S (Sunny); Nicklaw, Nicole C  Subject: RE: Computer Programmer Memo Service Center Consistency  Good morning OCC,  wanted to touch base regarding the status of the training slides, including NSC's suggested modifications for the deference slides. NSC is holding approximately 2000 cases, pending receipt of the finalized Rescission Memo training ( | Thanks,  Kim  From: Nakajima, Simon T  Sent: Thursday, August 03, 2017 12:04 PM To: Stern, Kimberly M (Kim); Cox, Robert H; Bump, Micah N Cc: Doumani, Stephanie M; Dalal-Dheini, Sharvari P (Shev); Choi, Heesun S (Sunny); Nicklaw, Nicole C  Subject: RE: Computer Programmer Memo Service Center Consistency  (b)(5)  Hi Kim,  (b)(5)  Thanks, Simon  From: Stern, Kimberly M (Kim) Sent: Thursday, August 03, 2017 9:59 AM To: Nakajima, Simon T; Cox, Robert H; Bump, Micah N Cc: Doumani, Stephanie M; Dalal-Dheini, Sharvari P (Shev); Choi, Heesun S (Sunny); Nicklaw, Nicole C Subject: RE: Computer Programmer Memo Service Center Consistency  Good morning OCC,  | Hi Simon,  |   |
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| Good morning OCC,  wanted to touch base regarding the status of the training slides, including NSC's suggested modifications for the deference slides. NSC is holding approximately 2000 cases, pending receipt of the finalized Rescission Memo training   | Good morning OCC,  I wanted to touch base regarding the status of the training slides, including NSC's suggested modifications for the deference slides. NSC is holding approximately 2000 cases, pending receipt of the finalized Rescission Memo training   | Cc: Doumani, Stephanie M; Dalal-Dheini, Sharvari P (Shev); Choi, Heesun S (Sunny); I | Nicklaw, Nicole C                               |
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| deference slides. NSC is holding approximately 2000 cases, pending receipt of the finalized Rescission Memo training  | deference slides. NSC is holding approximately 2000 cases, pending receipt of the finalized Rescission Memo training  |  | . I we we can                                   |
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|   |   | slides and deference guidance slides.  | -   |
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| Thoughts welcome, Kim   |        |
|---|--------|
| From: Nakajima, Simon T Sent: Wednesday, August 02, 2017 3:22 PM To: Nicklaw, Nicole C; Cox, Robert H; Bump, Micah N Cc: Doumani, Stephanie M; Stern, Kimberly M (Kim); Dalal-Dheini, Sharvari P (Shev); Choi, Heesun S (Sunny) Subject: RE: Computer Programmer Memo Service Center Consistency Hi Nicole, I double checked my archives and didn't find anything from OP&S on the material change issue. We'll take a look at the denial template and get back to you. Thanks, Simon |        |
| From: Nicklaw, Nicole C Sent: Monday, July 31, 2017 8:32 PM To: Cox, Robert H; Nakajima, Simon T; Bump, Micah N Cc: Doumani, Stephanie M; Stern, Kimberly M (Kim); Dalal-Dheini, Sharvari P (Shev); Choi, Heesun S (Sunny) Subject: RE: Computer Programmer Memo Service Center Consistency Hi OCC,   | (b)(5) |
|   |        |
| us know.  |        |
| us know. Thank you, Nicole  |        |
| Thank you,  |        |

Just wanted to let you know that we are still working to finalize our review of the PPT, but wanted to hear back from OP&S first regarding the material change issue so that we can ensure this training sufficiently addresses that point.

Thanks, Robert

From: Nicklaw, Nicole C

**Sent:** Monday, June 26, 2017 10:22 PM

To: Cox, Robert H; Nakajima, Simon T; Bump, Micah N

Cc: Doumani, Stephanie M; Stern, Kimberly M (Kim); Dalal-Dheini, Sharvari P (Shev); Choi, Heesun S (Sunny)

Subject: RE: Computer Programmer Memo Service Center Consistency

Thanks so much, everyone. We really appreciate it!

After the initial rescission memo and guidance were distributed, the centers created a training power point which OCC reviewed. They have since revised the training power point based on the previous OCC comments and clarifying guidance given over the past few weeks and provided us with the attached late last week. Once the RFE templates are completed, can you also please take another look at the attached power point? If you could get back to us by COB Monday, July 3, we would really appreciate it.

Thank you,

Nicole

From: Cox, Robert H

**Sent:** Monday, June 26, 2017 4:27 PM

To: Nicklaw, Nicole C; Nakajima, Simon T; Bump, Micah N

Cc: Doumani, Stephanie M; Stern, Kimberly M (Kim); Dalal-Dheini, Sharvari P (Shev); Choi, Heesun S (Sunny)

**Subject:** RE: Computer Programmer Memo Service Center Consistency

Not sure that is a legal call as much as it is an operational/policy call. Regardless, I think your response helped resolve Simon's comment and we are trying to finalize these and send them back asap.

From: Nicklaw, Nicole C

**Sent:** Monday, June 26, 2017 9:15:48 PM

To: Cox, Robert H; Nakajima, Simon T; Bump, Micah N

Cc: Doumani, Stephanie M; Stern, Kimberly M (Kim); Dalal-Dheini, Sharvari P (Shev); Choi, Heesun S (Sunny)

**Subject:** RE: Computer Programmer Memo Service Center Consistency

Legally, do you view that as a material change?

Also, are you able to provide the final documents/templates by COB tomorrow? Cases are still being held with more and more accumulating. We really need to provide the centers with the templates as soon as possible so they can start moving the cases.

Thank you,

Nicole

From: Cox, Robert H

**Sent:** Monday, June 26, 2017 2:49 PM

To: Nicklaw, Nicole C; Nakajima, Simon T; Bump, Micah N

Cc: Doumani, Stephanie M; Stern, Kimberly M (Kim); Dalal-Dheini, Sharvari P (Shev); Choi, Heesun S (Sunny)

**Subject:** RE: Computer Programmer Memo Service Center Consistency

I see. Thanks.

From: Nicklaw, Nicole C

**Sent:** Monday, June 26, 2017 2:40 PM

To: Cox, Robert H; Nakajima, Simon T; Bump, Micah N

Cc: Doumani, Stephanie M; Stern, Kimberly M (Kim); Dalal-Dheini, Sharvari P (Shev); Choi, Heesun S (Sunny)

**Subject:** RE: Computer Programmer Memo Service Center Consistency

Hi Robert,

Without seeing a file and looking at the evidence in its totality, I don't believe we can say for sure whether a replacement LCA with an increased wage would be viewed as a material change. It may be viewed as material, dependent upon the circumstances of the particular case, but believe it would be a case-by-case determination.

Thanks,

Nicole

From: Cox, Robert H

**Sent:** Thursday, June 22, 2017 1:24 PM

To: Nicklaw, Nicole C; Nakajima, Simon T; Bump, Micah N

Cc: Doumani, Stephanie M; Stern, Kimberly M (Kim); Dalal-Dheini, Sharvari P (Shev); Choi, Heesun S (Sunny)

**Subject:** RE: Computer Programmer Memo Service Center Consistency

(b)(5)

Hi Nicole,

Thanks, Robert

From: Nicklaw, Nicole C

**Sent:** Thursday, June 22, 2017 9:43 AM

To: Nakajima, Simon T; Cox, Robert H; Bump, Micah N

Cc: Doumani, Stephanie M; Stern, Kimberly M (Kim); Dalal-Dheini, Sharvari P (Shev); Choi, Heesun S (Sunny)

Subject: RE: Computer Programmer Memo Service Center Consistency

Hi OCC,

Thanks so much for the comments and edits. We've incorporated your suggested edits, responded to the outstanding comments and attached a red-lined and clean version to this email.

Please let us know as soon as possible if you're good to go with the templates and we can let the centers know they're cleared and that they can begin using them.

Thank you!

| Nicole |
|--------|
|--------|

| From: Nakajima, Simon T Sent: Wednesday, June 21, 2017 5:32 PM To: Cox, Robert H; Nicklaw, Nicole C; Bump, Micah N Cc: Doumani, Stephanie M; Stern, Kimberly M (Kim); Dalal-Dheini, Sharvari P (Shev); Choi, Heesun S (Sunny) Subject: RE: Computer Programmer Memo Service Center Consistency |
|--|
| Hi Nicole,   |
| Please find some comments and edits in the attached.   |
| Thanks,<br>Simon   |
| From: Cox, Robert H Sent: Wednesday, June 21, 2017 3:39 PM To: Nicklaw, Nicole C; Nakajima, Simon T; Bump, Micah N Cc: Doumani, Stephanie M; Stern, Kimberly M (Kim); Dalal-Dheini, Sharvari P (Shev); Choi, Heesun S (Sunny) Subject: RE: Computer Programmer Memo Service Center Consistency |
| (b)(5)   |
| Thanks for confirming.   |
| From: Nicklaw, Nicole C Sent: Wednesday, June 21, 2017 3:25 PM To: Cox, Robert H; Nakajima, Simon T; Bump, Micah N Cc: Doumani, Stephanie M; Stern, Kimberly M (Kim); Dalal-Dheini, Sharvari P (Shev); Choi, Heesun S (Sunny) Subject: RE: Computer Programmer Memo Service Center Consistency |
| Hi Robert, (b)(5)  |
|  |
| Thanks!  |
| Nicole   |
| From: Cox, Robert H Sent: Wednesday, June 21, 2017 2:48 PM To: Nicklaw, Nicole C; Nakajima, Simon T; Bump, Micah N Cc: Doumani, Stephanie M; Stern, Kimberly M (Kim); Dalal-Dheini, Sharvari P (Shev); Choi, Heesun S (Sunny) Subject: RE: Computer Programmer Memo Service Center Consistency |
| Hi Nicole, (b)(5)  |
|  |

Thanks, Robert

From: Nicklaw, Nicole C

**Sent:** Tuesday, June 20, 2017 8:31 PM

To: Cox, Robert H; Nakajima, Simon T; Bump, Micah N

Cc: Doumani, Stephanie M; Stern, Kimberly M (Kim); Dalal-Dheini, Sharvari P (Shev); Choi, Heesun S (Sunny); ALD; OCC-

Clearance

**Subject:** RE: Computer Programmer Memo Service Center Consistency

Hi Robert and OCC,

Attached are revised and reworked RFE templates based on the clarifying guidance you provided (thank you!) and many of your suggested edits were incorporated.

To summarize, RFE 2120 is a specialty occupation RFE which includes the initial, threshold analysis of whether a position is a specialty occupation and the second analysis regarding whether the corresponding LCA is appropriate for the position. RFE 2120 has two distinct places for snippets – first for the specialty occupation and second for the wage level analysis. The two separate snippets can be found the RFE template labeled "1 – RFE." The second RFE template labeled "2 – RFE" is only related to the LCA/wage level analysis and is for use when it is already established that the proffered position is a specialty occupation.

As you know, VSC is holding a very large number of cases pending the clearance of the RFE templates. Since an initial review was already completed, would it be possible to have your comments/edits by COB Thursday, June 22? Please let us know if you have any questions or need any additional information.

Thank you,

| Nicole Nicklaw                                     |             |
|--|-------------|
| Adjudications Officer                              |             |
| DHS   USCIS   SCOPS   Business Employment Services | Team (BEST) |
| Desk   |             |
| Mobi (b)(6)  |             |

From: Cox, Robert H

**Sent:** Wednesday, May 24, 2017 12:30 PM

To: Nicklaw, Nicole C; Nakajima, Simon T; Bump, Micah N

Cc: Doumani, Stephanie M; Stern, Kimberly M (Kim); Dalal-Dheini, Sharvari P (Shev); Choi, Heesun S (Sunny); ALD; OCC-

Clearance

**Subject:** RE: Computer Programmer Memo Service Center Consistency

Hi Nicole,

Our comments/edits are attached.

Thanks, Robert

From: Nicklaw, Nicole C

**Sent:** Monday, May 22, 2017 2:48 PM

To: Cox, Robert H; Nakajima, Simon T; Bump, Micah N