Change Your Two-Factor Authentication Choice

1. Login to your myUSCIS account. Go to Profile.

2. Scroll down to Contact information and click on update email address.

3. Look for Two-factor authentication and click on edit to the right of it.
4. The **Two-step Verification Method** field will appear, with what method of two-factor authentication you chose when you created the account selected. Click on the method you wish the change it to (in our example, **email**) and click **Submit** at the bottom.
Two-Step Verification Method

Every time you log in, you will be given a verification code. What is your preferred method to receive your verification code?

- Use an Authentication App
  Retrieve codes from an authentication app (such as Authy or Google Authenticator) on your mobile device.

- SMS Text Message
  Receive a text message to your mobile device when signing in.

- Email
  Receive an Email when signing in.

5. The system will then test that new method you have selected by sending you a code to it (here email). If you choose email, you have ten minutes to put the code in. (Do not use your previous method—for example, your authentication application—to authenticate on this one. It won’t work and the system will lock you out for ten minutes after three tries.)
The email will look like this and the code can be copied and pasted into the websites two-factor authentication field.

Secure two-step verification notification

MyAccount@uscis.dhs.gov
To Charity Anastasio

You have requested a secure verification code to log into your USCIS Account.

Please enter this secure verification code: 11668826

If you are not attempting to log into USCIS, please go to https://myaccount.uscis.gov/users/edit to reset your password and review your security settings.

Please be aware that this update might require your immediate attention.

PLEASE DO NOT REPLY TO THIS MESSAGE

6. The edit account information will reflect the change you made.
7. You may then need to change the Primary Email to the one you want all login authentication requests to go to. Find Primary Email in the list and select Edit to the right of it.

8. Put the email in and your Current Password. Select Update Email.