

From: (b)(6); (b)(7)(C)
Sent: 22 May 2019 18:46:33 +0000
Subject: CASE Interactive Scheduling System – Volunteer Testers for New DHS Portal
Attachments: CASE ISS Testers - DHS Portal.xlsx

From: ERO Taskings
Sent: Wednesday, May 22, 2019 2:45 PM
Subject: CASE Interactive Scheduling System – Volunteer Testers for New DHS Portal

The following message is sent on behalf of David W. Jennings, Acting Assistant Director for Field Operations:

To: Field Officer Directors, Deputy Field Office Directors, and Assistant Field Office Directors

Subject: CASE Interactive Scheduling System – Volunteer Testers for New DHS Portal

Due Date: Wednesday, May 29, 2019 by COB

The Executive Office for Immigration Review (EOIR) is seeking ERO volunteers who are current CASE/ISS users to test the new DHS Portal using live EOIR data. During the testing period, the new system will be used for scheduling actual court dates. EOIR is requesting ICE users provide feedback to EOIR that will help shape future improvements to the CASE/ISS DHS Portal. Test users will ensure a seamless transition for all ICE users as they transition from legacy CASE-ISS to the DHS Portal CASE/ISS.

Additional details:

- The DHS Portal will be available to volunteers June 10, 2019.
- A quick reference guide and an interactive tutorial will be available on [EOIR's Internet Immigration Information \(I³\) website](#) on June 3, 2019.
- Registered CASE-ISS user accounts and passwords will be automatically transferred to the DHS Portal.

- ICE personnel will not need to enter a username and password due to a federation agreement between ICE and EOIR (single sign-on for ICE only).
- Legacy CASE/ISS will be phased out in August 2019.

Tasking

Using the attached spreadsheet, please email consolidated field office nominations to (b)(6); (b)(7)(C) (b)(6); (b)(7)(C) at (b)(6); (b)(7)(C) by close of business on Wednesday, May 29, 2019. Any feedback on CASE/ISS should be provided to (b)(6); (b)(7)(C) at (b)(6); (b)(7)(C)

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Name (Last Name, First Name)	Email
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