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U.S. Customs and
Border Protection

(/)

CBP Temporarily Closes Trusted Traveler Program Enrollment Centers

Release Date: March 18, 2020

Operations suspended to help prevent spread of novel coronavirus

WASHINGTON — U.S. Customs and Border Protection will temporarily suspend operations at Trusted Traveler Program enrollment centers nationwide from March 19 until at least May 1, 2020. CBP is taking this precautionary measure to minimize the exposure of CBP personnel and the public to the novel coronavirus (COVID-19).

This temporary closure includes all public access Global Entry enrollment centers, NEXUS enrollment centers, SENTRI enrollment centers and FAST enrollment locations. Global Entry mobile enrollment events are also paused until further notice.

Conditionally-approved applicants who seek an enrollment center interview will need to reschedule after May 1. These applicants are encouraged to monitor their e-mail and Trusted Traveler Program accounts for further information. CBP will continue to monitor the situation in order to resume enrollment centers interviews as soon as possible.

CBP's **Enrollment on Arrival** (</travel/trusted-traveler-programs/global-entry/enrollment-arrival>) program will remain operational. Conditionally-approved Global Entry applicants will be able to complete the enrollment process when arriving on an international flight at any of the 60 airports that offer this program.

CBP's highest priority is to ensure the health, safety and security of our workforce and the American people. CBP agents, officers and mission support personnel will continue to support the whole-of-government response to the COVID-19 outbreak.

More information about Trusted Traveler Programs is available **here** (<https://ttp.dhs.gov/>).

U.S. Customs and Border Protection is the unified border agency within the Department of Homeland Security charged with the management, control and protection of our nation's borders at and between official ports of entry. CBP is charged with securing the borders of the United States while enforcing hundreds of laws and facilitating lawful trade and travel.

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