
From: U.S. Citizenship and Immigration Services <uscis@public.govdelivery.com>
Sent: Wednesday, March 25, 2020 3:59 PM
To:
Subject: USCIS: Temporary Office Closure Extended until at least April 7

On March 18, to protect our workforce and to help mitigate the spread of Coronavirus Disease (COVID-19) in our communities, USCIS temporarily suspended all routine face-to-face services with applicants at all of our offices, including all interviews and naturalization ceremonies. The temporary suspension is extended, and USCIS offices will re-open on April 7 unless the public closures are extended further.

This includes interviews, naturalization ceremonies and biometric collection appointments. However, we will continue to provide emergency services during this time. If you have an emergency service request, please contact the [USCIS Contact Center](#). Employees in these offices are continuing to perform mission-essential services that do not require face-to-face contact with the public.

USCIS field offices will send de-scheduling notices to applicants and petitioners with scheduled appointments impacted by the public closure. We will also send de-scheduling notices to naturalization applicants scheduled for naturalization ceremonies. We will reschedule all applicants when USCIS resumes normal operations.

USCIS asylum offices will send interview cancellation notices and automatically reschedule asylum interviews. When the interview is rescheduled, asylum applicants will receive a new interview notice with the new time, date and location of the interview.

USCIS will also automatically reschedule ASC appointments due to the office closure. Those impacted will receive a new appointment letter in the mail. Individuals who had InfoPass or other appointments at the field office must reschedule through the [USCIS Contact Center](#) once field offices are open to the public again. Please check to see if your [field office](#) has been reopened before reaching out to the [USCIS Contact Center](#).

Additionally, USCIS is postponing all in-person public engagement and outreach events for the duration of the temporary office closure. Please contact public.engagement@uscis.dhs.gov if you have an immediate engagement question during this time.

Education and precautions are the strongest tools against infection. Get the latest facts by visiting the Centers for Disease Control and Prevention's [COVID-19 website](#). Continue to practice good health habits, refrain from handshakes or hugs as greetings, and clean hands and surfaces appropriately.

USCIS will provide further updates as the situation develops and will continue to follow CDC guidance in response to this situation. Please visit uscis.gov/coronavirus for updates.

Kind regards,

Public Engagement Division

U.S. Citizenship and Immigration Services

