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U.S. Customs and Border Protection (/)

CBP Extends Temporary Closure of Trusted Traveler Program Enrollment Centers

Release Date: April 22, 2020

Operations suspended to help prevent spread of novel coronavirus

WASHINGTON — U.S. Customs and Border Protection will extend the temporary closure of Trusted Traveler Program enrollment centers until at least June 1, 2020. CBP is taking this precautionary measure to minimize the exposure of CBP personnel and the public to the novel coronavirus (COVID-19).

The temporary closure applies to all public access **Global Entry (/travel/trusted-traveler-programs/global-entry/)** enrollment centers, **NEXUS (/travel/trusted-traveler-programs/nexus)** enrollment centers, **SENTRI (/travel/trusted-traveler-programs/sentri)** enrollment centers and **FAST (/travel/trusted-traveler-programs/fast)** enrollment locations. Global Entry mobile enrollment events are also paused until further notice.

Conditionally-approved applicants who seek an enrollment center interview will need to reschedule after June 1. These applicants are encouraged to check their e-mail and Trusted Traveler Program accounts for further information. CBP will continue to monitor the situation in order to resume enrollment centers interviews as soon as possible.

CBP's **Enrollment on Arrival (/travel/trusted-traveler-programs/global-entry/enrollment-arrival)** program will remain operational. Conditionally-approved Global Entry applicants will be able to complete the enrollment process when arriving on an international flight at any of the 60 airports that offer this program.

In response to the COVID-19 outbreak, CBP extended the period of time that Trusted Traveler Program applications remain active. All applicants now have 485 days from the date of their application to complete the enrollment process. In addition, CBP will extend for up to 18 months the Trusted Traveler Program benefits of members who apply for renewal before their current membership expires.

CBP's highest priority is to ensure the health, safety and security of our workforce and the American people. CBP agents, officers and mission support personnel will continue to support the whole-of-America response to the COVID-19 outbreak.

U.S. Customs and Border Protection is the unified border agency within the Department of Homeland Security charged with the management, control and protection of our nation's borders at and between official ports of entry. CBP is charged with securing the borders of the United States while enforcing hundreds of laws and facilitating lawful trade and travel.

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Tags: **Trusted Traveler**, **Travel**, **COVID-19**

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