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# CBP Extends Closure of Trusted Traveler Programs Enrollment Centers to September 8

**Release Date:** July 20, 2020

**WASHINGTON** — U.S. Customs and Border Protection (CBP) announced today that Trusted Traveler Programs enrollment centers will remain closed until at least September 8, 2020 to ensure the health and safety of program applicants and CBP personnel during the COVID-19 pandemic.

The decision was made in consultation with CBP health and safety experts who continue to monitor the increase in COVID-19 cases across the United States. CBP's highest priority is to ensure the health, safety and security of the American people.

Trusted Traveler Programs applicants who scheduled interviews at enrollment centers on or before September 7 must reschedule their appointments. To reschedule, applicants should log into their Trusted Traveler Programs account on or after September 8 and use the **online scheduling tool** (<https://ttp.dhs.gov/>).

In order to minimize the impact of the enrollment centers closure on Trusted Traveler Programs applicants, CBP further extended the period of time that applicants have to complete the enrollment process. Every applicant now has 545 days from the date that CBP conditionally approves his or her application to complete the enrollment process. In addition, CBP will extend for up to 18 months the program benefits of members who apply for renewal before their current membership expires.

CBP's **Enrollment on Arrival** (</travel/trusted-traveler-programs/global-entry/enrollment-arrival>) program remains operational. This program is the best option for conditionally approved Global Entry applicants to complete the enrollment process without pre-scheduling an interview at an enrollment center.

**Trusted Traveler Programs** (</travel/trusted-traveler-programs>) support CBP's mission of securing U.S. borders while facilitating lawful travel and trade. These innovative programs allow more than nine million pre-approved, low-risk travelers to bypass traditional CBP inspection lines and receive expedited processing when entering the United States.

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*U.S. Customs and Border Protection is the unified border agency within the Department of Homeland Security charged with the management, control and protection of our nation's borders at and between official ports of entry. CBP is charged with securing the borders of the United States while enforcing hundreds of laws and facilitating lawful trade and travel.*

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**Tags:** COVID-19, Trusted Traveler, Travel



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