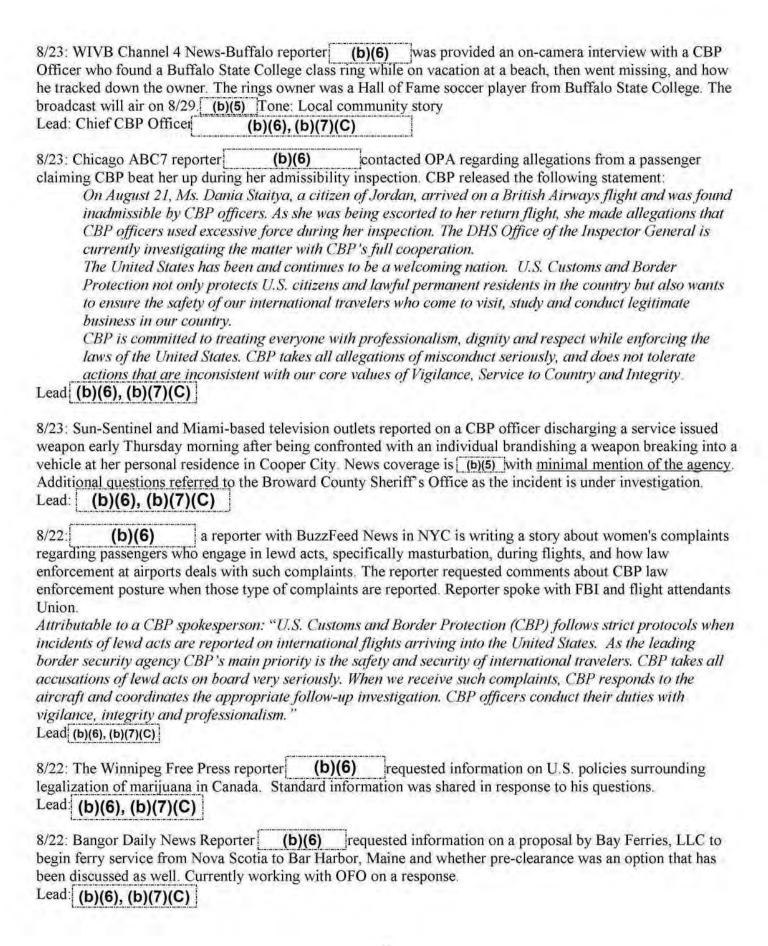


| Southern AZ to cover the current state of affairs on the border. Questions include: Are more or less immigrants crossing the border now? What is causing it? What is Border Patrol doing different? Is the wall helping? Will the wall help if built? What additionally do you need to do your jobs? Stats on border crossings/arrests in the fast five years? Latest for 2018? Type of immigrants? Any trends? Would like to see the BP operations. Vast areas that you have to cover. Wall if any in your area. Lock-up, processing center. Legal border crossings. Projected air date: Near the mid-term elections. Are you meeting with any other groups on this topic? We are trying to set up interviews and b roll with local ranchers who have problems with immigrants crossing their property. We are talking a militia group about their efforts. DEADLINE: TBD LEAD; PAS (b)(6), (b)(7)(C) |
|--|
| 8/2 (b)(6) Kyodo News Service, is requesting to embed with EPT Border Patrol agents on a border tour in early September. They are interested in exploring day-to-day USBP operations in and around existing fencing along the U.S./Mexico border, and learn about the challenges that agents face. Agents would not be addressing executive actions, or topics not pertaining to their duties. Border dangers is also anticipated to be discussed. Anticipated outcome: (b)(5) Request currently under review. Leads: (b)(6), (b)(7)(C) EPT COMMS |
| Northern & Coastal Border |
| 8/27: OPA summoned local media to the unveiling of CBP Air and Marine Operation's new Marine Unit at the Old Roosevelt Roads Naval Base in Ceiba, Puerto Rico, scheduled for Thursday 8/30 at 10AM. (b)(5) tone expected. Lead: (b)(6), (b)(7)(C) |
| 8/27: Circa News reporter (b)(6) is requesting stats of Canadians with TN visas in the healthcare profession. Reporter is currently working on a story in regards to the USA-Mexico trade deal that is in the news today. Request for stats has been sent to OFO Taskings. Lead: (b)(6), (b)(7)(C) |
| 8/27: CBS Cleveland reporter (b)(6) is requesting an on camera interview and ride-along within the Sandusky Bay Station AOR. Reporter is currently working on a story in regards to recent reports of PWAC's being up 142% in the first six months of 2018. Currently working on approvals for story and ride-along. Lead (b)(6), (b)(7)(C) |
| 8/24: Local CW39 affiliate is looking to do an interview regarding biometric facial technology on inbound flights. One of Houston's CBP Watch Commanders will do the interview. Interview scheduled for 8/28. (b)(5) tone expected. Lead (b)(6), (b)(7)(C) |
| 8/24: Freelance reporter (b)(6) is working on an article about border parks for Parks & Recreation magazine (a trade magazine for the National Parks and Recreation Association). Reporter inquired about the Border Patrol's presence in Peace Arch Park in Blaine, Washington. Reporter was provided general information regarding the Border Patrol's mission and activities in the park. Story is slated to run in the October edition. Lead (b)(6), (b)(7)(C) |
| 8/24: VTDigger reporter (b)(6) interviewed Assistant Area Port Director (b)(6), (b)(7)(c) about a unique nature of the Beebe Plain, VT area and the reporting requirements and security upgrades at the Beebe Plain POF on Capusa Ave, where houses on either side of the street are in the U.S. or Capada, General |

| was shared as well as details with the community to ensure as little disruption as possible to the residents. Lead: (b)(6), (b)(7)(C) |
|--|
| 8/24: VTDigger reporter (b)(6) requested information on the family unit apprehensions in Swanton Sector from FY17. Reporter was explained that we apprehended the units but decisions about detention or release would have to be obtained from ERO. Lead: (b)(6), (b)(7)(C) |
| 8/24: Washington Times reporter (b)(6) inquired as to whether increased wait times at Dulles Airport were because of the new technology rolled out. Statement provided: "While we are experiencing slightly elevated wait times during peak travel times during the day at Washington Dulles International Airport, the reason is not specifically because of the new facial recognition technology that has been implemented. The new technology is a contributing factor solely because there is a 3-5-day educational curve for U.S. Customs and Border Protection officers using the new technology to process travelers however, several other factors are also impacting wait times. Summer is traditionally the busiest travel season and we see spikes in wait times annually during this time of year. We generally see more than 25 flights between the hours of 2pm and 4pm with upwards of 5,000 travelers being processed through CBP during that time. Concurrent flight arrivals coupled with the limited capacity of the mobile transportation lounges between the gates and terminals at IAD are also contributing factors that increase the length of time it takes for travelers once they deplane to the time they arrive at the CBP inspection station. We are aware of these factors however, and the new technology along with increased staffing and queue management are proactive solutions we have implemented to address the elevated wait times at IAD. We are also working with the airport authority to identify additional creative ways to address some of these concerns and will continue to evaluate all possible options." Lead: (b)(6), (b)(7)(C) PAL (b)(6), (b)(7)(C) |
| 8/23: Two outlets (WNYC public radio/NPR & The Daily News) reached out for comment concerning law suit filed today by The Council on American Islamic Relations. The group alleges that Rejhane Lazoja of Staten Island had her iPhone confiscated at Newark Airport and held for 130 days. Pending litigation and electronic media device statements were provided. (b)(5) Tone Expected. Publish Date: TBD. Lead (b)(6),(b)(7)(C) |
| 8/23: NBC Nightly News will interview Area Port Director Daniel Mattina at Dulles International Airport on Thursday 23 August regarding the press release that was issued this morning (see below). (b)(5) Tone Expected. Air Date: 23 August https://www.cbp.gov/newsroom/local-media-release/cbp-washington-dulles-international-airport-intercepted-imposter-using Lead: (b)(6), (b)(7)(C) |
| 8/23: Reuters will visit the JFK IMF on Monday 27 August in order to film CBP operations in detecting/seizing opioids/fentanyl. We will show them CBPOs x-raying, opening, testing packages looking for opioids as well as K-9 operations and the detention room. Assistant Chief (b)(6), (b)(7)(C) will be the CBP on-camera SME. (b)(5) Tone Expected. Publish Date: TBD Lead (b)(6), (b)(7)(C) |
| 8/23: WOIO-TV Channel 19 News-Cleveland reporter (b)(6) requested informational-answers on CBP and its mission of safeguarding Lake Erie, the Coast Line, and the POEs for a future Northern Border Security story. On-camera interview to be schedule next week with PAO (b)(6), (b)(7)(C) (b)(5) Tone expected. Lead: (b)(6), (b)(7)(C) |



| 8/21: CTV Canada reporter (b)(6) inquired about a recent incident in which a Canadian with a USC spouse was denied entry to the U.S. Reporter was provided the admissibility statement as well as the | |
|---|-----------------|
| requirement of individuals seeking admission to the U.S. to maintain ties and equities to their country of construction Reporter said the story will focus on what individuals need to do in these instances and is (b)(5) toward CBP. Story to air tomorrow evening or later in the week. Lead (b)(6), (b)(7)(C) | origin. |
| 8/21: Several outlets in New Hampshire requested conformation and information about the tactical check that is currently operational on I-93. Responded that we would release details following the conclusion of checkpoint and that we do not share the timing, frequency or locations of our checkpoints due to operation sensitivities. 8/24 UPDATE: Statement provided: "Checkpoint operations were run on interstate 93 in New Hampshire from August 20 - 23 however checkpoint was not operational a significant portion of the time due to inclement weather. No arreware made at the checkpoint." Lead: (b)(6), (b)(7)(C) | f the nal |
| 8/21: Newsweek journalist (b)(6) requested answers to several questions about Canadas impending legalization of marijuana. Standard responses cleared by OFO were shared. Lead: (b)(6), (b)(7)(C) | |
| 8/20: KOMO news (Seattle ABC affiliate) reporter (b)(6) and Vancouver Radio reporter (b)(6) reached out for further information about a news release on the seizure of a shipment of mattres that did not meet Consumer Product Safety Commission requirements. Reporters were provided the reque information. Stories slated to air tonight (Aug. 20). Lead: (b)(6), (b)(7)(C) | ses |
| 8/16: RV West Magazine reporter (b)(6) reached out regarding travel tips for Canadian RV traveler entering the U.S. Reporter was provided basic travel tips compiled from CBP.gov. Story to run in next month's edition. Lead (b)(6), (b)(7)(C) | S |
| 8/16: Newport Miner reporter (b)(6) inquired about a spike in drug seizures at the Metaline Fall Washington, POE related to the annual Shambhala music festival in Salmo, Canada. Reporter was provided information related to types of drugs seized and coordination with local law enforcement. Lead: (b)(6), (b)(7)(C) | s, |
| 8/15: Times Herald reporter (b)(6) reached out to OPA today in regards to this weekend's 2018 Flo Down. Float down is a unsanctioned event along the U.S./Canadian Border which party goers float down Clair River. In 2016 the event brought worldwide attention when 1,500 Americans made landfall onto the Canadian shoreline due to high winds. Provided reporter with documents that participants are urged to cathem at all times as well as the dangers of the event. Lead: (b)(6), (b)(7)(C) | the St. |
| 8/15: Glen Arbor Sun editor and Publisher (b)(6) reached out to OPA in regards to an alleged joi BP/Michigan State Police security team called "Hometown Security Team". Reporter is looking for inforwhich seems to be directly related to an official complaint made by a religious leader in Northern Michigan ALPACT about Border Patrol operations in Northern Michigan. Currently looking into the reporters' que and requests for stats on apprehension. Lead: (b)(6), (b)(7)(C) | mation an to |

| 8/15: Canadian Broadcasting Company, Toronto reporter (b)(6) requested information on why a third-year Princeton International student who was on a student visa was denied entry into the U.S. when CBP revealed of a deportation order dating back to 2010. Advised that due to privacy policy we could not share the details of a specific individuals case. Referred the reporter to Department of State and ICE regarding the remainder of student visa and ICE questions. Lead: (b)(6), (b)(7)(C) Chief CBPO (b)(6), (b)(7)(C) |
|--|
| 8/15: Buzzfeed reporter (b)(6) contacted OPA to find out if CBP in Chicago met a United flight on arrival on July 4 th responding to reports of a man who was caught masturbating on the flight. CBP Chicago has no record of the incident. |
| 8/17 UPDATE: Buzzfeed reporter contacted OPA to correct the date of the incident to June 4 and asked if CBP responded to the incident and what action was taken. Reporter was informed that CBP did respond, that neither the females involved or the airline pressed charges. The traveler's Global Entry status was revoked and he was released. Lead: (b)(6), (b)(7)(C) |
| 8/15: Freelance reporter (b)(6) writing for The Points Guy requested information regarding traveling with marijuana. Standard information was provided. Lead: (b)(6) |
| 8/15: CKWS Global News Kingston reporter (b)(6), (b)(7)(C) requested information on whether Canadians who are employed in the marijuana industry will face being denied entry into the U.S. Standard information was provided. Lead (b)(6), (b)(7)(C) |
| 8/13: CBC News reporter (b)(6) requested information regarding CBPs policy upon the legalization of marijuana in Canada in October and whether individuals who are peripherally tied to the industry will have problems with being admitted to the U.S. or may face bans on entry. General statement and information provided. Lead: (b)(6), (b)(7)(C) |
| 8/13: Puget Sound Business Journal reporter (b)(6) inquired regarding the man who stole an airplane from Sea-Tac on Friday. He asked if the man had undergone a CBP background check and who is responsible for providing security at the airport. Reporter was informed that the individual did not have a CBP background investigation as he did not have access to the FIS, therefore a CBP investigation was not required. The man's background investigation would have been completed by the Port of Seattle. Reporter also asked who is responsible for airport security. Reporter was informed that CBP's primary mission at the airport is to process international traveler's, baggage, cargo, etc. Security of the airport falls on the Port of Seattle Police Department, however, CBP will assist with incidents, as needed. Lead: (b)(6), (b)(7)(C) |
| 8/13: HSI New York is planning to host a press conference on Thursday, Aug. 16 in reference to a high profile IPR case which has been led by HSI's Border Enforcement Task Force, in which CBP has a TFO who assisted with this investigation. This case has resulted in the seizure of nearly two dozen containers of counterfeits goods with the total MSRP estimate of a half billion dollars and multiple arrests will be made. (b)(6), (b)(7)(c) Assistant Director Trade & Cargo will be representing CBP's NYFO. Open Press. (b)(5) Tone Expected. Air Date: TBD |
| Lead: (b)(6), (b)(7)(C) |

20

| local Madawaska, Maine law enforcement are running. Basic information about why we do active shooter training with the local PDs will be shared. Lead: (b)(6), (b)(7)(C) |
|--|
| 8/10: Associated Press, New York City and WPIX NY inquired if CBP possessed video footage of the arrest of James Currie, who is accused of concealing a corpse and throwing a baby in the East River. Investigation is underway by NYPD. Stated that CBP does not have the video of the arrival, the footage was taken by News 4 New York, CBP processed the subject and to contact NYPD Public Affairs for particulars of the case itself. Lead: (b)(6), (b)(7)(C) SCBPO (b)(6), (b)(7)(C) |
| 8/10: WPIX, Channel 11 News, New York City, reporter (b)(6) inquired about an alleged subject taken into custody from JetBlue Flight (b)(6), (b)(7)(C) from Santo Domingo, Dominican Republic to JFK Airport, N.Y. for gang-related activity. CBP investigated and allegations were deemed unfounded. Information relayed to the reporter that the passenger was released. Lead: (b)(6), (b)(7)(C) SCBPO (b)(6), (b)(7)(C) |
| 8/10: Univision reporter (b)(6) will interview Newport Station PAIC Rich Ross on 8/15 on the topic of increased apprehensions in Swanton Sector. The interview will focus on northern border apprehensions, the geography of Swanton Sector and why it lends itself to illegal crossings, the difference between patrolling the northern border and the SWB and recent cases. This is the same topic that AP Vermont, CBS News and FOX News have also covered recently. Lead: (b)(6), (b)(7)(C) |
| 8/9: Detroit News reporter (b)(6) reached out to OPA today in regards to an illegal alien arrested in Lapeer, Michigan. (b)(6) was looking for more details in regards to the Mexican Citizen Nunez-Berrara who was arrested for his 10 th time on Tuesday and is also a wanted felon out of Lapeer Michigan. Provided reporter with follow up information. Lead: (b)(6), (b)(7)(C) |
| 8/9: Detroit News reporter (b)(6) reached out today in regards to an ACLU lawsuit brought against CBP on Wednesday in Federal court. Lawsuit pertains to the 100mile rule and operating locations for Border Patrol in Michigan. Informed reporter on CBP policy for pending litigation. Lead: (b)(6), (b)(7)(C) |
| 8/9: KFBB (Fox) in Great Falls, Montana, executive produce (b)(6) inquired about a Facebook post about Havre Sector agents inspecting an Amtrak train in Havre. He was provided the transportation checks statement. Story to air tonight. Lead (b)(6), (b)(7)(C) |
| 8/8: Univision and Daily Mail requested information regarding a Mexican citizen who was denied entry to the US. She was traveling with her USC child. The story first appeared in the Houston Chronicle on Aug. 5. OP provided an approved statement. 8/10 UPDATE: provided the approved statement and background information regarding this topic to Univision in Miami and the Washington Post. Lead: (b)(6), (b)(7)(C) |
| 8/8: Grand Forks Sector Deputy Chief Patrol Agent (b)(6), (b)(7)(C) was contacted today directly by (b)(6) (b)(6) with the Minneapolis Star Tribune. Reporter was trying to ascertain the Deputies knowledge in regards to a controversial story taking place in Minnesota politics concerning possible immigration fraud by a Somali born Minnesota State Representative who is running for the U.S. House of Representatives. DCPA has |

no knowledge or any information about this denied any knowledge of anything and directed reporter to HSI/ICE. Reporter called DCPA due to meeting him once in 2016 at a FBI meeting. Lead (b)(6), (b)(7)(C)

8/7: Numerous Detroit area media outlets to include ABC, NBC and FOX Detroit reached out today in regards to a suicidal subject rescued from the MacArthur Bridge in Detroit. Story centers around Detroit Station BPA

[(b)(6), (b)(7)(C)] who tackled an individual on the MacArthur Bridge Sunday night as he was attempting suicide. This is the second suicidal subject that BPA

[(b)(6), (b)(7)(C)] has rescued on the bridge since March

2017. Agent [(b)(6), (b)(7)(C)] regular day off is today and tentatively scheduling interviews for Wednesday August 8.

(b)(5) expected.

Lead: (b)(6), (b)(7)(C)

Awaiting Publication / Airing

Respectfully.

(b)(6), (b)(7)(C)

Management and Program Analyst Communications Management Office Detailed to CBP Headquarters Cell: (b)(6), (b)(7)(C)

| From: | (b)(6), (b)(7)(C) | |
|--|---|-------|
| Sent: | Friday, August 31, 2018 5:55 AM | |
| To: | (b)(6), (b)(7)(C) | |
| Cc: | (b)(6), (b)(7)(C) FLORES, PETE ROMERO; (b)(6), (b)(7)(C) | |
| Subject: | Re: OIG site visit | |
| Nice work by you and your team. | | |
| b)(6), (b)(7)(C) | | |
| Deputy Executive Director – Ope | ations | |
| Office of Field Operations | and the same | |
| U.S. Customs and Border Protect | on . | |
| (office) b)(6), (b)(7)(C) (cell) | | |
| On Aug 30, 2018, at 9:35 PM, | (b)(6), (b)(7)(C) wrote: | |
| Aletacine per comercia range (| राम्यान्यमास्यान् स्वयान्यास्य नेवर्षे विवर्षे संबोधिन संबोधिन स्वयं निवास्य स्वयं स्वयं क्यान्य स्वयं स्वयं क स्वयं | |
| (b)(6), (b)(7)(C) | | |
| Lancaca and I | | |
| | y - same discussion as other ports and no issues were noted. The IG also | |
| visited the Field Office ar | interviewed (b)(6), (b)(7)(C) and me. (DFO is in Calexico). (b)(5), (b)(7)(E) | أحجما |
| | (b)(5), (b)(7)(E) | ال |
| the holding facility const with (b)(7)(E) high volume we facilitate Tolerance. We told them | We talked about the Caravan and explained with TEDS and FLORES, and the issuments and the need to stay in compliance with TEDS and FLORES, and the issument of the last of the metering guidance from HQ came out with Zero the was not related and ZT has more impact on BP than OFO. They seemed holding family units and UACs. | ie |
| Let me know if you have | ny questions. | |
| Thx (b)(6), (b)(7)(C) | | |
| Sent from my iPhone | | |
| On Aug 30, 2018, at 10:0 | AM, (b)(6), (b)(7)(C) wrote: | |
| (b)(6), (b)(7)(C) | | |
| The following is | follow up to the telephonic notification of an unannounced field | |

review to multiple ports of entry within the San Diego Field Office (SDFO)

Over the period of the last 72 hours (August 27-29), a group of four Inspectors from the Office of Inspector General (OIG) presented themselves at the Calexico, San Ysidro and Otay Mesa Ports of Entry; respectively, presented the attached OIG notification and informed respective port management that they were initiating a spot review of matters

relating to the separation of asylum seeking parents from children and treatment of alien children in DHS custody. The Lead Inspector introduced herself as (b)(6), (b)(7)(c) (B)(G),(B)(7)(G) During the introductions, OIG representative (B)(G), (B)(7)(G) Indicated that the team wanted to observe the asylee intake process from beginning to end, discuss the separation of family units and sought access to interview officers.

Port management respectively provided a synopsis of the Credible Fear/Asylum process to include intake processing, file preparation, case processing, final disposition, and transfer to ICE/ERO custody. Calexico and San Ysidro Admissibility Enforcement (AEU) hubs also included the coordination of asylum seeker arrival with INAMI/Grupo Beta.

The OIG Inspectors were able to:

- Observe each AEU's processing area and associated activities;
- Limit line activity and;
- Interview CBPOs regarding asylum processing and on-site ICE/ERO Deportation Officers:

The OIG Inspectors questions and concerns focused on:

- FAMU separations;
- Arrival of asylum seekers to ports of entry;
- Queue management protocols;
- FAMU separations and;
- INAMI/Grupo Beta's role in the coordination of the asylum process.

The OIG Inspectors requested documentation relating to:

- Total number of inadmissible aliens processed for the one-week timeframe;
- 2 completed A files;
- Copies of I-213s;
- Copies of Sworn statements;
- Custody Logs and;
- Written instruction issued to the field relating to queue management

Close out briefs were conducted with Command Staff from each respective port.

(b)(5)

(b)(5), (b)(6), (b)(7)(C), (b)(7)(E)

Let me know if you need additional information. Thanks,

(b)(6), (b)(7)(C)

U.S. Customs and Border Protection **Deputy Director Field Operations** San Diego Field Office

Phone (b)(6), (b)(7)(C)

From: Sent: (b)(6), (b)(7)(C)

Friday, April 27, 2018 8:16 PM

To:

(b)(6), (b)(7)(C)

Subject:

Attachments:

FW: Metering Guidance Memo Metering Guidance Memo.pdf

(b)(6), (b)(7)(C)

APD (Passenger)

Otay Mesa Passenger/Brown Field U.S. Customs and Border Protection

https://www.cbp.gov/

With honor and integrity, we will safeguard the American people, our homeland, and our values.

Work Phone: (b)(6), (b)(7)(C)

Fax: (b)(6), (b)(7)(C)

From: HERNANDEZ, ROSA E

Sent: Friday, April 27, 2018 4:17 PM

To:

(b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

Subject: FW: Metering Guidance Memo

Rosa E. Hernandez

Port Director

Otay Mesa Port of Entry

Office: (b)(6), (b)(7)(C)

Fax: (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

From: (b)(6), (b)(7)(C)

Sent: Friday, April 27, 2018 8:47 AM

To:

(b)(6), (b)(7)(C

(b)(6), (b)(7)(C)

Subject: FW: Metering Guidance Memo

See guidance provided for controlling flow into POEs. Please ensure information is disseminated as appropriate.

From: (b)(6), (b)(7)(C)

Sent: Friday, April 27, 2018 7:08:25 AM

To: FLORES, PETE ROMERO; HIGGERSON, DAVID P; MANCHA, HECTOR; RAMIREZ, GUADALUPE H

Cc: (b)(6), (b)(7)(C)

Subject: FW: Metering Guidance Memo

Directors,

Please see the attached processing guidance during surge events.

MEMORANDUM FOR: See Distribution

FROM: Todd C. Owen

Executive Assistant Commissioner

Office of Field Operations

SUBJECT: Metering Guidance

When necessary or appropriate to facilitate orderly processing and maintain the security of the port and safe and sanitary conditions for the traveling public, DFOs may elect to meter the flow of travelers at the land border to take into account the port's processing capacity. Depending on port configuration and operating conditions, the DFO may establish and operate physical access controls at the borderline, including as close to the U.S.-Mexico border as operationally feasible. DFOs may not create a line specifically for asylum-seekers only, but could, for instance, create lines based on legitimate operational needs, such as lines for those with appropriate travel documents and those without such documents.

Ports should inform the waiting travelers that processing at the port is currently at capacity and CBP is permitting travelers to enter the port once there is sufficient space and resources to process them. At no point may an officer discourage a traveler from waiting to be processed, claiming fear of return, or seeking any other protection. Officers may not provide tickets or appointments or otherwise schedule any person for entry. Once a traveler is in the United States, he or she must be fully processed.

INAMI has, at times, elected to conduct exit controls at some locations in Mexico to limit the throughput of travelers into the United States. DFOs should be particularly aware of any INAMI controls that are preventing U.S. citizens, LPRs, or Mexican nationals (some of whom may intend to claim fear) from entering the United States, and should work with INAMI, as appropriate, to address such concerns.

Please ensure that this memorandum is disseminated to all ports of entry within your area of responsibility. Should you have any questions or require additional information, please contact Mr. Todd A. Hoffman, Executive Director, APP, at (b)(6), (b)(7)(C)

Distribution: Director, Field Operations, El Paso

Director, Field Operations, Laredo Director, Field Operations, San Diego Director, Field Operations, Tucson

| From: | Microsoft Outlook on behalf of (b)(7)(E) | |
|-------------------------------------|---|-------|
| Sent: To: | Thursday, August 16, 2018 2:09 PM HOWE, RANDY J; CAMPBELL, CARL S; (b)(6), (b)(7)(C) HIGGERSON, DAV | ID P |
| 10: | (b)(6), (b)(7)(C), (b)(7)(E) | ID F, |
| Cc: | (b)(6), (b)(7)(C) FLORES LILL | ANA; |
| | (b)(6), (b)(7)(C) | |
| Subject: | LFO Queue Management Report for August 16, 2018 | |
| Attachments: | LFO Queue Management Report for August 16, 2018 | |
| | | |
| Sender (b)(6), (b | | |
| On-Behalf-Of Subject: LFO Queue Man | (b)(7)(E) lagement Report for August 16, 2018 | |
| Message-Id: | (b)(7)(E) | |
| То | | |
| To: | | |
| To | | |
| To | | |
| То | | |
| То | | |
| То | | |
| To | | |
| To: | | |
| To | | |
| | (h)/7)(C) (h)/7)(E) | |
| To (D)(O) | , (b)(7)(C), (b)(7)(E) | |
| То | | |
| То | | |
| Toi | | |
| | P | |
| Cc | 1 | |
| Cc | | |
| Cc Cc Cc | | |
| Ccc Ccc Ccc | | |
| Ccc Ccc Ccc Ccc Ccc | | |
| Cc: Cc: Cc: Cc: | | |

| From: | (b)(6), (b)(7)(C) on behalf of (b)(7)(E) |
|----------|--|
| Sent: | Thursday, August 16, 2018 2:09 PM |
| To: | HOWE, RANDY J; CAMPBELL, CARL S; (b)(6), (b)(7)(C) HIGGERSON, DAVID P; |
| | (b)(6), (b)(7)(C), (b)(7)(E) |
| Cc: | (b)(6), (b)(7)(C), (b)(7)(E) FLORESLILIANA; |
| | (b)(6), (b)(7)(C) |
| Subject: | LFO Queue Management Report for August 16, 2018 |

Attached is the Laredo Field Office - Queue Management Report for August 16, 2018 @ 1000 hours CDT.

| Field Office | Port | Total number of Detainees | % of Capacity | Number in Queue @ Boundary Line | | | |
|--------------|-----------------|------------------------------------|------------------|---|----|-----|----|
| Laredo | Brownsville | | | | | | |
| Laredo | Progreso | | | | | | |
| Laredo | Hidalgo | | | 1 | -1 | / - | |
| Laredo | Rio Grande City | | h |)(| | 1 1 | Ξ) |
| Laredo | Roma | | b | | 7) | IL | |
| Laredo | Laredo | 1 | | / \ | | | |
| Laredo | Eagle Pass | | | | | | |
| Laredo | Del Rio | | | | | | |

| (b)(| 6), (b)(7 |)(C) | |
|------|------------|------------------|--|
| CBP | Officer | | |
| f | (b)(6) | , (b)(7)(C) | |
| Lare | do Field C | Office | |
| Desk | ٠, | (b)(6) (b)(7)(C) | |

Report Smuggling Activities at ReportSmuggling@cbp.dhs.gov

WARNING: This document is LAW ENFORCEMENT SENSITIVE and is designated FOR OFFICIAL USE ONLY. It contains information that may be exempt from public release under the Freedom of Information Act (5USC552). This document is to be controlled, handled, transmitted, distributed and disposed of in accordance with DHS policy relating to FOUO information, and is not to be released outside of CBP or the public without the prior approval from the Laredo Field Office.

| From: | Microsoft Outlook on behalf of (b)(7)(E) |
|---|---|
| Sent: | Friday, August 17, 2018 2:14 PM |
| То: | HOWE, RANDY J; CAMPBELL, CARL S; (b)(6), (b)(7)(C) HIGGERSON, DAVID P; (b)(6), (b)(7)(C), (b)(7)(E) |
| Cc: | (b)(6), (b)(7)(C) FLORES LILIANA; |
| | (b)(6), (b)(7)(C) |
| Subject: | LFO Queue Management Report for August 17, 2018 |
| Attachments: | LFO Queue Management Report for August 17, 2018 |
| - Contract of the Contract of | (7)(C) (b)(7)(E) gement Report for August 17, 2018 (b)(7)(E) |
| To: | (b)(7)(C), (b)(7)(E) |

| From: | (b)(6), (b)(7)(C) on behalf of (b)(7)(E) |
|----------|--|
| Sent: | Friday, August 17, 2018 2:14 PM |
| To: | HOWE, RANDY J; CAMPBELL, CARL S; (b)(6), (b)(7)(C) HIGGERSON, DAVID P; |
| | (b)(6), (b)(7)(C), (b)(7)(E) |
| Cc: | (b)(6), (b)(7)(C) FLORES—LILIANA; |
| | (b)(6), (b)(7)(C) |
| Subject: | LEO Queue Management Report for August 17, 2018 |

Attached is the Laredo Field Office - Queue Management Report for August 17, 2018 @ 1000 hours CDT.

| Field Office | Port | Total number of Detainees | % of Capacity | Number in Queue @ Boundary Line | | inimin. |
|--------------|-----------------|------------------------------------|------------------|---|--|---------|
| Laredo | Brownsville | | | | | |
| Laredo | Progreso | | | | | |
| Laredo | Hidalgo | | | | | |
| Laredo | Rio Grande City | | h | | | - |
| Laredo | Roma | | b |)(| | |
| Laredo | Laredo | 1 | | / \ | | |
| Laredo | Eagle Pass | | | | | |
| Laredo | Del Rio | | | | | |

| (b)(6), (b)(7)(C) |
|-------------------------|
| CBP Officer |
| (b)(6), (b)(7)(C) |
| Laredo Field Office |
| Desk: (b)(6), (b)(7)(C) |

Report Smuggling Activities at Report Smuggling@cbp.dhs.gov

WARNING: This document is LAW ENFORCEMENT SENSITIVE and is designated FOR OFFICIAL USE ONLY. It contains information that may be exempt from public release under the Freedom of Information Act (5USC552). This document is to be controlled, handled, transmitted, distributed and disposed of in accordance with DHS policy relating to FOUO information, and is not to be released outside of CBP or the public without the prior approval from the Laredo Field Office.

| | 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 |
|--|---|
| From: | Microsoft Outlook on behalf of (b)(7)(E) |
| Sent: | Saturday, August 18, 2018 1:43 PM |
| То: | HOWE, RANDY J; CAMPBELL, CARL S; (b)(6), (b)(7)(C) HIGGERSON, DAVID P; (b)(6), (b)(7)(C), (b)(7)(E) |
| Cc: | (5)(6), (6)(7)(c) :FLORES LILIANA; |
| | (b)(6), (b)(7)(C) |
| Subject: | LFO Queue Management Report for August 18, 2018 |
| Attachments: | LFO Queue Management Report for August 18, 2018 |
| Message-Id: To | 7)(C) (b)(7)(E) gement Report for August 18, 2018 (b)(7)(E) , (b)(7)(C), (b)(7)(E) |

| From: | (b)(6), (b)(7)(C) ion behalf of (b)(7)(E) | |
|----------|---|--|
| Sent: | Saturday, August 18, 2018 1:43 PM | |
| То: | HOWE, RANDY J; CAMPBELL, CARL S; (b)(6), (b)(7)(C) HIGGERSON, DAVID P; (b)(6), (b)(7)(C), (b)(7)(E) | |
| Cc: | (b)(6), (b)(7)(C) FLORES LILIANA; | |
| | (b)(6), (b)(7)(C) | |
| Subject: | LFO Queue Management Report for August 18, 2018 | |

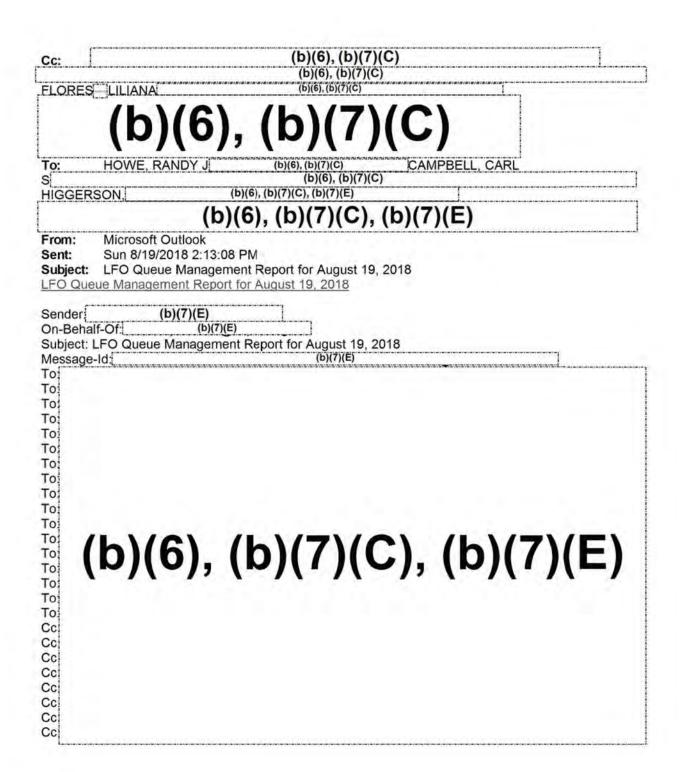
Attached is the Laredo Field Office - Queue Management Report for August 18, 2018 @ 1000 hours CDT.

| Field Office | Port | Total number of Detainees | % of Capacity | Number in Queue @ Boundary Line | | | | |
|--------------|-----------------|------------------------------------|------------------|---|----------|-----|---|--|
| Laredo | Brownsville | | | | | | | |
| Laredo | Progreso | | | | | | | |
| Laredo | Hidalgo | | | | - | | | |
| Laredo | Rio Grande City | | 7 |)(| | 11 | - | |
| Laredo | Roma | | b | " | 1 | " | | |
| Laredo | Laredo | 1 | | | 1 | / \ | | |
| Laredo | Eagle Pass | | | | | | | |
| Laredo | Del Rio | | | | | | | |

| (b)(6), (b)(7)(C) | |
|--|---------|
| CBP Officer Email: (b)(6), (b)(7)(C) Laredo Field Office Laredo, Texas (b)(6), (b) |)(7)(C) |
| (b)(6), (b)(7)(C), (b)(7)(E) | |

Report Smuggling Activities at ReportSmuggling@cbp.dhs.gov

WARNING: This document is LAW ENFORCEMENT SENSITIVE and is designated FOR OFFICIAL USE ONLY. It contains information that may be exempt from public release under the Freedom of Information Act (5USC552). Printouts and/or screen prints from the are not part of CBP's System of Record Notification (SORN); therefore should not be used as evidence in Court Proceedings. CBP Official records must be obtained through (10)(7)(E) and reviewed by Office of Chief Counsel prior to dissemination of records outside CBP. This document is to be controlled, handled, transmitted, distributed and disposed of in accordance with DHS policy relating to FOUO information, and is not to be released outside of CBP or the public without the prior approval from the Laredo Field Office.



| From: | (b)(6), (b)(7)(C) on behalf of (b)(7)(E) |
|----------|---|
| Sent: | Sunday, August 19, 2018 2:13 PM |
| То: | HOWE, RANDY J; CAMPBELL, CARL S; (b)(6), (b)(7)(C) HIGGERSON, DAVID P; (b)(6), (b)(7)(C), (b)(7)(E) |
| Cc: | (6)(6), (6)(7)(C) FLORES LILIANA; |
| | (b)(6), (b)(7)(C) |
| Subject: | LFO Queue Management Report for August 19, 2018 |

Attached is the Laredo Field Office - Queue Management Report for August 19, 2018 @ 1000 hours CDT.

| Field Office | Port | Total number of Detainees | % of Capacity | Number in Queue @ Boundary Line | | | | |
|--------------|-----------------|------------------------------------|------------------|---|---|-----|----|-----|
| Laredo | Brownsville | | | | | | | |
| Laredo | Progreso | | | | | | | |
| Laredo | Hidalgo | | | 1 | _ | | | - 1 |
| Laredo | Rio Grande City | | D | | | 1 4 | | - 1 |
| Laredo | Roma | | | 11 | 1 | 11 | | _ 1 |
| Laredo | Laredo | | | | | | 1 | |
| Laredo | Eagle Pass | - | | | | | =1 | ~ |
| Laredo | Del Rio | | | | | | | |

| (b)(6), (| b)(7)(C) | |
|------------|------------------|---|
| CBP Offic | er | |
| (b |)(6), (b)(7)(C) | |
| Laredo Fie | eld Office | |
| Desk: | (b)(6), (b)(7)(C |) |

Report Smuggling Activities at Report Smuggling@cbp.dhs.gov

WARNING: This document is LAW ENFORCEMENT SENSITIVE and is designated FOR OFFICIAL USE ONLY. It contains information that may be exempt from public release under the Freedom of Information Act (5USC552). This document is to be controlled, handled, transmitted, distributed and disposed of in accordance with DHS policy relating to FOUO information, and is not to be released outside of CBP or the public without the prior approval from the Laredo Field Office.

| From: | Microsoft Outlook on behalf of (b)(7)(E) |
|--|---|
| Sent: | Monday, August 20, 2018 2:41 PM |
| To: | HOWE, RANDY J; CAMPBELL, CARL S; (b)(6), (b)(7)(C) HIGGERSON, DAVID P; |
| | (b)(6), (b)(7)(C), (b)(7)(E) |
| Cc: | (b)(6), (b)(7)(C) FLORE :-: LILIANA; |
| | (b)(6), (b)(7)(C) |
| Subject: | LFO Queue Management Report for August 20, 2018 |
| Attachments: | LFO Queue Management Report for August 20, 2018 |
| Sender: (b)(6), (l On-Behalf-Of{ Subject: LFO <u>Queue Mar</u> Message-Id: To: | (b)(7)(C) (b)(7)(E) agement Report for August 20, 2018 (b)(7)(E) |
| Тоі | |

To

To: To:

To: To: To: To: Cc:

Cc:

| From: | (b)(6), (b)(7)(C) on behalf of (b)(7)(E) |
|----------|---|
| Sent: | Monday, August 20, 2018 2:41 PM |
| То: | HOWE, RANDY J; CAMPBELL, CARL S; (b)(6), (b)(7)(C) HIGGERSON, DAVID P; (b)(6), (b)(7)(C), (b)(7)(E) |
| Cc: | (b)(6), (b)(7)(C) FLORES - LILIANA; |
| | (b)(6), (b)(7)(C) |
| Subject: | LFO Queue Management Report for August 20, 2018 |

Attached is the Laredo Field Office - Queue Management Report for August 20, 2018 @ 1000 hours CDT.

| Field Office | Port | Total number of Detainees | % of Capacity | Number in Queue @ Boundary Line | | | A. 11 (1977) A. 1 |
|--------------|-----------------|------------------------------------|------------------|---|----|-----|-------------------|
| Laredo | Brownsville | | | | | | |
| Laredo | Progreso | | | | | | |
| Laredo | Hidalgo | | | | \ | / - | |
| Laredo | Rio Grande City | | b | | 7) | 18 | =) |
| Laredo | Roma | | U | " | " | T I | |
| Laredo | Laredo | 1 | | | | 1 | |
| Laredo | Eagle Pass | | | | | | |
| Laredo | Del Rio | | | | | | |

| (b)(6), (k | o)(7)(C) |
|------------|-------------------|
| CBP Offic | er |
| (| b)(6), (b)(7)(C) |
| Laredo Fie | eld Office |
| Desk: | (b)(6), (b)(7)(C) |

Report Smuggling Activities at Report Smuggling@cbp.dhs.gov

WARNING: This document is LAW ENFORCEMENT SENSITIVE and is designated FOR OFFICIAL USE ONLY. It contains information that may be exempt from public release under the Freedom of Information Act (5USC552). This document is to be controlled, handled, transmitted, distributed and disposed of in accordance with DHS policy relating to FOUO information, and is not to be released outside of CBP or the public without the prior approval from the Laredo Field Office.

| | | _ |
|---|---|---|
| From: | Microsoft Outlook on behalf of (b)(7)(E) | |
| Sent: | Tuesday, August 21, 2018 2:01 PM | |
| То: | HOWE, RANDY J; CAMPBELL, CARL S; (b)(6), (b)(7)(C) HIGGERSON, DAVID F | ; |
| | (b)(6), (b)(7)(C), (b)(7)(E) | |
| | (b)(6), (b)(7)(C) FLORES LILIANA; (b)(6), (b)(7)(C) | _ |
| 6.75 | (b)(6), (b)(7)(C) | |
| Subject: | LFO Queue Management Report for August 21, 2018 | |
| Attachments: | LFO Queue Management Report for August 21, 2018 | |
| Sender: (b)(6), (b) | (7)(C) | |
| *************************************** | ************************************** | |
| On-Behalf-Of | (b)(7)(E) gement Report for August 21, 2018 | |
| Message-Id | (b)(7)(E) | |
| To | (0)(1)(2) | |
| To | | |
| To | | |
| To | | |
| To: | | |
| To: | | |
| To: | | |
| To | | |
| To: | | |
| To: /L\/C\ | /b\/7\/C\ /b\/7\/C\ | |
| To: (D)(0). | (b)(7)(C), (b)(7)(E) | |
| | | |
| То | | |
| To | | |
| To | | |
| To | | |
| To: | | |
| To | | |
| To | | |
| To | | |
| То | | |
| | | |

| From: | (b)(6), (b)(7)(C) on behalf of (b)(7)(E) |
|----------|---|
| Sent: | Tuesday, August 21, 2018 2:01 PM |
| То: | HOWE, RANDY J; CAMPBELL, CARL S. (b)(6), (b)(7)(C) HIGGERSON, DAVID P; (b)(6), (b)(7)(C), (b)(7)(E) |
| | (b)(6), (b)(7)(C) FLORES_LILIANA; (b)(6), (b)(7)(C) |
| | (b)(6), (b)(7)(C) |
| Subject: | LFO Queue Management Report for August 21, 2018 |

Attached is the Laredo Field Office - Queue Management Report for August 21, 2018 @ 1000 hours CDT.

| Field Office | Port | Total number of Detainees | % of Capacity | Number in Queue @ Boundary Line | | | |
|--------------|-----------------|------------------------------------|------------------|---------------------------------|----|------|---|
| Laredo | Brownsville | | | | | | |
| Laredo | Progreso | | | | | | |
| Laredo | Hidalgo | | | | | | - |
| Laredo | Rio Grande City | | b | 11 | 7) | E | |
| Laredo | Roma | | V | " | | | |
| Laredo | Laredo | • | | | | | |
| Laredo | Eagle Pass | | | | | | |
| Laredo | Del Rio | | | | | | |

| (b)(6), (b)(7)(C) CBP Officer | |
|---|-------------------|
| Email: (b)(6), (b)(7)(C) Laredo Field Office Laredo, Texas | (b)(6), (b)(7)(C) |
| (b)(6), (b)(7)(C), | (b)(7)(E) |

Report Smuggling Activities at ReportSmuggling@cbp.dhs.gov

| | (LVZVE) | |
|-------------------------------------|---|------------------|
| From: | Microsoft Outlook on behalf of (b)(7)(E) | |
| Sent: | Wednesday, August 22, 2018 1:56 PM | ·-; |
| То: | (b)(7)(E) HOWE, RANDY J; CAMPBELL, CARL S; (b)(6), (b)(7)(C) HIGGERSON, DAVID P; (b)(6), (b)(7)(C), (b)(7)(E) | , i , |
| | | |
| | (b)(6), (b)(7)(C) FLORE - LILIANA (b)(6), (b)(7)(C) | |
| eccionic | (b)(6), (b)(7)(C) | |
| Subject: | LFO Queue Management Report for August 22, 2018 | |
| Attachments: | LFO Queue Management Report for August 22, 2018 | |
| On-Behalf-Of Subject: LFO Queue Man | (b)(7)(C) (b)(7)(E) ngement Report for August 22, 2018 | |
| Message-Id: | (b)(7)(E) | |
| To: | | |
| То | | |
| To: | | |
| То: | | |
| To: | | |
| To: | | |
| To: (b)(6) | (1) (7) (6) (1) (7) (7) | |
| To: (b)(6) | , (b)(7)(C), (b)(7)(E) | |
| To: (IO)(O) | , (=)(-)(=), (=)(-)(=) | |
| To: | | |
| То | | |
| To: | | |
| To | | |
| To: | | |
| To: | 1 | |
| 10. | | |
| | | |

| From: | (b)(6), (b)(7)(C) on behalf of (b)(7)(E) |
|----------|---|
| Sent: | Wednesday, August 22, 2018 1:56 PM |
| To: | (b)(7)(E) |
| | HIGGERSON, DAVID P; (b)(6), (b)(7)(C), (b)(7)(E) |
| | (b)(6), (b)(7)(C) FLORES LILIANA; (b)(6), (b)(7)(C) |
| | (b)(6), (b)(7)(C) |
| Subject: | LFO Queue Management Report for August 22, 2018 |

Attached is the Laredo Field Office - Queue Management Report for August 22, 2018 @ 1000 hours CDT.

| Field Office | Port | Total number of Detainees | % of Capacity | Number in Queue @ Boundary Line | 5.23.23.2.2.2.2. | | |
|--------------|-----------------|---------------------------------|------------------|--|------------------|---|---|
| Laredo | Brownsville | | | | | | |
| Laredo | Progreso | | | | | | |
| Laredo | Hidalgo | | | \ /= | -1 | | 1 |
| Laredo | Rio Grande City | | b | 11 1 | 4)(| E | 1 |
| Laredo | Roma | | V | /\ / | | | |
| Laredo | Laredo | | 1 | / \ | | | |
| Laredo | Eagle Pass | | | | | | |
| Laredo | Del Rio | | | | | | |

| (b)(6), (b)(7)(C) Customs and Border | Protection Officer |
|---|------------------------------|
| Laredo Field Office | (b)(6), (b)(7)(C), (b)(7)(E) |
| 109 Shiloh Dr., (b)(6), (b)(7) | кс. (ыкжы Lacedo, ТХ 78045 |
| ofc (b)(6) | , (b)(7)(C) |
| (b)(6), (b)(| 7)(C) |
| (b)(6), (b)(7)(C), | (b)(7)(E) |

Report Smuggling Activities at ReportSmuggling@cbp.dhs.gov

| From: | Microsoft Outlook on behalf of (b)(7)(E) |
|--------------|---|
| Sent: | Thursday, August 23, 2018 1:57 PM |
| То: | (b)(7)(E) HOWE, RANDY J; CAMPBELL, CARL S (b)(6), (b)(7)(C) |
| | HIGGERSON, DAVID P: (b)(6), (b)(7)(C), (b)(7)(E) |
| | (b)(6), (b)(7)(C) FLORE LILIANA; (b)(6), (b)(7)(C) |
| | (b)(6), (b)(7)(C) |
| Subject: | LFO Queue Management Report for August 23, 2018 |
| Attachments: | LFO Queue Management Report for August 23, 2018 |
| (b)(6) (| b)(7)(C) |
| | |
| On-Behalf-Of | (b)(7)(E) |
| Message-Id: | nagement Report for August 23, 2018 (b)(7)(E) |
| To: | |
| То: | |
| To: | |
| То: | |
| To: /h\/6 | \ |
| To: (D)(b |), (b)(7)(C), (b)(7)(E) |
| | |
| To: | |
| To: | |
| To: | |
| To: | |
| То: | |
| То: | |
| То: | |
| То: | |
| To: | |
| | |
| | |
| C | |

| From: | (b)(6), (b)(7)(C) on behalf of | (b)(7)(E) | |
|----------|--------------------------------|----------------------------|-------------------|
| Sent: | Thursday, August 23, 2018 1:57 | PM | |
| To: | (b)(7)(E) HOWE, R | RANDY J; CAMPBELL, CARL S; | (b)(6), (b)(7)(C) |
| | HIGGERSON, DAVID P; | (b)(6), (b)(7)(C), (b)(7)(| (E) |
| | (b)(6), (b)(7)(C) | FLORES LILIANA | (b)(6), (b)(7)(C) |
| | (b)(6), | (b)(7)(C) | |
| Subject: | LFO Queue Management Repor | t for August 23, 2018 | |

Attached is the Laredo Field Office - Queue Management Report for August 23, 2018 @ 1000 hours CDT.

| Field Office | Port | Total number of Detainees | % of Capacity | Number in Queue @ Boundary Line | | | |
|--------------|-----------------|------------------------------------|------------------|---|-----|-----|-----|
| Laredo | Brownsville | | | | | | |
| Laredo | Progreso | | | | | | |
| Laredo | Hidalgo | | | 1 | -1 | /= | |
| Laredo | Rio Grande City | | n |) (| | 1 | |
| Laredo | Roma | | V | 11 | , , | N B | _ / |
| Laredo | Laredo | | | / \ | | | |
| Laredo | Eagle Pass | | | | | | |
| Laredo | Del Rio | | | | | | |

| (b)(6), (b) | (7)(C) | |
|-------------|---------------------------|-----------------------|
| CBP Offi | cer | |
| Email | (b)(6), (b)(7)(C) |] |
| Laredo F | ield Office Laredo, Tex | cas (b)(6), (b)(7)(C) |

Report Smuggling Activities at ReportSmuggling@cbp.dhs.gov

WARNING: This document is LAW ENFORCEMENT SENSITIVE and is designated FOR OFFICIAL USE ONLY. It contains information that may be exempt from public release under the Freedom of Information Act (5USC552). Printouts and/or screen prints from the (b)(7)(E) are not part of CBP's System of Record Notification (SORN); therefore should not be used as evidence in Court Proceedings. CBP Official records must be obtained through (b)(7)(E) and reviewed by Office of Chief Counsel prior to dissemination of records outside CBP. This document is to be controlled, handled, transmitted, distributed and disposed of in accordance with DHS policy relating to FOUO information, and is not to be released outside of CBP or the public without the prior approval from the Laredo Field Office.

| From: | Microsoft Outlook on behalf of | (b)(7)(E) | |
|----------------------|--|--|-------------------|
| Sent: | Friday, August 24, 2018 3:20 PM | and the contract of the contra | |
| To: | and the second s | NDY J; CAMPBELL, CARL S | (b)(6), (b)(7)(C) |
| 970 | HIGGERSON, DAVID P: | (b)(6), (b)(7)(C), (b)(7) | |
| | (b)(6), (b)(7)(C) | FLORES LILIANA; | (b)(6), (b)(7)(C) |
| | (b)(6), (b) | | |
| Subject: | LFO Queue Management Report | | |
| Attachments: | LFO Queue Management Report | | |
| | | | |
| Sender (b)(6), (b)(7 | ')(C) | | |
| On-Behalf-Of: (b)(| (7)(E) | | |
| / | nent Report for August 247 2018 | | |
| Message-Id: | (b)(7)(E) | <u>-</u> | |
| To: | | i i | |
| To: | | | |
| To: | | į | |
| To: | | į | |
| To: | | | |
| To: | | į | |
| To: | | | |
| То: | | | |
| То | | i | |
| То: | | i i | |
| To: | | | |
| To: (h)(6) | (b)(7)(C), (b) | (7)(F) | |
| To: (D)(O), (| | (*/(-/ | |
| To: | | | |
| To: | | i | |
| To: | | ł | |
| To: | | į | |
| To: | | į | |
| То: | | į. | |
| То: | | į | |
| То: | | 1 | |
| То: | | | |
| То: | | | |
| | | | |

| From: | (b)(6), (b)(7)(C) on behalf of (b)(7)(E) | |
|----------|--|---|
| Sent: | Friday, August 24, 2018 3:20 PM | |
| To: | (b)(7)(E) HOWE, RANDY J; CAMPBELL, CARL S. (b)(6), (b)(7)(C) | i |
| | HIGGERSON, DAVID P; (b)(6), (b)(7)(C), (b)(7)(E) | 1 |
| | (b)(6), (b)(7)(C) | |
| | (b)(6), (b)(7)(C) | |
| Subject: | LFO Queue Management Report for August 247 2018 | |

Attached is the Laredo Field Office - Queue Management Report for August 24, 2018 @ 1000 hours CDT.

| Field Office | Port | Total number of Detainees | % of Capacity | Number in Queue @ Boundary Line | | | |
|--------------|-----------------|------------------------------------|------------------|---------------------------------|----|---|---|
| Laredo | Brownsville | | | | | | |
| Laredo | Progreso | | | | | | |
| Laredo | Hidalgo | | | . / | | | 1 |
| Laredo | Rio Grande City | | | | | | 1 |
| Laredo | Roma | | U | 11 | 7) | E | |
| Laredo | Laredo | 1 | | | | | |
| Laredo | Eagle Pass | | | | | | |
| Laredo | Del Rio | | | | | | |

Respectfully,



(b)(6), (b)(7)(C), (b)(7)(E)

Report Smuggling Activities at ReportSmuggling@cbp.dhs.gov

WARNING: This document is LAW ENFORCEMENT SENSITIVE and is designated FOR OFFICIAL USE ONLY. It contains information that may be exempt from public release under the Freedom of Information Act (5USC552). Printouts and/or screen prints from the handless of the handless of the prints from the handless of the handless o

| From: | Microsoft (| Outlook on beha | alf of | (b)(7)(E) | |
|----------------------------|--|--------------------------------|-----------------------------------|---|---|
| Sent: | | ugust 25, 2018 | | | |
| To: | (b)(7 | | | CAMPBELL, CARL S | (b)(6), (b)(7)(C) |
| 7.70 | The company of the company of the company of the company | N, DAVID P; | | (b)(6), (b)(7)(C), (b)(7 | |
| | 1 | (b)(6), (b)(7)(| C) | FLORES LILIANA; | (b)(6), (b)(7)(C) |
| | - | | (6), (b)(7)(C | ************************************** | analis of the fact of the fact of the same of |
| Subject: | LEO Queue | Management F | | | |
| Attachments: | | Management F | of the second to be at the second | | |
| | 2, 0 4,000 | The lag all land | | | |
| | | | | | |
| Sender (b)(6), (b)(7 | ******* | | | | |
| | 7)(E) | | | | |
| Subject: LFO Queue Managem | | | | *************************************** | |
| Message-Id: | (k |)(7)(E) | | | |
| То | | | | | |
| То | | | | | |
| То | | | | | |
| To | | | | | |
| То | | | | | |
| To | | | | | |
| То | | | | | |
| То | | | | | |
| То | | | | | |
| To (b)(6), | (h)(7 | VC | (h) | 71/F1 | |
| To (D)(O), | (D)(I) | $\mathcal{N} \cup \mathcal{I}$ | | / /(L/ | |
| 10 | | | | 1772 (3-1) | |
| To | | | | | |
| To To | | | | | |
| To | | | | | |
| i | | | | | |
| To To | | | | | |
| To | | | | 1 | |
| To | | | | | |
| To | | | | | |
| To | | | | | |
| 19 | | | | | |
| | | | | | |

| From: | (b)(6), (b)(7)(C) on behalf o | of (b)(7)(E) | |
|----------|--------------------------------------|---------------------------|-------------------|
| Sent: | Saturday, August 25, 2018 3:19 PM | Л | |
| To: | (b)(7)(E) HOWE, RA | NDY J; CAMPBELL, CARL S; | (b)(6), (b)(7)(C) |
| | HIGGERSON, DAVID P | (b)(6), (b)(7)(C), (b)(7) | (E) |
| | (b)(6), (b)(7)(C) | FLORES LILIANA; | (b)(6), (b)(7)(C) |
| | (b)(6), (b |)(7)(C) | |
| Subject: | LFO Queue Management Report i | or August 25, 2018 | |

Attached is the Laredo Field Office - Queue Management Report for August 25, 2018 @ 1000 hours CDT.

| Field Office | Port | Total number of Detainees | % of Capacity | Number in Queue @ Boundary Line | | | | | |
|--------------|-------------------------|------------------------------------|------------------|---------------------------------|------------|----|---|-------|--|
| Laredo | Brownsville | | | | | | | | |
| Laredo | Progreso | | | | | | | | |
| Laredo | Hidalgo | | | | | - | | | |
| | | | | | | | | | |
| Laredo | Rio Grande City | | | | 71 | | | - 1 | |
| Laredo | | | h | M' | 71 | M | - | | |
| | Rio Grande City | | b |) (| 7) | | | Ξ | |
| Laredo | Rio Grande City Roma | | b |)(| 7) |)(| | Ξ | |

| (b)(6), (b)(7)(C) Customs and Border Protecti (b)(6), (b)(7)(C), (b)(7)(I | |
|---|----|
| Email: (b)(6), (b)(7)(| C) |
| (b)(6), (b)(7)(C), (b)(7)(E) | |

Report Smuggling Activities at ReportSmuggling@cbp.dhs.gov

WARNING: This document is LAW ENFORCEMENT SENSITIVE and is designated FOR OFFICIAL USE ONLY. It contains information that may be exempt from public release under the Freedom of Information Act (5USC552). Printouts and/or screen prints from the (b)(7)(E) are not part of CBP's System of Record Notification (SORN); therefore should not be used as evidence in Court Proceedings. CBP Official records must be obtained through (b)(7)(E) and reviewed by Office of Chief Counsel prior to dissemination of records outside CBP. This document is to be controlled, handled, transmitted, distributed and disposed of in accordance with DHS policy relating to FOUO information, and is not to be released outside of CBP or the public without the prior approval from the Laredo Field Office.

| From: | Microsoft Outlook on behalf of (b)(7)(E) |
|---------------------------------------|--|
| Sent: | Sunday, August 26, 2018 1:54 PM |
| To: | (b)(7)(E) HOWE, RANDY J; CAMPBELL, CARL S; (b)(6), (b)(7)(C) |
| | HIGGERSON, DAVID P; (b)(6), (b)(7)(C), (b)(7)(E) |
| | (b)(6), (b)(7)(C) FLORES LILIANA; (b)(6), (b)(7)(C) |
| work and | (b)(6), (b)(7)(C) |
| Subject: | LFO Queue Management Report for August 26, 2018 |
| Attachments: | LFO Queue Management Report for August 26, 2018 |
| Sender: (b)(6), | (b)(7)(C) |
| Sender: (b)(6), On-Behalf-Of{ | (b)(7)(E) |
| Subject: LFO Queue Mana | gement Report for August 26, 2018 |
| Message-Id: | (b)(7)(E) |
| Toi | |
| То | |
| То | |
| То | |
| То | |
| To | |
| То | |
| To | |
| То | |
| То | |
| То | |
| То | |
| To (h)(6) | (b)(7)(C), (b)(7)(E) |
| To (D)(O), | |
| То | |
| То | |
| То | |
| То | |
| To | |
| To: | |
| To | |
| To | |
| | |
| To To | |
| 10 | |
| 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 | · (1987) - |

| From: | (b)(6), (b)(7)(C) on behalf of | (b)(7)(E) | |
|----------|-----------------------------------|----------------------------|-------------------|
| Sent: | Sunday, August 26, 2018 1:54 PM | | |
| To: | (b)(7)(E) HOWE, RANDY | J; CAMPBELL, CARL S | (b)(6), (b)(7)(C) |
| | HIGGERSON, DAVID P | (b)(6), (b)(7)(C), (b)(7)(| E) ; |
| | (b)(6), (b)(7)(C), (b)(7)(E) | FLORES LILIANA; | (b)(6),(b)(7)(C) |
| | (b)(6), (b)(7)(| | |
| Subject: | LFO Queue Management Report for A | ugust 26, 2018 | |

Attached is the Laredo Field Office - Queue Management Report for August 26, 2018 @ 1000 hours CDT.

| Field Office | Port | Total number of Detainees | % of Capacity | Number in Queue @ Boundary Line | | |
|--------------|-----------------|------------------------------------|------------------|---------------------------------|------|------|
| Laredo | Brownsville | | | | | |
| Laredo | Progreso | | | | | |
| Laredo | Hidalgo | | | 1 | | 1 |
| Laredo | Rio Grande City | | h | | | 1 |
| Laredo | Roma | | b | " | | i T |
| Laredo | Laredo | 1 | | / \ | | |
| Laredo | Eagle Pass | | | | | |
| Laredo | Del Rio | | | | | |

Respectfully,

(b)(6), (b)(7)(C)

Customs and Border Protection Officer

(b)(6), (b)(7)(C), (b)(7)(E)

Email: (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)



Report Smuggling Activities at ReportSmuggling@cbp.dhs.gov

WARNING: This document is LAW ENFORCEMENT SENSITIVE and is designated FOR OFFICIAL USE ONLY. It contains information that may be exempt from public release under the Freedom of Information Act (5USC552). Printouts and/or screen prints from the (b)(7)(E) are not part of CBP's System of Record Notification (SORN); therefore should not be used as evidence in Court Proceedings. CBP Official records must be obtained through (b)(7)(E) and reviewed by Office of Chief Counsel prior to dissemination of records outside CBP. This document is to be controlled, handled, transmitted, distributed and disposed of in accordance with DHS policy relating to FOUO information, and is not to be released outside of CBP or the public without the prior approval from the Laredo Field Office.

| From: | Microsoft Outlook on behalf of (b)(7)(E) |
|-------------------|--|
| Sent: | Monday, August 27, 2018 2:36 PM |
| То: | HOWE, RANDY J; CAMPBELL, CARL S; (b)(6), (b)(7)(C) HIGGERSON, DAVID P; |
| | (b)(6), (b)(7)(C), (b)(7)(E) |
| | (b)(6), (b)(7)(C) FLORES LILIANA: (b)(6), (b)(7)(C) |
| | (b)(6), (b)(7)(C), (b)(7)(E) |
| Subject: | LFO Queue Management Report for August 27, 2018 |
| Attachments: | LFO Queue Management Report for August 27, 2018 |
| | |
| Sender (b)(6), (I | o)(7)(C) |
| On-Behalf-Of | (b)(7)(E) |
| | nagement Report for August 27, 2018 |
| Message-Id: | (b)(7)(E) |
| То | |
| То | // \/=\/ (6\) // \/=\/ =\ |
| ™ (h)(6) | , (b)(7)(C), (b)(7)(E) |
| | |
| То | |
| | |
| | |
| | |

| From: | (b)(6), (b)(7)(C) on behalf of (b)(7)(E) |
|----------|---|
| Sent: | Monday, August 27, 2018 2:36 PM |
| То: | HOWE, RANDY J; CAMPBELL, CARL S; (b)(6), (b)(7)(C) HIGGERSON, DAVID P; (b)(6), (b)(7)(C), (b)(7)(E) |
| | (b)(6), (b)(7)(C) FLORES-LILIANA; (b)(6), (b)(7)(C) (b)(6), (b)(7)(C), (b)(7)(E) |
| Subject: | LFO Queue Management Report for August 27, 2018 |

Attached is the Laredo Field Office - Queue Management Report for August 27, 2018 @ 1000 hours CDT.

| Field Office | Port | Total number of Detainees | % of Capacity | Number in Queue @ Boundary Line | | | |
|--------------|-----------------|------------------------------------|------------------|---|----|-----|--|
| Laredo | Brownsville | | | | | | |
| Laredo | Progreso | | | | | | |
| Laredo | Hidalgo | | | | | / - | |
| Laredo | Rio Grande City | | h | 1/ | 7) | 16 | |
| Laredo | Roma | | b | | | 1 8 | |
| Laredo | Laredo | 1 | | | _ | 1 | |
| Laredo | Eagle Pass | | | | | | |
| Laredo | Del Rio | | | | | | |

| (b)(6), (l | o)(7)(C) | |
|------------|----------------------|--|
| CBP Field | Operations Officer | |
| (b)(6), | (b)(7)(C), (b)(7)(E) | |
| Desk: | (b)(6), (b)(7)(C) | |

Report Smuggling Activities at ReportSmuggling@cbp.dhs.gov

WARNING: This document is LAW ENFORCEMENT SENSITIVE and is designated FOR OFFICIAL USE ONLY. It contains information that may be exempt from public release under the Freedom of Information Act (5USC552). This document is to be controlled, handled, transmitted, distributed and disposed of in accordance with DHS policy relating to FOUO information, and is not to be released outside of CBP or the public without the prior approval from the Laredo Field Office.

| From: | Microsoft Outlook on behalf of (b)(6), (b)(7)(C) |
|---------------------------------------|--|
| Sent: | Tuesday, August 28, 2018 1:40 PM |
| To: | (b)(7)(E) HOWE, RANDY J; CAMPBELL, (b)(6), (b)(7)(C) |
| | HIGGERSON, DAVID P; (b)(6), (b)(7)(C), (b)(7)(E) |
| | (b)(6), (b)(7)(C) FLORES: LILIANA, (b)(6), (b)(7)(C) |
| | (b)(6), (b)(7)(C) |
| Subject: | LFO Queue Management Report for August 28, 2018 |
| Attachments: | LFO Queue Management Report for August 28, 2018 |
| Sender: (b)(| 6), (b)(7)(C) |
| Subject: LFO Queue Mar Message-Id: | agement Report for August 28, 2018 (b)(7)(E) |
| To! | |
| То | |
| То | |
| То | |
| To | |
| То | |
| To | |
| To | |
| Tol | |
| То | |
| То | |
| To /L\/C | (L)/7)/C) (L)/7)/E) |
| To (b)(6 |), (b)(7)(C), (b)(7)(E) |
| То | |
| To | |
| То | |
| То | |
| То | |
| To | |
| 10 | |
| To | |
| To To To To To | |
| | |
| | |
| <u> </u> | |

| From: | (b)(6), (b)(7)(C) | | |
|----------|----------------------------------|--|-------------------|
| Sent: | Tuesday, August 28, 2018 1:40 PM | 1 | |
| To: | (b)(7)(E) HOWE, RA | NDY J; CAMPBELL, CARL S; | (b)(6), (b)(7)(C) |
| | HIGGERSON, DAVID P; | (b)(6), (b)(7)(C), (b)(7)(| E) |
| | (b)(6), (b)(7)(C) | FLORES LILIANA; | (b)(6), (b)(7)(C) |
| | (b)(6), (b | PA P | 1 |
| Subject: | LFO Queue Management Report i | for August 28, 2018 | |

Attached is the Laredo Field Office - Queue Management Report for August 28 2018 @ 1000 hours CDT.

| Field Office | Port | Total number of Detainees | % of Capacity | Number in Queue @ Boundary Line | | | |
|--------------|-----------------|---------------------------------|------------------|--|-----|-----|--|
| Laredo | Brownsville | | | | | | |
| Laredo | Progreso | | | | | | |
| Laredo | Hidalgo | | 1 | /= | 71 | / | |
| Laredo | Rio Grande City | | b |)(7 | / 1 | 11 | |
| Laredo | Roma | | V | /\ | | 1 1 | |
| Laredo | Laredo | 1 | | | | 1 | |
| Laredo | Eagle Pass | | | | | | |
| Laredo | Del Rio | | | | | | |

| (b)(6), (b)(7)(C) | | | | |
|--|--------------|-------------|---------|---------|
| Customs and Border Protection Office | cer | | | |
| Laredo Field Office (b)(6), (b)(7)(| C), (b)(7)(E |) | | |
| 109 Shiloh Dr., (1016), (1017) Laredo, T | X 78045 | | | |
| ofc (b)(6), (b)(7)(C) | | | | |
| (b)(6), (b)(7)(C) | | | | |
| (b)(6), (b)(7)(C), (b)(7)(E) | | | | |
| | | 1 | | |
| LILA | Doc. No | . 21040731. | (Posted | 4/7/21) |

Report Smuggling Activities at ReportSmuggling@cbp.dhs.gov

| From: | Microsoft Outlook on behalf of (b)(7)(E) | |
|--------------|---|--------------------------|
| Sent: | Wednesday, August 29, 2018 2:19 PM | |
| To: | (b)(6), (b)(7)(C), (b)(7)(E) HOWE, RA | NDY J; CAMPBELL, CARL S; |
| | (b)(6), (b)(7)(C) HIGGERSON, DAVID P; (b)(6) | 6), (b)(7)(C), (b)(7)(E) |
| | (b)(6), (b)(7)(C) | FLORES LILIANA; |
| | (b)(6), (b)(7)(C |) |
| Subject: | LFO Queue Management Report for August 29, 2018 | |
| Attachments: | LFO Queue Management Report for August 29, 2018 | |

Sender: (b)(6), (b)(7)(C) On-Behalf-Of: Subject: LFO Queue Management Report for August 29, 2018 Message-Id: (b)(7)(E)To To (b)(6), (b)(7)(C), (b)(7)(E)To To To

| From: | (b)(6), (b)(7)(C) on behalf of (b)(7)(E) | |
|----------|--|----------------------------------|
| Sent: | Wednesday, August 29, 2018 2:19 PM | |
| To: | (b)(6), (b)(7)(C), (b)(7)(E) | HOWE, RANDY J; CAMPBELL, CARL S; |
| | (b)(6), (b)(7)(C) HIGGERSON, DAVID P | (b)(6), (b)(7)(C), (b)(7)(E) |
| | (b)(6), (b)(7)(C) | flores-Liliana; |
| | (b)(6), (b |)(7)(C) |
| Subject: | LFO Queue Management Report for August 2 | 9 2018 |

Attached is the Laredo Field Office - Queue Management Report for August 29, 2018 @ 1000 hours CDT.

| Field Office | Port | Total number of Detainees | % of Capacity | Number in Queue @ Boundary Line | | | |
|--------------|-----------------|------------------------------------|------------------|---|-----|----|------|
| Laredo | Brownsville | | | | | | |
| Laredo | Progreso | | | | | | |
| Laredo | Hidalgo | | | | - I | | |
| Laredo | Rio Grande City | | b | | 7 | 11 | 1 |
| Laredo | Roma | | U | 11 | 1 | | |
| Laredo | Laredo | 1 | | / \ | | | |
| Laredo | Eagle Pass | | | | | | |
| Laredo | Del Rio | | | | | | |

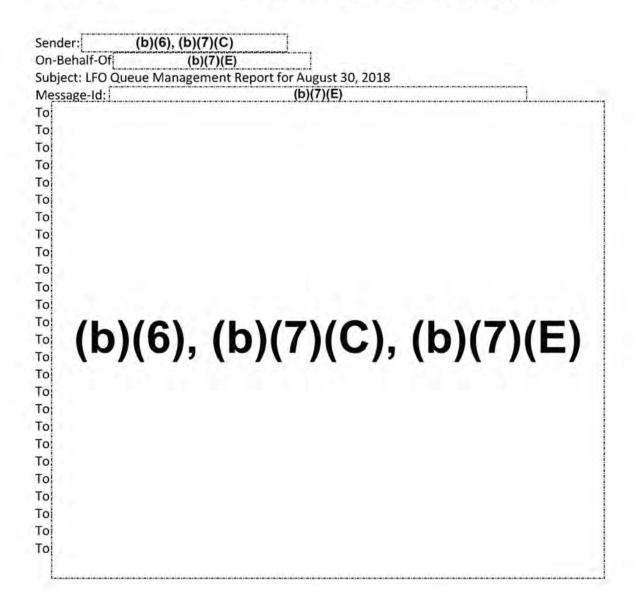
| (b)(6), (b) | (7)(C) | | | |
|-------------|------------|------------|-------------|-----------|
| CBP Offic | er . | | | |
| Email: | (b)(6), (| (b)(7)(C) | LI current | |
| Laredo Fie | eld Office | Laredo, Te | xas (b)(6), | (b)(7)(C) |

Report Smuggling Activities at ReportSmuggling@cbp.dhs.gov

| From: | Microsoft Outlook on behalf of (b)(7)(E) | | | | |
|--|--|--|--|--|--|
| Sent: | Thursday, August 30, 2018 2:34 PM | | | | |
| To: | (b)(6), (b)(7)(C) HOWE, RANDY J; CAMPBELL, CARL S; (b)(6), (b)(7)(C) | | | | |
| | HIGGERSON, DAVID P (b)(6), (b)(7)(C), (b)(7)(E) | | | | |
| | (b)(6), (b)(7)(C) FLORES—LILIANA; (b)(6), (b)(7)(C) | | | | |
| | (b)(6), (b)(7)(C), (b)(7)(E) | | | | |
| Subject: | LFO Queue Management Report for August 30, 2018 | | | | |
| The state of the s | . 그렇게 그렇게 그 이 이 없었다면 이번 점점 하는데 하게 되었다. 이 이 나는 그 바다 하는데 그리고 있다면 그리고 있다면 하는데 그리고 있다면 그리고 | | | | |

Attachments:

LFO Queue Management Report for August 30, 2018



| To: | | (b)(6), (b)(7)(C) | HOWE, RANDY |
|---------|-------------------|------------------------------|-------------------|
| J | (b)(6), (b)(7)(C) | CAMPBELL, CARL S | (b)(6), (b)(7)(C) |
| | (b)(6 |), (b)(7)(C) | HIGGERSON, DAVID |
| Planner | | (b)(6), (b)(7)(C), (b)(7)(E) | |
| | | (b)(6), (b)(| (7)(C) |
| FLORE | SULLIANA | (b)(6), (b)(7)(C) | |
| (| b)(6), | (b)(7)(C) |), (b)(7)(E) |

Sent: Thur 8/30/2018 2:34:11 PM
Subject: LFO Queue Management Report for August 30, 2018

ALCON,

Attached is the Laredo Field Office - Queue Management Report for August 30, 2018 @ 1000 hours CDT.

| Field Office | Port | Total number of Detainees | % of Capacity | Number in Queue @ Boundary Line | |
|--------------|-----------------|---------------------------------|------------------|--|-----|
| Laredo | Brownsville | | | | |
| Laredo | Progreso | | | | |
| Laredo | Hidalgo | | | | |
| Laredo | Rio Grande City | /1 | -14 | (7) | |
| Laredo | Roma | | | | (E) |
| Laredo | Laredo | 1 | | \ - <i> </i> | (-/ |
| Laredo | Eagle Pass | | | | |
| | | | | | |

Respectfully,

(b)(6), (b)(7)(C)

| CBP Off | icer b)(6), (b)(7)(C) |
|----------------------|--------------------------|
| bearing and a second | ield Office |
| Desk: | (b)(6), (b)(7)(C) |
| (b)(d | 6), (b)(7)(C), (b)(7)(E) |

Report Smuggling Activities at ReportSmuggling@cbp.dhs.gov

WARNING: This document is LAW ENFORCEMENT SENSITIVE and is designated FOR OFFICIAL USE ONLY. It contains information that may be exempt from public release under the Freedom of Information Act (5USC552). This document is to be controlled, handled, transmitted, distributed and disposed of in accordance with DHS policy relating to FOUO information, and is not to be released outside of CBP or the public without the prior approval from the Laredo Field Office.

| From: Sent: To: | Microsoft Outlook on behalf of (b)(7)(E) Saturday, September 1, 2018 2:04 PM (b)(6), (b)(7)(C), (b)(7)(E) HOWE, RANDY J; CAMPBELL, CARL S; (b)(6), (b)(7)(C) HIGGERSON, DAVID P; (b)(6), (b)(7)(C), (b)(7)(E) (b)(6), (b)(7)(C) FLORES—LILIANA; |
|--|--|
| Subject: Attachments: | (b)(6), (b)(7)(C) LFO Queue Management Report for September 01, 2018 LFO Queue Management Report for September 01, 2018 |
| On-Behalf-Of (| b)(7)(C) b)(7)(E) gement Report for September 01, 2018 (b)(7)(E) |
| To T | , (b)(7)(C), (b)(7)(E) |

| From: | (b)(6), (b)(7)(C) on behalf of (b)(7)(| E) |
|----------|---|----------------------------------|
| Sent: | Saturday, September 1, 2018 2:04 PM | 72 |
| To: | (b)(6), (b)(7)(C), (b)(7)(E) , ⊢ | IOWE, RANDY J; CAMPBELL, CARL S; |
| | (b)(6), (b)(7)(C) HIGGERSON, DAVID P; | (b)(6), (b)(7)(C), (b)(7)(E) |
| | (b)(6), (b)(7)(C) | FLORES LILIANA; |
| | (b)(6), (b)(7 | ')(C) |
| Cubiacte | LEO Queus Managament Panart for Contamber (| 11 2018 |

LFO Queue Management Report for September 01, 2018

ALCON,

Attached is the Laredo Field Office - Queue Management Report for September 01, 2018 @ 1000 hours CDT.

| Field Office | Port | Total number of Detainees | % of Capacity | Number in Queue @ Boundary Line | | | | |
|--------------|-----------------|------------------------------------|------------------|---|---|-----|-----|--|
| Laredo | Brownsville | | | | | | | |
| Laredo | Progreso | | | | | | | |
| Laredo | Hidalgo | | | | | | | |
| Laredo | Rio Grande City | | n | | 7 | 1 1 | | |
| Laredo | Roma | | b |)(| | | | |
| Laredo | Laredo | 1 | | | | | L . | |
| Laredo | Eagle Pass | | | | | | | |
| Laredo | Del Rio | | | | | | | |

| (b)(6), (l | o)(7)(C) |
|------------|------------------------------|
| Customs a | nd Border Protection Officer |
| (b)(6), | (b)(7)(C), (b)(7)(E) |
| Email | (b)(6), (b)(7)(C) |



Report Smuggling Activities at ReportSmuggling@cbp.dhs.gov

Microsoft Outlook on behalf of From: Sent: Sunday, September 2, 2018 2:28 PM To: HOWE, RANDY J; CAMPBELL, CARL S; (b)(6), (b)(7)(C) (b)(6), (b)(7)(C), (b)(7)(E) FLORES-LILIANA; (b)(6), (b)(7)(C), (b)(7)(E Subject: LFO Queue Management Report for September 02, 2018 **Attachments:** LFO Queue Management Report for September 02, 2018 (b)(6), (b)(7)(C) Sender! On-Behalf-Of Subject: LFO Queue Management Report for September 02, 2018 (b)(7)(E) Message-Id: To (b)(6), (b)(7)(C), (b)(7)(E)To To To To To To To To To: To To! To

To

| From: | (b)(6), (b)(7)(C) on behalf of (b)(7)(E) |
|----------|---|
| Sent: | Sunday, September 2, 2018 2:28 PM |
| То: | HOWE, RANDY J; CAMPBELL, CARL S; (b)(6), (b)(7)(C) HIGGERSON, DAVID P; (b)(6), (b)(7)(C), (b)(7)(E) |
| | (b)(6), (b)(7)(C) FLORES-LILIANA; (b)(6), (b)(7)(C) (b)(6), (b)(7)(C), (b)(7)(E) |
| Subject: | LFO Queue Management Report for September 02, 2018 |

Attached is the Laredo Field Office - Queue Management Report for September 02, 2018 @ 1000 hours CDT.

| Field Office | Port | Total number of Detainees | % of Capacity | Number in Queue @ Boundary Line | | | |
|--------------|-----------------|------------------------------------|------------------|---|-----|----|--|
| Laredo | Brownsville | | | | | | |
| Laredo | Progreso | | | | | | |
| Laredo | Hidalgo | | , | | _ \ | / | |
| Laredo | Rio Grande City | | b | | 1) | (1 | |
| Laredo | Roma | | U |)(| | | |
| Laredo | Laredo | 1 | | | | 1 | |
| Laredo | Eagle Pass | | | | | | |
| Laredo | Del Rio | | | | | | |

| (b)(6), (k |)(7)(C) | |
|------------|-------------------|------|
| CBP Offic | er | 44.2 |
| (k |)(6), (b)(7)(C) | |
| Laredo Fie | ld Office | |
| Desk | (b)(6), (b)(7)(C) | |

Report Smuggling Activities at Report Smuggling@cbp.dhs.gov

WARNING: This document is LAW ENFORCEMENT SENSITIVE and is designated FOR OFFICIAL USE ONLY. It contains information that may be exempt from public release under the Freedom of Information Act (5USC552). This document is to be controlled, handled, transmitted, distributed and disposed of in accordance with DHS policy relating to FOUO information, and is not to be released outside of CBP or the public without the prior approval from the Laredo Field Office.

| Microsoft Outlook on behalf o (b)(7)(E) |
|--|
| Monday, September 3, 2018 2:12 PM |
| HOWE, RANDY J; CAMPBELL, CARL S; (b)(6), (b)(7)(C) HIGGERSON, DAVID P; |
| (b)(6), (b)(7)(C), (b)(7)(E) |
| (b)(6), (b)(7)(C) FLORES LILIANA (b)(6), (b)(7)(C) |
| (b)(6), (b)(7)(C) |
| LFO Queue Management Report for September 03, 2018 |
| LFO Queue Management Report for September 03, 2018 |
| |

Sender: (b)(6), (b)(7)(C) On-Behalf-Of: Subject: LFO Queue Management Report for September 03, 2018 (b)(7)(E)Message-Id: To: (b)(6), (b)(7)(C), (b)(7)(E)To: To: To:

| From: | (b)(6), (b)(7)(C) on behalf of (b)(7)(E) |
|----------|--|
| Sent: | Monday, September 3, 2018 2:12 PM |
| To: | HOWE, RANDY J; CAMPBELL, CARL S; (b)(6), (b)(7)(C) HIGGERSON, DAVID P; |
| | (b)(6), (b)(7)(C), (b)(7)(E) |
| | (b)(6), (b)(7)(C) ; FLORES; LILIANA; (b)(6), (b)(7)(C) |
| | (b)(6), (b)(7)(C) |
| Subject: | LFO Queue Management Report for September 03, 2018 |

Attached is the Laredo Field Office - Queue Management Report for September 03, 2018 @ 1000 hours CDT.

| Field Office | Port | Total number of Detainees | % of Capacity | Number in Queue @ Boundary Line | | | |
|--------------|-----------------|------------------------------------|------------------|---|----|-----|-----|
| Laredo | Brownsville | | | | | | |
| Laredo | Progreso | | | | | | |
| Laredo | Hidalgo | | | . /: | -1 | | |
| Laredo | Rio Grande City | | 7 | 11 | | | Ξ) |
| Laredo | Roma | | b | 11 | 7) | 1 L | _ / |
| Laredo | Laredo | 1 | | | | | |
| Laredo | Eagle Pass | | | | | | |
| Laredo | Del Rio | | | | | | |

| (b)(6), (b)(7)(C) | |
|--|--|
| CBP Officer | |
| (b)(6), (b)(7)(C) | |
| Laredo Eield Office Desk: (b)(6), (b)(7)(C) | |

Report Smuggling Activities at Report Smuggling@cbp.dhs.gov

WARNING: This document is LAW ENFORCEMENT SENSITIVE and is designated FOR OFFICIAL USE ONLY. It contains information that may be exempt from public release under the Freedom of Information Act (5USC552). This document is to be controlled, handled, transmitted, distributed and disposed of in accordance with DHS policy relating to FOUO information, and is not to be released outside of CBP or the public without the prior approval from the Laredo Field Office.

| From: | Microsoft Outlook on behalf of (b)(7)(E) |
|------------------|---|
| Sent: | Tuesday, September 4, 2018 2:17 PM |
| То: | HOWE, RANDY J; CAMPBELL, CARL S; (b)(6), (b)(7)(C) HIGGERSON, DAVID P; (b)(6), (b)(7)(C), (b)(7)(E) |
| | (b)(6), (b)(7)(C) FLORES LILIANA; (b)(6), (b)(7)(C) |
| | (b)(6), (b)(7)(C), (b)(7)(E) |
| Subject: | LFO Queue Management Report for September 04, 2018 |
| Attachments: | LFO Queue Management Report for September 04, 2018 |
| Sender (b)(6), (| b)(7)(C) ! |
| On-Behalf-Of | (b)(7)(E) |
| | agement Report for September 04, 2018 |
| Message-Id | (b)(7)(E) |
| То | |
| То | |
| То | |
| То | |
| To | |
| To | |
| To: | |
| To | |
| To | |
| To | |
| Tol | |
| To: (h)(6) | , (b)(7)(C), (b)(7)(E) |
| | |
| То | |
| То | |
| То | |
| To | |
| To: | |
| To | |
| To | |
| To | |
| To | |
| Tal | |

| To: HOWE, RANDY J | (b)(6), (b)(7)(C) | CAMPBELL, CARL |
|--------------------|---|----------------|
| S DAVID D | (b)(6), (b)(7)(C) (b)(6), (b)(7)(C), (b)(7)(E) | |
| HIGGERSON, DAVID P | | // \/=\/=\ |
| (b)(6), | (b)(7)(C), | (b)(7)(E) |
| FLORES LILIANA | (b)(6), (b)(7)(C) | |
| (b)(6), (k | o)(7)(C), | (b)(7)(E) |

(b)(6), (b)(7)(C)

Tue 9/4/2018 2:16:53 PM

Subject: LFO Queue Management Report for September 04, 2018

ALCON,

Attached is the Laredo Field Office - Queue Management Report for September 04, 2018 @ 1000 hours CDT.

| Field Office | Port | Total number of Detainees | % of Capacity | Number in Queue @ Boundary Line | |
|--------------|-----------------|---------------------------------|---------------------|--|--|
| Laredo | Brownsville | **************** | ******************* | ************************************** | |
| Laredo | Progreso | | | | |
| Laredo | Hidalgo | | | | |
| Laredo | Rio Grande City | / | -11 | 71/ | |
| Laredo | Roma | | | (7) (| |
| Laredo | Laredo | | | , , , | |
| Laredo | Eagle Pass | | | | |
| Laredo | Del Rio | | | | |

Respectfully,

(b)(6), (b)(7)(C) CBP Officer

(b)(6), (b)(7)(C)

Laredo Field Office
Desk (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C), (b)(7)(E)

Report Smuggling Activities at ReportSmuggling@cbp.dhs.gov

WARNING: This document is LAW ENFORCEMENT SENSITIVE and is designated FOR OFFICIAL USE ONLY. It contains information that may be exempt from public release under the Freedom of Information Act (5USC552). This document is to be controlled, handled, transmitted, distributed and disposed of in accordance with DHS policy relating to FOUO information, and is not to be released outside of CBP or the public without the prior approval from the Laredo Field Office.

| HIGGERSON, DAVID P (b)(6), (b)(7)(C), (b)(7)(E (b)(6), (b)(7)(C) FLORES LILIANA; (b)(6), (b)(7)(C) LFO Queue Management Report for September 05, 2018 LFO Queue Management Report for September 05, 2018 Sender (b)(6), (b)(7)(C) On-Behalf-Of: (b)(7)(E) | 6), (b)(7)(C) E) (b)(6), (b)(7)(C) |
|--|--|
| HIGGERSON, DAVID P (b)(6), (b)(7)(C), (b)(7)(E (b)(6), (b)(7)(C) FLORES LILIANA; (b)(6), (b)(7)(C) LFO Queue Management Report for September 05, 2018 LFO Queue Management Report for September 05, 2018 Sender (b)(6), (b)(7)(C) On-Behalf-Of: (b)(7)(E) | E) |
| (b)(6), (b)(7)(C) Subject: LFO Queue Management Report for September 05, 2018 LFO Queue Management Report for September 05, 2018 Sender (b)(6), (b)(7)(C) On-Behalf-Of: (b)(7)(E) | ###################################### |
| (b)(6), (b)(7)(C) Subject: LFO Queue Management Report for September 05, 2018 LFO Queue Management Report for September 05, 2018 Sender (b)(6), (b)(7)(C) On-Behalf-Of: (b)(7)(E) | (b)(6), (b)(7)(C) |
| Subject: Attachments: LFO Queue Management Report for September 05, 2018 LFO Queue Management Report for September 05, 2018 Sender (b)(6), (b)(7)(C) On-Behalf-Of: (b)(7)(E) | |
| Attachments: LFO Queue Management Report for September 05, 2018 Sender (b)(6), (b)(7)(C) On-Behalf-Of: (b)(7)(E) | |
| Sender (b)(6), (b)(7)(C) On-Behalf-Of: (b)(7)(E) | |
| On-Behalf-Of: (b)(7)(E) | |
| A STATE OF THE STA | |
| Cubiasty LEO Oussia Management Depart for Control of C. 2010 | |
| Subject: LFO Queue Management Report for September 05, 2018 | |
| Message-Id: (b)(7)(E) | |
| To | |
| To | |
| То | |
| To | |
| To | 8 |
| To | |
| To | |
| То | |
| То | |
| To | |
| То | 1 |
| To | |
| To the state of th | |
| (b)(6), (b)(7)(C), (b)(7)(E) | |
| | |
| To | |
| To | |
| То | |
| То | |
| То | |
| To | |
| То | |
| То | |
| То | |
| То | 1 |
| | 9 |
| | 1 |
| | 1 |

| From: | (b)(6), (b)(7)(C) on behalf of (b)(7)(E) |
|----------|---|
| Sent: | Wednesday, September 5, 2018 1:58 PM |
| To: | (b)(7)(E) HOWE, RANDY J; CAMPBELL, CARL S (b)(6), (b)(7)(C) |
| | HIGGERSON, DAVID P; (b)(6), (b)(7)(C), (b)(7)(E) |
| | (b)(6), (b)(7)(C) FLORES LILIANA; (b)(6), (b)(7)(C) |
| | (b)(6), (b)(7)(C) |
| Subject: | LFO Queue Management Report for September 05, 2018 |

Attached is the Laredo Field Office - Queue Management Report for September 05, 2018 @ 1000 hours CDT.

| Field Office | Port | Total number of Detainees | % of Capacity | Number in Queue @ Boundary Line | |
|--------------|-----------------|---------------------------------|------------------|--|-----------------------------|
| Laredo | Brownsville | | | | |
| Laredo | Progreso | | | | |
| Laredo | Hidalgo | | / = | \ /- | - \ / \ |
| Laredo | Rio Grande City | | l h | M7 | ')(E) |
| Laredo | Roma | | V | \mathcal{M}^{I} | $\mathcal{N} - \mathcal{I}$ |
| Laredo | Laredo | | | , , | <i>,</i> , , |
| Laredo | Eagle Pass | | | | |
| Laredo | Del Rio | | | | |

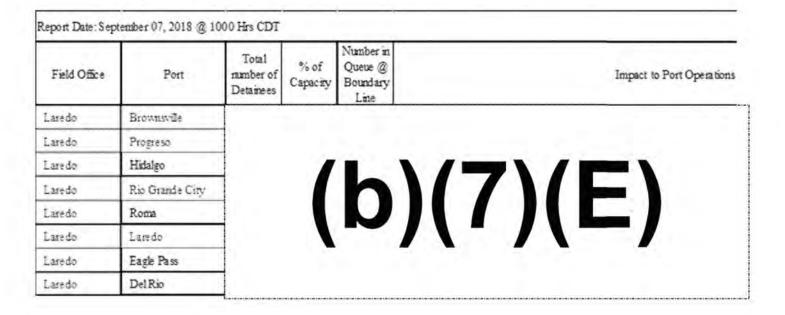
Report Smuggling Activities at ReportSmuggling@cbp.dhs.gov

| From: | Microsoft Outlook on behalf of (b)(7)(E) | |
|-------------------|--|--|
| Sent: | Friday, September 7, 2018 2:04 PM | |
| To: | (b)(7)(E) HOWE, RANDY J; CAMPBELL, CARL S; (b)(6), (b)(7)(C) | |
| | HIGGERSON, DAVID P: (b)(6), (b)(7)(C), (b)(7)(E) | |
| | (b)(6), (b)(7)(C) FLORES LILIANA; (b)(6), (b)(7)(C) | |
| | (b)(6), (b)(7)(C) | |
| Subject: | LFO Queue Management Report for September 07, 2018 | |
| Attachments: | LFO Queue Management Report for September 07, 2018 | |
| Sender (b)(6), (b | o)(7)(C) | |
| On-Behalf-Of{ | (b)(7)(E) | |
| | gement Report for September 07, 2018 | |
| Message-Id: | (b)(7)(E) | |
| То | | |
| To | | |
| To: | | |
| Tol | | |
| То | | |
| | | |
| To (h)(6) |), (b)(7)(C), (b)(7)(E) | |
| To DO |), (D)(/)(C), (D)(/)(E) | |
| То | | |
| To | | |
| То | | |
| | · · | |
| То | | |

| From: | (b)(6), (b)(7)(C) on behalf of | (b)(7)(E) | |
|--------------|-----------------------------------|---|-------------------|
| Sent: | Friday, September 7, 2018 2:04 PM | | |
| To: | (b)(7)(E) HOWE, RANI | DY J; CAMPBELL, CARL S | (b)(6), (b)(7)(C) |
| | HIGGERSON, DAVID P | (b)(6), (b)(7)(C), (b)(7) | (E) |
| | (b)(6), (b)(7)(C) | FLORES LILIANA; | (b)(6), (b)(7)(C) |
| | (b)(6), (b | (/#/#/#/#/#/#/#/#/#/#/#/#/#/#/#/#/#/#/# | |
| Subject: | LFO Queue Management Report fo | r September 07, 2018 | |
| Attachments: | 09072018 LFO Queue Management | t Report.xlsx | |

ALCON,

Attached is the Laredo Field Office - Queue Management Report for September 07, 2018 @ 1000 hours CDT.



Respectfully,

| (b)(6) | , (b)(7)(C) |
|-------------|-------------------|
| CBP Office | r |
| (b)(6), (b) | (7)(C), (b)(7)(E) |
| Desk: | (b)(6), (b)(7)(C) |

(b)(6), (b)(7)(C), (b)(7)(E)

Report Smuggling Activities at ReportSmuggling@cbp.dhs.gov

WARNING: This document is LAW ENFORCEMENT SENSITIVE and is designated FOR OFFICIAL USE ONLY. It contains information that may be exempt from public release under the Freedom of Information Act (5USC552). This document is to be controlled, handled, transmitted, distributed and disposed of in accordance with DHS policy relating to FOUO information, and is not to be released outside of CBP or the public without the prior approval from the Laredo Field Office.

| From: | Microsoft Outlook on behalf a (b)(7)(E) |
|---|--|
| Sent: | Thursday, September 13, 2018 1:49 PM |
| То: | (b)(7)(E) HOWE, RANDY J; CAMPBELL; (b)(6), (b)(7)(C) |
| | HIGGERSON, DAVID P; (b)(6), (b)(7)(C), (b)(7)(E) |
| | (b)(6), (b)(7)(C) FLORES LILIANA (b)(6), (b)(7)(C) |
| | (b)(6), (b)(7)(C) |
| Subject: | LFO Queue Management Report for September 13, 2018 |
| Attachments: | LFO Queue Management Report for September 13, 2018 |
| Sender: (b)(6 | 6), (b)(7)(C) |
| On-Behalf-Of | (b)(7)(E) |
| *************************************** | nagement Report for September 13, 2018 |
| Message-Id: | (b)(7)(E) |
| To: | |
| То: | |
| To: | |
| То: | |
| То: | |
| To: /1- \/O | \ /1.\/7\/@\ /1.\/7\/E\ |
| To: (b)(6 |), (b)(7)(C), (b)(7)(E) |
| To: (D)(O | /, (~/(·/(~/, ~/(·/(~/ |
| To: To: | |
| To: | |
| То: | |
| To: | |
| To: | |

| From: | (b)(6), (b)(7)(C) on be | ehalf of (b)(7)(E) | |
|----------|--------------------------------|-----------------------------|-------------------|
| Sent: | Thursday, September 13, 201 | 3 1:49 PM | |
| To: | (b)(7)(E) HOWE | , RANDY J; CAMPBELL, CARL S | (b)(6), (b)(7)(C) |
| | HIGGERSON, DAVID P; | (b)(6), (b)(7)(C), (b)(7 | ')(E) |
| | (b)(6), (b)(7)(C) | FLORES LILIANA | (b)(6), (b)(7)(C) |
| | (b)(6) | , (b)(7)(C) | |
| Subject: | LFO Queue Management Rep | ort for September 13, 2018 | |

ALCON,

Attached is the Laredo Field Office - Queue Management Report for September 13, 2018 @ 1000 hours CDT.

| Field Office | Port | Total number of Detainees | % of Capacity | Number in Queue @ Boundary Line | |
|--------------|-----------------|---------------------------------|------------------|--|-------|
| Laredo | Brownsville | | | | |
| Laredo | Progreso | | | | |
| Laredo | Hidalgo | | | | |
| Laredo | Rio Grande City | | /h | .\/- | 7)(E) |
| Laredo | Roma | | l | | |
| Laredo | Laredo | | 1- | 1 | /_/ |
| Laredo | Eagle Pass | | | | |
| Laredo | Del Rio | 1 | | | |

Respectfully,

| (b)(6), (b)(7)(C) Customs and Border Protection Officer Laredo Field Office (b)(6), (b)(7)(C), (b)(7)(C) | (E) |
|--|-----|
| 109 Shiloh Dr. (b)(6), (b)(7)(C) Laredo, TX 780- | |
| ofc (b)(6), (b)(7)(C) (b)(6), (b)(7)(C), (b)(7)(E) | |
| (((((((((((((((((((| |
| (b)(6), (b)(7)(C), (b)(7)(E) | |

Report Smuggling Activities at ReportSmuggling@cbp.dhs.gov

| From: | Micro | osoft Outlook | on behalf of (| b)(7)(E) |] |
|---------------------------------|----------------------------------|-----------------------------|-----------------------|----------------|--------------------|
| Sent: | Frida | y, September 1 | 4, 2018 1:51 PM | | y Oxon |
| To: | HOW | E, RANDY J; CA | AMPBELL, CARL S; | (b)(7)(E) | HIGGERSON, DAVID P |
| | | | (b)(6), (b)(7) | | |
| | (b) | (6), (b)(7)(C) | FLORES LILIANA | | (b)(6), (b)(7)(C) |
| | | / | (b)(6), (b)(7)(C), (b |)(7)(E) | |
| Subject: | LFO (| Queue Manage | ement Report for Sep | tember 14, 201 | 8 |
| Attachments: | LFO (| Queue Manage | ement Report for Sep | tember 14, 201 | 8 |
| Message-Id: | (b)(7)(E) ue Management Repor | t for Septembe (b)(7)(E) | er 14, 2018 | | minorary |
| To | | | | | |
| | | | | | 1 |
| To: | | | | | 1 |
| То | | | | | |
| To: | | | | | |
| To: To: | | | | | |
| To: To: To: | | | | | |
| To: To: To: To: To: | | | | | |
| To: To: To: | | | | | |

(b)(6), (b)(7)(C), (b)(7)(E)

To:

1

| From: | (b)(6), (b)(7)(C) on behalf of (b)(7)(E) |
|----------|--|
| Sent: | Friday, September 14, 2018 1:51 PM |
| То: | HOWE, RANDY J; CAMPBELL, CARL S; (b)(6), (b)(7)(C); HIGGERSON, DAVID P; (b)(6), (b)(7)(C), (b)(7)(E) |
| | (b)(6), (b)(7)(C) FLORES LILIANA; (b)(6), (b)(7)(C) (b)(6), (b)(7)(C), (b)(7)(E) |
| Subject: | LFO Queue Management Report for September 14, 2018 |

ALCON,

Attached is the Laredo Field Office - Queue Management Report for September 14, 2018 @ 1000 hours CDT.

| Field Office | Port | Total number of Detainees | % of Capacity | Number in Queue @ Boundary Line | | | |] |
|--------------|-----------------|------------------------------------|------------------|---|---|---|-----|---|
| Laredo | Brownsville | | | | | | | |
| Laredo | Progreso | | | | | | | |
| Laredo | Hidalgo | | | 1/ | 1 | - | - 1 | |
| Laredo | Rio Grande City | | b | | - | | - 1 | |
| Laredo | Roma | | U | | | • | _ / | |
| Laredo | Laredo | 1 | | | | 1 | | |
| Laredo | Eagle Pass | | | | | | | |
| Laredo | Del Rio | | | | | | | |

Respectfully,

| | (b)(6), (b)(7)(C) |
|----|----------------------|
| CE | BP Officer |
| | (b)(6), (b)(7)(C) |
| La | redo Field Office |
| De | sk (b)(6), (b)(7)(C) |

(b)(6), (b)(7)(C), (b)(7)(E)

Report Smuggling Activities at Report Smuggling@cbp.dhs.gov

WARNING: This document is LAW ENFORCEMENT SENSITIVE and is designated FOR OFFICIAL USE ONLY. It contains information that may be exempt from public release under the Freedom of Information Act (SUSC552). This document is to be controlled, handled, transmitted, distributed and disposed of in accordance with DHS policy relating to FOUO information, and is not to be released outside of CBP or the public without the prior approval from the Laredo Field Office.

| From: | Microsoft Outlook on behalf of (b)(7)(E) |
|--------------------------|--|
| Sent: | Saturday, September 15, 2018 2:03 PM |
| То: | HOWE, RANDY J; CAMPBELL, CARL S; (b)(6), (b)(7)(C) HIGGERSON, DA |
| | (b)(6), (b)(7)(C), (b)(7)(E) |
| | (b)(6), (b)(7)(C) FLORES LILIANA; (b)(6), (b)(7)(C) |
| Culsiant | (b)(6), (b)(7)(C), (b)(7)(E) LFO Queue Management Report for September 15, 2018 |
| Subject: Attachments: | LFO Queue Management Report for September 15, 2018 |
| Actacimients. | tro Quede Management Report for September 13, 2016 |
| Sender (b)(6), (b) | |
| On-Behalf-Of | (b)(7)(E) |
| Message-Id: | agement Report for September 15, 2018 (b)(7)(E) |
| To: | JON (IE) |
| To | |
| To | |
| To: | |
| To: | |
| To | |
| To | |
| To | |
| То | |
| То | |
| То | |
| To: /1-\/C | \ /L\/7\/@\ /L\/7\/E\ |
| To: (b)(b |), (b)(7)(C), (b)(7)(E) |
| | <i>,</i> , (~), (~), (~), (~) |
| То | |
| To | |
| To | |
| То | |
| To | 1 |

To

| From: | (b)(6), (b)(7)(C) on behalf of (b)(7)(E) |
|----------|--|
| Sent: | Saturday, September 15, 2018 2:03 PM |
| То: | HOWE, RANDY J; CAMPBELL, CARL S; (b)(6),(b)(7)(C) HIGGERSON, DAVID P; (b)(6), (b)(7)(C), (b)(7)(E) |
| | (b)(6), (b)(7)(C) FLORES LILIANA; (b)(6), (b)(7)(C) |
| | (b)(6), (b)(7)(C), (b)(7)(E) |
| Subject: | LFO Queue Management Report for September 15, 2018 |

ALCON,

Attached is the Laredo Field Office - Queue Management Report for September 15, 2018 @ 1000 hours CDT.

| Field Office | Port | Total number of Detainees | % of Capacity | Number in Queue @ Boundary | | | |
|--------------|-----------------|------------------------------------|------------------|---|---|-----|--|
| Laredo | Brownsville | | | | | | |
| Laredo | Progreso | | | | | | |
| Laredo | Hidalgo | | | \ / | | | |
| Laredo | Rio Grande City | | b | | 7 | 11 | |
| Laredo | Roma | | V | 11 | | 11 | |
| Laredo | Laredo | 1 | | / \ | | / 1 | |
| Laredo | Eagle Pass | | | | | | |
| Laredo | Del Rio | | | | | | |

Respectfully,

| (b)(6), (b) | (7)(C) | |
|-------------|---------------------------|----------------------|
| CBP Offic | | ** |
| Email: | (b)(6), (b)(7)(C) | _] |
| Laredo Fi | eld Office Laredo, Text | as (b)(6), (b)(7)(C) |

(b)(6), (b)(7)(C), (b)(7)(E)

Report Smuggling Activities at ReportSmuggling@cbp.dhs.gov

WARNING: This document is LAW ENFORCEMENT SENSITIVE and is designated FOR OFFICIAL USE ONLY. It contains information that may be exempt from public release under the Freedom of Information Act (5USC552). Printouts and/or screen prints from the (b)(7)(E) are not part of CBP's System of Record Notification (SORN); therefore should not be used as evidence in Court Proceedings. CBP Official records must be obtained through (b)(7)(E) and reviewed by Office of Chief Counsel prior to dissemination of records outside CBP. This document is to be controlled, handled, transmitted, distributed and disposed of in accordance with DHS policy relating to FOUO information, and is not to be released outside of CBP or the public without the prior approval from the Laredo Field Office.



Nogales PCU Status Report Shift: (b) (7)(E) Date: 7/27/2018 Time: 2200 (b) (7)(E)NOGALES POE CUSTODY COUNT DeConcini PCU **Detainees** Hospital **Detainees** SCCSO (Detention Outside POE) **Detainees** Detainees (b) (7)(E) **Family Units** MALES **UAC's FEMALES** ER **PAROLES PCU Cases Completed** NTA's WD CBPO-E (b) (7)(E) **Prosecution Cases Completed** CCI IN PROCESS/ RACK **Cases Pending** (b) (7)(E FROM DOU/ BOTH ADULTS DIABETES/ Medical Issues HIGH BLOOD PRESSURE/ BOTH CLEARED TRANSPORTATION (b) (7)(E) Transportation Breakdown (b) (7)(E)**NEW SHIFT ADVERSE ACTION CASES** Detainees Received from other POE's CUSTODY COUNT AT INTAKE PROCESS (NOT IN(b) (7)(E) UAC

Detainees INTAKE Process Breakdown Reporting Time Notifications Detainees Over (b) (7)(E) (D) (T)(E) (

(b) (6), (b) (7)(C)

(b) (6), (b) (7)(C), (b) (7)(E)

Nogales Port of Entry
Office (b) (6), (b) (7)(C)
BB (b) (6), (b) (7)(C)
Fax (b) (6), (b) (7)(C)
Work (b) (6), (b) (7)(C)

Warraing: This decreases is UNC DESCRIPTION OF CONTROL INTO ONLY (IN POLICY). Contrains information that may be exempt from public release under the President of Information Act (S.U.S.C. SS2), it is to be controlled, stored, handled, transmitted, distributed, and disposed of in accordance with DHS policy sideling to POLID Information and is not to be released to the policy, the medical president of the policy of the p

From: Sent: (b)(6), (b)(7)(C)

Tuesday, August 28, 2018 9:41 AM

To:

(b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

RAMIREZ, GUADALUPE H;

(b)(6), (b)(7)(C)

Subject: Attachments: FW: OFO Daily News Summary - 28 August 2018 2018 Goat Haunt Closed Due to Wildfires.docx; Port of Blaine Holiday Travel Advisory; OFO Daily News Summary 28 August (Final) .docx

From: (b)(6), (b)(7)(C)

Sent: Tuesday, August 28, 2018 1:32:47 PM

Subject: OFO Daily News Summary - 28 August 2018



Daily News Summary Tuesday, August 28, 2018

International

1. Nasdag.com - U.S. says China's Steel Wheels Subsidized, Will Impose Duties on Imports

Reuters reports the U.S. Commerce Department said on Monday it had made a preliminary determination that imports of certain steel wheels from China were subsidized at rates ranging from 58.75 percent to 172.51 percent, and it would impose duties on the product. "As a result of today's decision, Commerce will instruct U.S. Customs and Border Protection to collect cash deposits from importers of certain steel wheels from China based on these preliminary rates," the department said in a statement.

2. Benzinga.com - Flair, Sunwing airlines Head South for the Winter with New MIA Service

Benzinga News reports Canadian low-cost carriers Flair and Sunwing Airlines both announced last week that they will enter the Miami market beginning this winter, with Flair launching service from Miami International

1

Airport to Edmonton, Winnipeg and Toronto in December and Sunwing scheduling a total of 10 weekly flights from and to Montreal, Quebec City, Toronto and Ottawa starting November and December. Edmonton, Quebec City, Ottawa and Winnipeg mark new routes for MIA, which will bring its total number of Canadian non-stop destinations to six. Travelers arriving from Montreal and Toronto will pre-clear with U.S. Customs and Border Protection in those destinations and arrive at MIA as domestic travelers. Flair and Sunwing will become MIA's eighth and ninth and low cost carriers, and will help serve more than 700,000 annual passengers between Miami and Canada.

National

3. MVariety.com - No Changes to NMI Parole Program, says CBP Official

Marianas Variety News reports There have been no changes to the CNMI-only conditional parole program, according to U.S. Customs and Border Protection Director of Field Operations Brian Humphrey. "There is no decision," he said in an interview on Friday. "And I don't know what Department of Homeland Security Secretary Kirstjen Nielsen's decision will be, but she will render it." He said the new DHS secretary has to take the issue under advisement and make her own independent decision on whether to exercise her discretionary authority to continue the CNMI-only conditional parole program.

4. WheatonBusinessJournal.com - Attacking the Opioid Crisis from All Angles

Wheaton Business Journal News reports in communities across the country, politicians at the federal, state and local levels are understandably putting solutions to the opioid epidemic at the top of their list of priorities. From Wall Street to Main Street, from rural farming communities to urban centers and neighboring suburbs, the stories of addiction, death and destruction by opioids touch us all. It's an issue only exacerbated by the growing prevalence of unimaginably potent synthetic drugs. According to a new health alert from the Centers for Disease Control and Prevention, over half of 2017 overdose deaths involved fentanyl — a drug 50 times more powerful than heroin that can kill in amounts smaller than a grain of sand. A commonsense first step is closing a major loophole in the international postal system used by drug traffickers to ship synthetic opioids across our borders. International packages sent through private carriers are required to include advance electronic data, or AED — basic security information that U.S. Customs and Border Protection (CBP) and other national security agencies use to screen shipments for dangerous material.

Local

ElPasoTimes.com – CBP Seized 3 Pounds of Methamphetamine Coming from Mexico at El Paso Port of Entry

El Paso Times News reports Customs officers seized more than 3 pounds of meth Thursday at an El Paso Port of Entry, officials said. At about 1:30 p.m., a 36-year-old man, whose name was not released, was attempting to walk across the Paso Del Norte Port of Entry from Mexico, U.S. Customs and Border Protection officials said. The bag the man was carrying was scanned by officers, and the officers noticed bundles inside that were "consistent with previous drug smuggling attempts," officials said. A drug-sniffing dog then searched the bag and alerted officers to the presence of drugs, CBP said. Officers removed three foil-wrapped bundles from the bag that contained methamphetamine, officials said. The total weight of the meth was about 3.2 pounds. The man was detained and turned over to U.S. Immigration and Customs Enforcement officers.

6. LMTOnline.com - Mexican Attorney Who Smuggled \$450K Worth of Heroin Receives Sentence

Laredo Morning Times News reports a 30-year-old Mexican attorney said during a sentencing hearing that he tried smuggling heroin because he wanted to buy a new car, according to U.S. Attorney's office. Nestor Omar Duenas-Jimenez of Villa de Alvarez in Colima, Mexico, pleaded guilty to conspiracy to import heroin and importation of heroin. An arrest affidavit filed March 6 states he tried to smuggle 32.31 pounds of heroin with an estimated street value of \$450,000. The case unfolds March 4 at about 9:15 a.m., Duenas-Jimenez tried to

enter the country via the Juarez-Lincoln International Bridge in a silver Chevrolet Cruze. U.S. Customs and Border Protection Officers identified Duenas-Jimenez. He stated the vehicle belonged to his brother-in-law. He added that he borrowed the vehicle to go shopping in McAllen. He was referred to secondary inspection due to the inconsistencies in the vehicle's crossing history and multiple drivers according to court documents. "Duenas-Jimenez also displayed signs of nervousness by sweating profusely as he was asked about crossing history," states the affidavit.

7. VTDigger.com - On Boarder Road, a Barrier to Entry Marks a Changing Way of Life

VT Digger News reports fourteen houses line the American side of Canusa Avenue – a name which derives from Canada and USA – where the northern side of the road is in Stanstead, Quebec, and the southern side is in the town of Derby. Heightened security measures have bolstered the area where the international boundary cuts through two villages and several houses. Barriers have gone up in recent years, officer patrols have increased and security cameras and technology use has risen. For residents, security changes on the northern border have reached the tipping point. The only way to access their homes by vehicle is passing through a U.S. Customs and Border Protection port of entry. Previously, they had been able to wave at officers on their way back to town. Then that changed to a policy whereby residents were asked to stop and report under the canopy of the customs building. CBP say the local access point was closed in response to several motorists illegally entering the U.S. by driving past the building. Assistant Area Port Director Kevin Coy said these are cases in which people have "deliberately" crossed without reporting. He said the barrier was added about two weeks ago, and has yet to be completely installed. "We're always looking for ways to enhance our ability to complete the missions, we thought would improve our capabilities, and this is something relatively new and efficient that we've discovered that without hindering back-and-forth traffic," Coy said.

8. KTVH.com - Boundary Fire Closes Montana Border Crossing Station

KTVH News reports U.S. Customs and Border Protection announced Monday morning that seasonal Port of Goat Haunt in Montana will be closed indefinitely due to the blaze. Customs officials note that the town of Waterton in Canada is under voluntary evacuation alert due to wildfires and the ferry operator has advised CBP that ferry service to Goat Haunt was discontinued on August 25.

9. VoiceofSanDiego.org - Border Report: The Enormous Power of the Ports of Entry

Voice of San Diego News reports the San Ysidro Port of Entry has been embroiled in controversy in recent weeks. Two San Diego-based lawsuits-one over the ability to take photos at land-border crossings and another alleging CBP officials are illegally turning away asylum-seekers-have gotten green lights from courts to move forward. The conduct of officers working at ports of entry was also brought into question. An investigation by the Center of Public Integrity laid out several instances-including some in San Diego-where officers conducted strip searches and body cavity probes on women and minors in search of drugs and other illicit contraband. Some women were handcuffed and transported to hospitals for pelvic exams and x-rays, and one was even sedated against her will. In all these cases Border Patrol did not find drugs. Port of Entry generally receive far less attention than the ports of the border between them. But far more people-and illicit goods-travel between the United States and Mexico through official ports of entry, and all the news in the past couple of weeks reinforces why we should be paying more attention to them.

10. FoxSanAntonio.com – Records: Texan Army Nat'l Guard Soldier Stole \$12,000 in Meth from CBP

Fox 29 News reports a Texas Army National Guard soldier accused of stealing \$12,000 worth of meth from CBP was arrested on Friday, according to U.S. Attorney Ryan K. Patrick's office. During the time of the alleged offense, a 20-year-old Cypress native Edwin Baez, was deployed from his station in Houston to Laredo to assist CBP. According to Patrick's office, on August 1, Baez took a picture frame he knew contained

bundles of meth hidden within it to a CBP dumpster to dispose it. He allegedly returned later to retrieve the drugs and took them to his hotel room with plans to consume some of it and sell the rest. Baez went to the hospital for a drug-induced emergency and was arrested following his release. He is charged with possession with intent to distribute approximately 1.5 kilograms of methamphetamine.

11. MetroWestDailyNews.com - Authorities: Framingham Rape Suspect Arrested as He Boards Plane to Guatemala

Metro West Daily News reports federal agencies arrested a man wanted for raping a child in Framingham as he boarded a plane to return to his native Guatemala. Octaviano Boche Arevalo, 48, remains in custody in Texas after his arrest on Thursday, according to a press release from U.S. Customs and Border Protection. Arevalo, according to the release, is an undocumented immigrant, and he has been ordered deported five times. "As a law enforcement agency CBP takes every opportunity to collaborate with other law enforcement agencies at all levels in our quest to intercept illicit activity and those who are suspected of committing such," Cleatus P. Hunt, Area Port Director, Area Port of Dallas, said in a statement. "The arrest is an example of our dedication to working with our partners to keep our communities safe and apprehend those who violate U.S. laws."

Featured Stories

12. CBP IPR Public Awareness Campaign at FLL

CBP in Port Everglades/Fort Lauderdale International Airport hosted the IPR Public Awareness Campaign which are events held at airports as part of CBP's "Truth Behind Counterfeits" campaign.

13. El Paso Donates Backpacks and School Supplies to Children in Need

El Paso Field Office and Port of El Paso employees along with other federal agencies, donated backpacks and school supplies to the Salvation Army to prepare children this coming school year.

OFO Press Activities

- 14. Goat Haunt Travel Advisory: Goat Haunt Closed Due to Wildfires
- 15. Blaine Area Port of Blaine Holiday Travel Advisory: Labor Day Weekend Approaching

Office of Congressional Affairs August 28, 2018

OFO Briefings

CBP Briefings

Date: 08/27/2018

Time: 9:00 a.m.

Location: Russell Senate Office Building 167

Subject: AMO met with Senator Paul's (R-KY) transportation staffer and provided input to an amendment Senator Paul would like introduced as part of the FAA Reauthorization Bill that would (b)(7)(E)

(b)(7)(E)

Participants: XD AMO/NASO (b)(6), (b)(7)(c) briefed. (b)(6), (b)(7)(C) (OCA) coordinated.

| ٠ | Date: 08/29/2018 |
|---|---|
| | Time: 11:00 a.m. |
| | Location: Ford House Office Building 117 |
| | Subject: OFO will brief the Committee on Homeland Security (CHS) Border and Maritime Security Subcommittee (BMS) Minority on (b)(7)(E) |
| | Participants: Deputy Executive Director Tanciar (OFO) will brief. (b)(6), (b)(7)(C) (OCA) is coordinating. |
| • | Date: 09/06/2018 |
| | Time: 1:15 p.m. |
| | Location: Rayburn House Office Building 2447 |
| | Subject: OFO will brief Representative Ted Deutch (D-FL-22) regarding (b)(7)(E) |
| | Participants: XD Randy Howe (OFO) will brief. (b)(6), (b)(7)(C) (OCA) is coordinating. |
| | Date: 09/07/2018 |
| | Time: 10:30 a.m. |
| | Location: Hart Senate Office Building 219 |
| | Subject: Senate Select Committee on Intelligence (SSCI) staff will be briefed on (b)(7)(E) (b)(7)(E) |
| | Participants: Executive Director (b)(6), (b)(7)(C) (OI) and Director (b)(6), (b)(7)(C) (OI) will participate. DAC (b)(6), (b)(7)(C) (OCA) and (b)(6), (b)(7)(C) (OFO/OCA) are coordinating. |
| | Date: 09/14/2018 |
| | Time: 11:00 a.m. |
| | Location: Longworth House Office Building |
| | Subject: The House Ways and Means Committee will have their monthly meeting. |
| | Participants: (b)(6), (b)(7)(C) (OCA) is coordinating |
| | Date: 09/14/2018 |
| | Time: 1:00 p.m. |
| | |

Location: Dirksen Senate Office Building 219

| S | ubject: The Senate Finance Committee will have their monthly meeting. |
|-----|---|
| F | Participants: (b)(6), (b)(7)(C) (OCA) is coordinating. |
| Co | ngressional Delegations without Members (STAFFDEL) |
| | |
| I | August 28: At 9:00 a.m., congressional staff members from the House Committee on Financial Services House Subcommittee on Terrorism and Illicit Finance will visit the (b)(6), (b)(7)(C), (b)(7)(E) (OFO/OCA) is coordinating. |
| S | August 28: At 10:00 a.m., Staff from the House Committee on Homeland Security, Border and Maritime ecurity Subcommittee will tour Dulles Port of Entry. Area Port Director Mattina (OFO) will be leading the our. (b)(6), (b)(7)(C) (OCA) and (b)(6), (b)(7)(C) (OCA) will be coordinating. |
| Co | ngressional Delegations with Members (CODEL) |
| I I | August 28: HAC Homeland Security Subcommittee Chairman Kevin Yoder (KS-3) will travel with Congressman Henry Cuellar (TX-28) and others to Mexico City, Mexico to participate in the Border Trade Alliance Annual Conference. The CODEL will also meet with high-level foreign officials and learn about U.S. Government partnerships in Mexico related to travel, trade, counter-narcotic efforts, and human rafficking. The State Department is coordinating with input from CBP. |
| He | arings |
| | None. |
| DE | IS Hearings |
| | None. |
| | |
| Ev | ents |
| V | September 13: At 12:00 p.m., in Russell Senate Office Building 124, Commissioner McAleenan will meet with Senator Cotton as part of his proactive congressional outreach engagements. Slated topics are border ecurity and immigration policy. (b)(6), (b)(7)(C) (OCA) are coordinating. |
| V | September 20: At 12:30 p.m., in Dirksen Senate Office Building 185, Commissioner McAleenan will meet with Senator Tillis as part of his proactive congressional outreach engagements. Slated topics are border ecurity and immigration policy. (b)(6), (b)(7)(C) (OCA) are coordinating. |
| | |
| No | tas |

- The Senate convened at 4:00 p.m. on August 27, 2018 for legislative business and is expected to adjourn for the week on Thursday.
- The House is August recess and will reconvene the week of September 4, 2018.

Daily Media Report Media Division Tuesday, August 28, 2018

GUIDANCE: Entries in blue are new or updated. Black entries previously mentioned. The submission starts with the date posted on the DMR. For media inquiries, submissions should identify the outlet, name of the reporter(s), topic, request and deadline. For events, submissions should include the following details: date, time, address, label and title of principal officials attending/speaking, type of event.

Significant Issues

8/23: Numerous national and local outlets in Maine requested information about the AMO plane crash in Pittsfield, ME. Statement below was provided. No additional information has been shared at this time. "On August 22, 2018, shortly before midnight, a U.S. Customs and Border Protection, Air and Marine Operations C-206 crew conducting border security operations, experienced a suspected engine failure and reported an emergency off-field landing near Pittsfield Municipal Airport in Pittsfield, Maine. Although able to walk away from the wreckage, both crew members were transported to a local area hospital for medical attention and evaluation, one crew member is still being treated for injuries at this time. The incident is currently under investigation. Further information will be released as it becomes available."

Lead: (b)(6), (b)(7)(C)

C1/C2 Leadership Events

Congress, SLT, NGO, OTR

8/15: On Monday August 20, Michigan's 7th District Representative Tim Walberg and his district director of operations will tour the Gibraltar MI, joint BP/AMO facility. The congressman will also be given a land and air tour of the Gibraltar AOR accompanied by OPA ((b)(6), (b)(7)(C) along with BP and AMO leadership.

Lead: (b)(6), (b)(7)(C)

Special Projects

Social Media

Headquarters

Enforcement:

8/27: Reporter (b)(6) with Deutsche Presse-Agentur (German News Agency) is requesting stats on the number of Venezuelan arrivals since 2017 and what specifically is needed to gain legal entry into the U.S. Data provided 8/27, response as follows: Documentary requirements for citizens of Venezuela to apply for admission as a nonimmigrant visitor for the United States are a valid passport or valid nonimmigrant visa. If the citizen of Venezuela is a Lawful Permanent Resident (LPR) alien, then the person may present Form I-551 card (Permanent Resident Card) or any other document listed in 8 CFR 211.1(a). The following data represents the total number of Venezuelan nationals processed at U.S. ports of entry in calendar year 2017 to calendar year 2018 thru July 13.

| Visa Status \ Calendar | | | 100 | |
|---|---|--|--|---|
| Year | CY17 | CY18 | Total: | |
| ALIEN / NON- IMMIGRANT | 616,485 | 289,652 | 906,137 | |
| IMMIGRANT (LPR) | 52,657 | 30,027 | 82,684 | Lead: (b)(6), (b)(7)(C) |
| Total: | 669,142 | 319,679 | 988,821 | 8/27: (b)(6) reporter for KRGV- |
| an investigative producer and Lead: (b)(6), (b)(7)(C) 8/20: Vice News writer to postal shipments for a piece 8/21, 5pm. OFO data requeste Update 8/21: Response providaccess the full testimony at the | (b)(6) e on fentanyed. ded—CBP to link below | r KRGV. OF requesting of and synthetestified before to find ans | stats of fent etic opioids. ore Congress wers to your | elans coming into the United States. (b)(6) is eve) provided 8/27. anyl seized via border checkpoints compared (b)(6) is a U.S. editor for Vice. Deadline on this issue in May of this year. You can |
| Deportable alien arres | (7)(E) Nationa ets - (b)(7)(E) | (b) | board with ((7)(E) | CBP. The National Guard has supported in the |
| Turnbacks (b)(7)(E Narcotics Seized (lbs. | (m) | I | | |
| on what changes OPR has material Assault. The policy, for examoversight of such investigation like actions that would be care Therefore, I'd love to know mallegations of sexual assault be general remarks regarding the Next step is for her to be invited. | or NPR, was ade following tiple, says Clans; and provinced out by more about the have change institution ted to the M | g the release BP will "devide speciali OPR as part hose specialid d or evolved of the policy ledia Round | e of the Police elop policie zed training of educating zed training to comply in 2015. | y past Commissioner Kerlikowske to follow up by on Zero Tolerance of Sexual Abuse and so for investigation of allegations and agency and education for employees." Those sound gemployees and investigating allegations. s, and in what ways investigations related to with this policy. Previous C1 only gave Discipline and OPR Annual ment, but AC [[68][41, [68][71]]] at a minimum. |
| Travel: 8/24: Federal Computer Weel recognition technology imple shared. Lead (b)(6), (b)(7)(| mented at I | | | answers to questions regarding the new facial information about Simplified Arrival was |
| | BP policy had A provided | nd changed i link to CBP | n light of 20 press releas | stics on electronic device searches at the 18 Supreme Court decision, <i>Carpenter</i> . se announcing FY17 statistics and stated that all year. |

| Lead: (b)(6), (b)(7)(C) |
|---|
| 8/22: Swedish morning newspaper "Dagens Nyheter" reporter (b)(6) inquired generally about ESTA applications when the name contains letters that are not in the American English alphabet. Deadline is the end of next week (~8/31). OPA referred reporter to the ESTA FAQ page and asked for additional details to be able to address any specific case (b)(5) tone expected. Lead (b)(6), (b)(7)(C) |
| 8/20: Consumer Reports journalist (b)(6) inquired about the Traveler Verification Service (TVS) and requested a phone interview. Deadline is August 27. OPA reached out to OFO to see if DEAC [INSTRUCTION IS available for a call. OPA sent reporter background information on TVS, including recent PIAs and recent CBP press releases. Lead: (b)(6), (b)(7)(C) |
| 8/20: WSJ Video Series "Upstream" with (b)(6) requesting to film Facial Recognition/Global Entry technology at Orlando International Airport. CBP and Greater Orlando Aviation Authority announced joint efforts in June to advance the biometric exit mandate and transform the traveler experience at Orlando International Airport (MCO). MCO is the first airport in the United States to commit to processing all arriving and departing international travelers with facial recognition technology. Filming date TBD in late August or September pending approvals. Lead: (b)(6), (b)(7)(C) |
| 8/16: PYMNTS.com content writer Brendan Murray inquired about CBP's efforts with facial biometrics for an upcoming feature story in their Digital Identity Tracker: a monthly report framing and addressing key issues and trends in the authentication, identity verification and security space. OPA coordinated a call with XD (b)(6), (b)(7) (OFO) on 8/20. Expect (b)(5) tone. Lead: (b)(6), (b)(7)(C) |
| 8/13: BBC News senior journalist (b)(6) asked "does each airport have an agreed optimum waiting time that passengers (non-US citizens) should have to wait at border control?" Statement provided on 8/14: "CBP recognizes the importance of the travel and tourism industry to the U.S. economy and remains committed to facilitating lawful travel to the United States. In FY2017, CBP processed more than 124 million arriving international air travelers to the U.S., a record high for arriving international air travelers. |
| With an increasing volume of international visitors, CBP has been aggressively working to transform the processing experience for air travelers, making it paperless, seamless, mobile and more self-directed. CBP has numerous initiatives in place aimed at improving efficiency and customer service, modernizing facilities and reducing passenger wait times. |
| CBP strives to process arriving air travelers as quickly as possible while ensuring the security of our Nation's borders. Through innovative programs such as Global Entry, Automated Passport Control (APC) and Mobile Passport Control (MPC), CBP has been able to lower airport wait times despite growing travel volume each year." |
| 8/14: <u>UPDATE</u> – Reporter stated that the story did not go forward. Lead: <u>(b)(6), (b)(7)(C)</u> |
| 8/6: Washington Post Reporter (b)(6) is working on a short post regarding litigation over device searches and privacy cases involving personal devices that may ultimately go before the Supreme Court. He requested the latest Electronic Device Search data on hand from CBP. Deadline was 6:30 PM (August 6). OPA pointed him back to the Jan. 5, 2018 release entitled: "CBP Releases Updated Border Search of Electronic Device Directive and FY17 Statistics" for the latest info. Reporter was advised that CBP does not expect to release FY18 data until after the end of the Fiscal Year. (b)(5) tone expected. |

| 8/8: UPDATE – story posted on 8/7/18: <a '17="" (b)(5)="" (b)(6),="" (b)(7)(c)="" 27="" 8="" a="" about="" accompany="" across="" actions="" agent"="" agents="" agents.="" air="" aliens="" also="" and="" anticipated="" any="" apprehended="" are="" around:="" aside="" asylum="" border="" broadcasting.="" by="" carried="" challenging="" claims="" come="" comms<="" conditions="" conducted="" conversation.="" could="" cpa="" credible="" current="" day="" different="" discussion="" el="" emphasis="" ept="" fear,="" for="" from="" future="" fy="" hitches.="" href="https://www.washingtonpost.com/news/powerpost/paloma/the-cybersecurity-202/2018/08/07/the-cybersecurity-202-warrantless-device-searches-at-the-border-are-rising-privacy-advocates-are-suing/5b6883771b326b0207955f46/?utm_term=.ffa733808a7d Lead: (b)(6), (b)(7)(C)</th></tr><tr><td>8/2: Wall Street Journal Travel Columnist (b)(6) inquired about CBP wait times at the top 20 airports in the U.S. for an upcoming piece ranking U.S. airports. Deadline is mid-August. OPA sent data request to OFO Taskings. (b)(5) tone expected. Lead: (b)(6), (b)(7)(C)</td></tr><tr><td>Trade: 8/28: OPA facilitated a media roundtable (conference call) with</td></tr><tr><td>Technology: 8/10: BBC's technology program Click is filming a segment about the use of biometrics at the border and will at Boston Logan International Airport to highlight the JetBlue biometric/facial recognition exit pilot for the show. The producer (b)(6) will be going through the biometric boarding process as well as interviewing JetBlue, SITA and the CBP area port director about the pilot. This has been coordinated with the OFO Entry/Exit. Lead: (b)(6), (b)(7)(C)</td></tr><tr><th>Southwest Border</th></tr><tr><td>8/27: U.S. Attorney's Office, Southern District of Texas issued a news release regarding the arraignment of National Guard soldier who was charged with theft of government property, conspiracy and possession with intent to distribute 1.5 kg. of methamphetamine stolen from a CBP seizure of methamphetamine within picture frames at World Trade Bridge. Initial posture is to defer media inquiries regarding the news release to USA, SDTX PAO Angela Dodge. RTQ statement is ready for next phase. Negotiated with USAO, SDTX PAO to amend news release language to be more reflective of their actual duties. Copies of news release forwarded to LFO operations mgmt. and NG spokesperson counterparts. No inquiries received as of yet. Expected rundate: 8/27, expected tone (b)(5) https://www.justice.gov/usao-sdtx/pr/texas-national-guard-soldier-arrested-stealing-meth-cbp Lead: (b)(6), (b)(7)(C)</td></tr><tr><td>8/23: (b)(6) KFOX -TV (FOX) in El Paso, was recently provided a USBP Sector tour, and is now requesting an interview with EPT CPA Aaron Hull to go with the " hull="" humanitarian="" illegal="" importance="" in="" infrastructure,="" inquire="" interview="" leads="" life="" markets="" may="" mission,="" nm,="" not="" numerous="" october.="" of="" on="" operations="" operations,="" out="" outcome:="" particular="" paso="" patrol="" questions="" recent="" recruitment="" resources="" resources,="" revolved="" routinely="" sector="" sector,="" she="" sinclair="" sinclair.="" some="" stats="" story="" success="" td="" technology="" that="" the="" them.="" to="" topic="" types="" u.s="" under,="" until="" up="" update:="" via="" voiced="" was="" who="" will="" with="" without="" work=""> |
|---|
|---|

| 8/23 (b)(6) reporter with KOLD 13 (Tucson) emailed regarding his interest to conduct a media ride- along with Tucson Air Branch AMO. During a telephone conversation, he stated that he would like to highlight the three CBP components to reduce confusion and highlight the distinction between the various components. (b)(6), (b)(7)(C) with AMO will accommodate the request and JTF-W is currently working on possible dates and will schedule promptly with all three components. LEAD (b)(6), (b)(7)(C) |
|--|
| 8/23: (b)(6) a reporter with the New York Post requested information, as well as pictures and video of the cross-border tunnel discovered in San Luis, Arizona. YUM PAO referred them to contact the ICE PAO for any additional information. LEAD: OO (b)(6), (b)(7)(C) |
| 8/23: (b)(6) a reporter with CNN requested information, as well as pictures and video of the cross-border tunnel discovered in San Luis, Arizona. YUM PAO referred them to contact the ICE PAO for any additional information. LEAD: OO (b)(6), (b)(7)(C) |
| 8/23: (b)(6) a reporter with Fox 5 News requested information, as well as pictures and video of the cross-border tunnel discovered in San Luis, Arizona. YUM PAO referred them to contact the ICE PAO for any additional information. LEAD (b)(6), (b)(7)(C) |
| 8/23: (b)(6) reporter from Washington Examiner requested information, as well as pictures and video of the cross-border tunnel discovered in San Luis, Arizona. YUM PAO referred them to contact the ICE PAO for any additional information. LEAD (b)(6), (b)(7)(C) |
| 8/23: (b)(6) reporter with Arizona Daily Star requested information, as well as pictures and video of the cross-border tunnel discovered in San Luis, Arizona. YUM PAO referred them to contact the ICE PAO for any additional information. LEAD (b)(6), (b)(7)(C) |
| 8/23 (b)(6) reporter with Daily Mail.com, asked if there were any additional details available for the tunnel discovery. She also requested information of Ivan Lopez, who is associated with the tunnel discovery. Yuma PAO will refer any additional information request to HSI PAO. LEAD: OO (b)(6), (b)(7)(C) |
| 8/23: (b)(6) reporter KOLD 13, Tucson requested information regarding an off duty officer who was involved in discovering a law enforcement impostor. Reporter was referred to agency handling investigation Pima County Sheriff's Department. Story below http://www.tucsonnewsnow.com/story/38950028/exclusive-pcsd-arrests-tucson-man-impersonating-law-enforcement |
| LEAD (b)(6), (b)(7)(C) |
| 8/23: (b)(6) Reporter for Arizona Daily Star requested additional information regarding the parole declination of a Mexican National woman attempting to enter the United States to see her ailing husband. (b)(6) was provided the following statement: LEAD: (b)(6), (b)(7)(C) |
| training and a second a second a second a second a second |

Although CBP cannot comment on individual cases, the authority to grant a parole is a matter of agency discretion and there is no inherent right to an alien to be granted a parole.

Paroles are used under limited circumstances to bring an alien into the United States that has otherwise been determined inadmissible to the U.S. temporarily for an urgent humanitarian reason or a significant public benefit. Paroles are never to be used to circumvent the visa requirements and are reviewed on a case by case basis.

| "When an alien applies for a parole at a Port of Entry, all available information provided by the applicant at the time is weighed against any previous immigration or criminal violations, whether or not the alien has existing ties to his/her country of nationality, or will the alien remain in the US and become a part of the illegal population." |
|---|
| 8/23: (b)(6) reporter from Latino USA (NPR) requested additional information regarding the parole declination of a Mexican National woman attempting to enter the United States to see her ailing husban (b)(6) was also provided the previous statement. LEAD (b)(6), (b)(7)(C) |
| 8/23: (b)(6) reporter for TIME Magazine requested a ridealong with the Border Patrol in RGV or Laredo. The reporter would like to accompany agents during a shift to experience the border environment from the Agent's point of view. This engagement is tentatively scheduled for Sept. 6-11, more details pending. Lead: (b)(6), (b)(7)(C) |
| 8/22: Representatives from JTF-West South Texas Corridor, Laredo Sector Border Patrol Foreign Operations Branch, LRT PAO, CBP PAO and Laredo Field Office and Port of Entry PAL met to discuss a Campaña de Seguridad y Prosperidad event in Laredo on Sept. 10 to unveil Se Busca targets and tipline information that wi involve Tamaulipas Governor Cabeza de Vaca, JTF-West South Texas Corridor Commander Manuel Padilla and possibly C-2 among other dignitaries. Event would be held in the bus passenger processing hall at Juarez-Lincoln Bridge. A similar event was held in early June in Hidalgo, Texas. Lead: (b)(6), (b)(7)(C) |
| 8/22: (b)(6) Arizona Daily Star Requested information regarding a Mexican National's claim that she was denied parole to visit her dying husband in the U.S. The reporter asked if TFO could comment on why the parole was denied; what the general guidelines are for humanitarian paroles; and how the decision for the paroles are made. TFO is working on formulating a response to her query. LEAD: (b)(6), (b)(7)(C) |
| 8/20 (b)(6) Reporter with The Real America with (b)(6) along with a producer, 2 cameramen and an audio person would like a ride-along and on-camera interview regarding the work the U.S. Border Patrodoes in Yuma Sector for one of their episodes. Potential for X1 engagement per AC. Additionally they're hoping to get a first-hand look at what's happening today in the Yuma sector and how agents are handling the spike in border crossings this year. As well as go to the field with agents, interact with migrants and communit members and see some of the new infrastructure and technology across the Yuma Sector LEAD: OO (b)(6), (b)(7)(C) |
| 8/21: (b)(6) reporter at the Washington Examiner, is requesting an on-site interview with El Paso's Special Operations Group to discuss local BORSTAR mission and activities. Looking to do a 30,000-foot segment on BORSTAR's local history, and to examine the types of incidents, and levels of danger that agents encounter during the course of their jobs. Also interested in getting statistics on various categories relating to life-saving responses. OPA will staff. |
| 8/27 UPDATE: Interview moved to Monday, 8/27, and will be telephonic. OPA staffed, and interview went extremely well. Leads: (b)(6), (b)(7)(C) BORSTAR DCPA-SOG. |

| 8/21 (b)(6) reporter for The Intercept is working on a story about the quality of medical care at the CBP holding facility in Ursula. Specifically (b)(6) is looking into a case in which a minor allegedly experienced symptoms of appendicitis while in custody but was | |
|---|--|
| not transported to the hospital after 3-days in custody. The reporter is requesting medical records of the minor while in CBP custody. We asked the reporter to request the information via FOIA. Lead: (b)(6), (b)(7)(C) | |
| 8/20: (b)(6) Time Magazine, asked a series of questions regarding the processing of credible fear claimants at Hidalgo, Brownsville ports of entry and coordination with Government of Mexico, who is reportedly asking claimants to sign their names on a list and stay at a shelter in Mexico. Coordinating response with LFO mgmt. and HQ OPA mgmt. Expected rundate: TBD, expected tone: (b)(5) Statement provided late 8/20, attributable to a CBP spokesperson: | |
| With regard to processing of credible fear claimants in Hidalgo and Brownsville, U.S. Customs and Border Protection (CBP) has the following response: | |
| CBP is not denying or discouraging travelers from seeking asylum or any other form of protection, or from | |
| claiming fear of return to their home country. As a result of the port's operational capacities having been met, we are temporarily limiting entry into our | |
| facilities until our resources normalize. When our ports of entry reach capacity, when their ability to manage all of their missions — counter-narcotics, national security, facilitation of lawful trade — is challenged by the time and the space to process people that are arriving without documents, from time to time we have to manage the queues and address that processing based on that capacity. | |
| The number of inadmissible individuals CBP is able to process varies depending on case complexity, available resources, medical needs, translation requirements, holding detention space, overall port volume, and other ongoing enforcement actions. Our facilities were not designed to process hundreds of asylum seekers at one time and to do so within existing facilities would compromise safety. Again, no one is being denied the opportunity to make a claim of credible fear or seek asylum. CBP officers allow more people into our facilities for processing once space becomes available or other factors allow for additional parties to arrive. Port of Entry facilities were not designed to hold hundreds of people at a time who may be seeking asylum. We are also charged with keeping the flow of legitimate trade and travel. Balancing these demands, keeping illicit goods and people out of the country, and managing the influx of Central Americans seeking asylum (along with | |
| everything else we do) requires a careful balance of our resources and space. With regard to communication with Mexico, CBP has the following response: | |
| U.S. Customs and Border Protection remains in regular communication with its Government of Mexico counterparts, including Servicio de Administración Tributaria (SAT) and Instituto Nacional de Migración (INAMI) to facilitate the orderly flow of passenger and commercial traffic at international bridges. That being said, Mexican immigration authorities screen third country nationals in accordance with their sovereign laws and policies. If a traveler is determined not to have legal status in Mexico, Mexican immigration authorities will take the appropriate action. | |
| Lead (b)(6), (b)(7)(C) | |
| 8/20: (b)(6) reporter for the NY Times reached out to CBP to request interviews with Border Patrol Agents to address their perspectives/impact while performing their while the agency was conducting family separations. According to the reporter she is looking to "unpack" the statement in which Commissioner McAleenan shared the New York Times Magazine, "It's challenging for law-enforcement professionals when | |
| they see the individual impact of the actions they are asked to carry out." After reviewing the request (b)(5) | |
| Lead (b)(6), (b)(7)(C) | |

| 8/17: NPR host of This American Life; (b)(6) visited Tijuana on Thursday for a story about asylum seekers who will present themselves at the San Ysidro port of entry. He is working with (b)(6) from the Los Angeles Times, and it's expected that his story will be based in part on her reporting about a notebook used in Tijuana to track arrivals: http://www.latimes.com/local/california/la-me-asylum-seekers-notebook-holds-key-to-entry-20180705-story.html . Ira has requested an interview with local CBP leadership; thus far he has been given written responses to his questions, with additional questions pending. Lead (b)(6), (b)(7)(C) |
|---|
| 8/16: YUM PAO performed an over-the-phone interview regarding the news release on the nation-wide recruitment webinar. AIR DATE: 8/17, TONE (b)(5) Lead: (b)(6), (b)(7)(C) |
| 8/16: (b)(6) Reporter Univision National Online, requested additional information on the Missing Migrant Program. She requested additional information which will require information from the MMP Agent, due back 08/20/2018. Will respond to query 08/21/2018. LEAD (b)(6), (b)(7)(C) |
| 8/16: (b)(6) Tucson Sentinel, requested information on an arrest made in Tucson by deputies and TOT'd to BP. Response: On August 14, 2018, a Pima County Sheriff Deputy called Tucson Sector Border Patrol regarding an individual they detained near the intersection of Nogales Highway and Aerospace Parkway. Agents responded to assist and determined the individual was in violation of their immigration status. The person was taken into Border Patrol custody for immigration violations and was turned over to the ICE's Enforcement and Removal Operations (ERO). Tone (b)(5) Airdate: 8/16 LEAD: (b)(6), (b)(7)(C) |
| 8/16 Deputy Chief Patrol Agent Raul Ortiz escorted Washington Post Reporter (b)(6) and Photog on an operational ride along in the McAllen AOR. Topics included the Deputy's background and history with the RGV Sector, and an overview of the RGV Sector in 2013-2014 compared to today in apprehension numbers, make up of groups, seizure, credible fear claims, technology and processing techniques. |
| 8/16: AP reporter (b)(6) made a late request to visit a POE in El Paso. OFO is accommodating the visit Friday morning with OPA escort/support. Reporter was already in town on a Border Patrol visit and requested OFO visit since she was here. Visit will be informational/educational so reporter has a better understanding of POE process. (b)(5) |
| Lead: (b)(6), (b)(7)(C) 8/16 Roswell Daily Record reporter (b)(6) inquired state of NM State Land Office comments related to portion of border wall that was allegedly built on NM trust land. Land commissioner released remarks indicating state was rejecting federal offer. OPA provided following statement which was previously shared with AP/New Mexico. "CBP takes its relationships with stakeholders very seriously. To that end, CBP has been and continues to coordinate very closely with the State Land Office. CBP does not have any comment on those on-going discussions. To date, there have been no impacts to CBP's border security operations." Story or topic here. Lead: (b)(6), (b)(7)(C) |
| 8/16: New York-based (b)(6) (Japanese newspaper) reporter Eddy Martinez inquired about coming down to the Hidalgo International Bridge area as soon as next week to speak to CBP officials regarding asylum seekers at the international bridge, what are the causes and effects and to speak with the asylum seekers. LFO mgmt. concurred with entertaining the request. Explained the vetting requirements and sent both U.S. citizen and DHS foreign national visitors access request forms and awaiting response. Expected rundate: TBD, Expected tone: (b)(5) |

| Lead: (b)(6), (b)(7)(C) |
|---|
| 8/16: YUM PAO performed an over-the-phone interview regarding the news release on the nation-wide recruitment webinar. AIR DATE: 8/17, TONE: (b)(5) Lead: (b)(6), (b)(7)(C) |
| 8/16: (b)(6) Reporter Univision National Online, requested additional information on the Missing Migrant Program. She requested additional information which will require information from the MMP Agent, due back 08/20/2018. Will respond to query 08/21/2018. LEAD: (b)(6), (b)(7)(C) |
| 8/14 (b)(6) an editorial intern with Unearth Women, is working on an article for their website featuring stories of women who interact with the border. Her goal is to make the border less abstract to their readers by humanizing it and to include several perspectives. BPA (b)(6), (b)(7)(C) and BPA (b)(6), (b)(7)(C) and CBPO (b)(6), (b)(7)(C) will support on 8/17. Lead: (b)(6), (b)(7)(C) |
| 8/14: (b)(6) a contributor for the Journal of the American Institute of Architects, requested to visit the Wall Prototypes for photography and update. SDC can support and looking to schedule soon. Lead: (b)(6), (b)(7)(C) and BPA (b)(6), (b)(7)(C) |
| 8/10: El Paso FOX-News affiliate, KFOX-TV, is planning to do a comprehensive story on current border-enforcement operations in west Texas and New Mexico. They are asking for lengthy ride-alongs with USBP agents in the hopes of capturing imagery of illegal immigration/drug smuggling in real-time. Interviews will also be coordinated to accompany the report(s). The local affiliate says the segment may go national at some point. Leads: (b)(6), (b)(7)(C) EPT COMMS |
| 8/9: Univision Arizona and Univision National, (b)(6) and (b)(6) a national correspondent, would like a ride-along in Yuma Sector and an on-camera interview regarding the work the U.S. Border Patrol does in Yuma Sector. Would also like to talk about the " increase compared to other years, of families, men, and unaccompanied children. AIR DATE: UNKNOWN; TONE: (b)(5) LEAD: (b)(6), (b)(7)(C) |
| 8/9: RGV PAO will staff an operational ride along with Los Angeles Times reporter (b)(6) |
| and Photog (b)(6) on 8-10-18. The ride along will be in the Rio Grande City AOR with a shallow water riverine unit (b)(6) rented a house in Roma, Texas two months ago and will be here an additional two months covering may different topics while in Starr County. She has previously done Border Patrol ride alongs in the McAllen and Rio Grande City AOR's in addition to a one on one tour of the Centralized Processing Center last month. station. This story ran on 8-8-18 http://www.latimes.com/nation/la-na-border-patrol-apprehensions-20180808-story.html Publication Date: TBD Expected Tone (b)(5) |
| 8/8: Media Wrap: BBC's (b)(6) and Tucson Sector's (b)(6), (b)(7)(C) completed a media engagement in Nogales focused on BP's Border Security. (b)(6) and his producer were met in the field and shown IFTs and rescue beacons. They were provided OGS b-roll from DVIDS for the camera room shots. Both reporter and agent noted a positive and productive experience. AIR DATE: TBD TONE: (b)(5) |

| 8/8: AZ Daily Star, (b)(6) reporter inquired about the status of Joe Ray Galvan, a Border Patrol |
|---|
| agent who pled guilty for falsifying timecards. RESPONSE: Pending |
| LEAD: BPA PIO (b)(6), (b)(7)(C) |
| 8/8: (b)(6) Univision requesting a stand up interview regard the increase in apprehensions. RESPONSE: Pending LEAD: BPA PIO (b)(6), (b)(7)(C) |
| ELAD, BI ATTO LIDIO, (D)(T)(O) |
| 8/8: AZ Daily Star, (b)(6) reporter inquired about the status of Joe Ray Galvan, a Border Patrol agent who pled guilty for falsifying timecards. RESPONSE: Pending LEAD: BPA PIO (b)(6), (b)(7)(C) |
| 8/7: (b)(6) with Storycorps is arranging a recorded dialogue with Chief Rodney Scott and (b)(6) a PhD who is the Director for the Center for Justice and Reconciliation at Point Loma Nazarene University in San Diego. Storycorps mission is to capture, preserve and share stories of everyday Americans across the country and to archive those stories at their archive in the Library of Congress for future generations to find there. They also broadcast a small number of their stories National Public Radio podcasts. Storycorp is particularly interested in hearing from people who are navigating their political/ideological differences and they will likely ask about the intersection of Chief Scott's faith (b)(6), (b)(7)(C) with his work. Dates proposed are the week of August 27 and September 3 at either Downtown USO or Military & Veterans Resource Center. Lead: (b)(6), (b)(7)(C) and ACPA (b)(6), (b)(7)(C) |
| 8/7: Nogales International, (b)(6) reporter queried OFO on processing times for asylum seekers at the Dennis DeConcini Port of Entry in Nogales have recently decreased, so people are being processed soon after they arrive. Before, asylum seekers told us they would have to wait days or weeks for their initial interview. How long do asylum seekers at the DeConcini port currently wait for their initial interview? RESPONSE PENDING LEAD: OFO PAL (b)(6), (b)(7)(C) |
| 8/7: Media Wrap: (b)(6) UK Economist journalist, ride along with PIO (b)(6), (b)(7)(C) and PIO (b)(6), (b)(7)(C) regarding the MMP and our rescue efforts. Discussed the uniqueness of the Arizona desert, rescue beacons, EMT's, BORSTAR and our MMP (b)(6) had originally requested to have a ride along in El Paso for her story. Due to not being able to talk to illegal aliens and not in El Paso AOR, she will most likely not publish anything regarding this trip and request another ride along in May to go to Ajo AOR and continue to highlight our remote desert. |
| 8/7: N24 German TV, www.n24.de, (b)(6) producer has requested a ride along media engagement in Southern AZ to cover the current state of affairs on the border. Questions include: Are more or less immigrants crossing the border now? What is causing it? What is Border Patrol doing different? Is the wall helping? Will the wall help if built? What additionally do you need to do your jobs? Stats on border crossings/arrests in the fast five years? Latest for 2018? Type of immigrants? Any trends? Would like to see the BP operations. Vast areas that you have to cover. Wall if any in your area. Lock-up, processing center. Legal border crossings. Projected air date: Near the mid-term elections. Are you meeting with any other groups on this topic? We are trying to set up interviews and b roll with local ranchers who have problems with immigrants crossing their property. We are talking a militia group about their efforts. DEADLINE: TBD LEAD: PAS (b)(6), (b)(7)(C) |
| 8/2 (b)(6) Kyodo News Service, is requesting to embed with EPT Border Patrol agents on a border tour in early September. They are interested in exploring day-to-day USBP operations in and around existing fencing along the U.S./Mexico border, and learn about the challenges that agents face. Agents would not be |

| addressing executive actions, or topics not pertaining to their duties. Border dangers is also anticipated to be discussed. Anticipated outcome (b)(5) Request currently under review. Leads: (b)(6), (b)(7)(C) EPT COMMS |
|---|
| Northern & Coastal Border |
| 8/27: OPA summoned local media to the unveiling of CBP Air and Marine Operation's new Marine Unit at the Old Roosevelt Roads Naval Base in Ceiba, Puerto Rico, scheduled for Thursday 8/30 at 10AM. (b)(5) tone expected. Lead: (b)(6), (b)(7)(C) |
| 8/27: Circa News reporter (b)(6) is requesting stats of Canadians with TN visas in the healthcare profession. Reporter is currently working on a story in regards to the USA-Mexico trade deal that is in the news oday. Request for stats has been sent to OFO Taskings. Lead: (b)(6), (b)(7)(C) |
| 3/27: CBS Cleveland reporter (b)(6) is requesting an on camera interview and ride-along within the Sandusky Bay Station AOR. Reporter is currently working on a story in regards to recent reports of PWAC's being up 142% in the first six months of 2018. Currently working on approvals for story and ride-along. Lead: (b)(6), (b)(7)(C) |
| 3/24: Local CW39 affiliate is looking to do an interview regarding biometric facial technology on inbound lights. One of Houston's CBP Watch Commanders will do the interview. Interview scheduled for 3/28. (b)(5) tone expected. Lead: (b)(6), (b)(7)(C) |
| Recreation magazine (a trade magazine for the National Parks and Recreation Association). Reporter inquired about the Border Patrol's presence in Peace Arch Park in Blaine, Washington. Reporter was provided general information regarding the Border Patrol's mission and activities in the park. Story is slated to run in the October edition. |
| _ead (b)(6), (b)(7)(C) |
| (b)(6) interviewed Assistant Area Port Director (b)(6) about a unique nature of the Beebe Plain, VT area and the reporting requirements and security upgrades at the Beebe Plain POE on Canusa Ave. where houses on either side of the street are in the U.S. or Canada. General information about challenges we face securing the area as well as information about incursions we have seen was shared as well as details with the community to ensure as little disruption as possible to the residents. Lead: (b)(6), (b)(7)(C) |
| R/24: VTDigger reporter (b)(6) requested information on the family unit apprehensions in Swanton Sector FY17. Reporter was explained that we apprehended the units but decisions about detention or release would have to be obtained from ERO. Lead: (b)(6), (b)(7)(C) |
| 8/24: Washington Times reporter (b)(6) inquired as to whether increased wait times at Dulles Airport were because of the new technology rolled out. Statement provided: "While we are experiencing slightly elevated wait times during peak travel times during the day at Washington Dulles International Airport, the reason is not specifically because of the new facial recognition technology that has been implemented. The new technology is a contributing factor solely because there is a 3-5-day educational curve for U.S. Customs and Border Protection officers using the |

new technology to process travelers however, several other factors are also impacting wait times. Summer is traditionally the busiest travel season and we see spikes in wait times annually during this time of year. We generally see more than 25 flights between the hours of 2pm and 4pm with upwards of 5,000 travelers being processed through CBP during that time. Concurrent flight arrivals coupled with the limited capacity of the mobile transportation lounges between the gates and terminals at IAD are also contributing factors that increase the length of time it takes for travelers once they deplane to the time they arrive at the CBP inspection station.

We are aware of these factors however, and the new technology along with increased staffing and queue

| IAD. We are also working with the airport authority to identify additional creative ways to address some of these concerns and will continue to evaluate all possible options." |
|---|
| Lead: (b)(6), (b)(7)(C) PAL (b)(6), (b)(7)(C) |
| 8/23: Two outlets (WNYC public radio/NPR & The Daily News) reached out for comment concerning law suit filed today by The Council on American Islamic Relations. The group alleges that Rejhane Lazoja of Staten Island had her iPhone confiscated at Newark Airport and held for 130 days. Pending litigation and electronic media device statements were provided. (b)(5) Tone Expected. Publish Date: TBD. Lead: (b)(6), (b)(7)(C) |
| 8/23: NBC Nightly News will interview Area Port Director Daniel Mattina at Dulles International Airport on |
| Thursday 23 August regarding the press release that was issued this morning (see below). (b)(5) |
| Tone Expected. Air Date: 23 August |
| https://www.cbp.gov/newsroom/local-media-release/cbp-washington-dulles-international-airport-intercepted-imposter-using |
| Lead: (b)(6), (b)(7)(C) |
| 8/23: Reuters will visit the JFK IMF on Monday 27 August in order to film CBP operations in detecting/seizing opioids/fentanyl. We will show them CBPOs x-raying, opening, testing packages looking for opioids as well as K-9 operations and the detention room. Assistant Chief (b)(6), (b)(7)(C) will be the CBP on-camera SME. (b)(5) Tone Expected. Publish Date: TBD Lead (b)(6), (b)(7)(C) 8/23: WOIO-TV Channel 19 News-Cleveland reporte (b)(6) requested informational-answers on CBP and its mission of safeguarding Lake Erie, the Coast Line, and the POEs for a future Northern Border Security story. On-camera interview to be schedule next week with PAO (b)(5), (b)(6), (b)(7)(C) Tone expected Lead: (b)(6), (b)(7)(C) |
| 8/23: WIVB Channel 4 News-Buffalo reporter (b)(6) was provided an on-camera interview with a CBP Officer who found a Buffalo State College class ring while on vacation at a beach, then went missing, and how he tracked down the owner. The rings owner was a Hall of Fame soccer player from Buffalo State College. The broadcast will air on 8/29. (b)(5) Tone: Local community story Lead: Chief CBP Officer (b)(6), (b)(7)(C) |
| |
| 8/23: Chicago ABC7 reporter (b)(6) contacted OPA regarding allegations from a passenger claiming CBP beat her up during her admissibility inspection. CBP released the following statement: On August 21, Ms. Dania Staitya, a citizen of Jordan, arrived on a British Airways flight and was found inadmissible by CBP officers. As she was being escorted to her return flight, she made allegations that CBP officers used excessive force during her inspection. The DHS Office of the Inspector General is currently investigating the matter with CBP's full cooperation. The United States has been and continues to be a welcoming nation. U.S. Customs and Border |

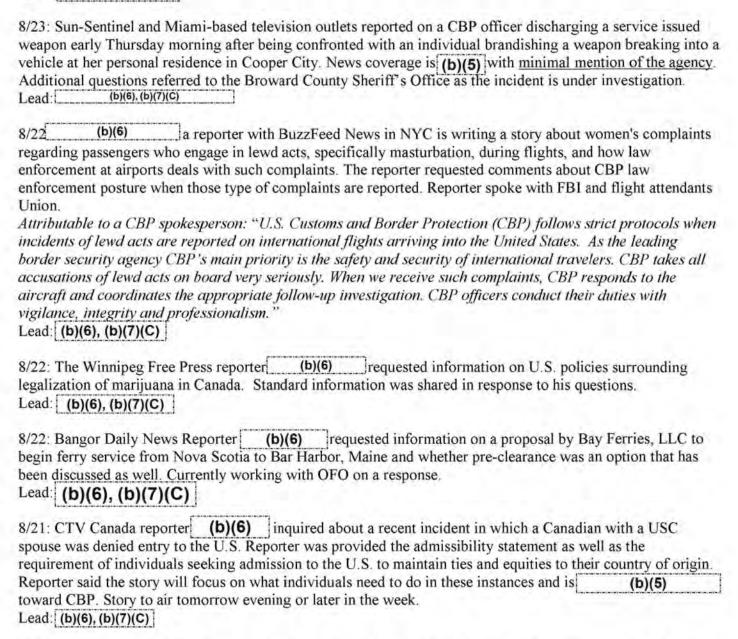
18

Protection not only protects U.S. citizens and lawful permanent residents in the country but also wants

to ensure the safety of our international travelers who come to visit, study and conduct legitimate business in our country.

CBP is committed to treating everyone with professionalism, dignity and respect while enforcing the laws of the United States. CBP takes all allegations of misconduct seriously, and does not tolerate actions that are inconsistent with our core values of Vigilance, Service to Country and Integrity.

Lead: (b)(6), (b)(7)(C)



8/21: Several outlets in New Hampshire requested conformation and information about the tactical checkpoint that is currently operational on I-93. Responded that we would release details following the conclusion of the checkpoint and that we do not share the timing, frequency or locations of our checkpoints due to operational sensitivities.

8/24 UPDATE: Statement provided:

"Checkpoint operations were run on interstate 93 in New Hampshire from August 20 - 23 however, the checkpoint was not operational a significant portion of the time due to inclement weather. No arrests were made at the checkpoint."

Lead: (b)(6), (b)(7)(C)

| 8/21: Newsweek journalist (b)(6) requested answ | wers to seve | eral questions about Canadas impending |
|--|--------------|---|
| legalization of marijuana. Standard responses cleared b | by OFO wer | re shared. |
| Lead: (b)(6), (b)(7)(C) | ******* | |
| 8/20: KOMO news (Seattle ABC affiliate) reporter | | and Vancouver Radio reporter (b)(6) |
| (b)(6) reached out for further information about a ne | | |
| that did not meet Consumer Product Safety Commissio | n requireme | ents. Reporters were provided the requested |
| information. Stories slated to air tonight (Aug. 20). | | |
| Lead: (b)(6), (b)(7)(C) | | |
| 8/16: RV West Magazine reporter (b)(6) reached | out regardi | ng travel tips for Canadian RV travelers |
| entering the U.S. Reporter was provided basic travel tip | | |
| Story to run in next month's edition. | | |
| Lead: (b)(6), (b)(7)(C) | | |
| franklaininin kalulukan ka | 70.0 | The second second second second second |
| | | ke in drug seizures at the Metaline Falls, |
| Washington, POE related to the annual Shambhala mus | | |
| Reporter was provided information related to types of denforcement. | irugs seized | and coordination with local law |
| Lead: (b)(6), (b)(7)(C) | | |
| Lead. (D)(O), (D)(T)(O) | | |
| 8/15: Times Herald reporter (b)(6) reached out to | OPA today | in regards to this weekend's 2018 Float |
| Down. Float down is a unsanctioned event along the U. | | |
| Clair River. In 2016 the event brought worldwide attention | tion when 1 | ,500 Americans made landfall onto the |
| Canadian shoreline due to high winds. Provided reporte | er with docu | iments that participants are urged to carry on |
| them at all times as well as the dangers of the event. | | |
| Lead (b)(6), (b)(7)(C) | | |
| 8/15: Glen Arbor Sun editor and Publisher (b)(6) | Treached | out to OPA in regards to an alleged joint |
| BP/Michigan State Police security team called "Hometon | | |
| which seems to be directly related to an official compla | | |
| ALPACT about Border Patrol operations in Northern M | | : |
| and requests for stats on apprehension. | | |
| Lead (b)(6), (b)(7)(C) | | |
| Not the control of th | f | |
| 8/15: Canadian Broadcasting Company, Toronto report | | |
| year Princeton International student who was on a stude revealed of a deportation order dating back to 2010. Ad | | 에 가장 가장하다 하다. 현대에서, 특히 전에 가장하다 아름이나 되어 가 먹었다. 나는 사람이라는 이번 살아왔다면 나는 것이다. |
| details of a specific individuals case. Referred the report | | |
| remainder of student visa and ICE questions. | iter to Depa | rement of State and Tell regarding the |
| Lead: (b)(6), (b)(7)(C) Chief CBPO (b)(6), (b)(| 7)(C) | 1 |
| Astronomica de la contraction | :/_/ | and, |
| | | out if CBP in Chicago met a United flight on |
| arrival on July 4th responding to reports of a man who v | was caught r | masturbating on the flight. CBP Chicago has |
| no record of the incident. | | |
| 8/17 UPDATE: Buzzfeed reporter contacted OPA to co | | |
| responded to the incident and what action was taken. Re | | |
| the females involved or the airline pressed charges. The released. | s traveler s | Global Entry status was levoked and he was |
| Lead: (b)(6), (b)(7)(C) | | |

| 8/15: Freelance reporter (b)(6) writing for The Points Guy requested information regarding traveling with marijuana. Standard information was provided. Lead: (b)(6), (b)(7)(C) |
|--|
| 8/15: CKWS Global News Kingston reporter (b)(6) requested information on whether Canadians who are employed in the marijuana industry will face being denied entry into the U.S. Standard information was provided. Lead: (b)(6), (b)(7)(C) |
| 8/13: CBC News reporter (b)(6) requested information regarding CBPs policy upon the legalization of marijuana in Canada in October and whether individuals who are peripherally tied to the industry will have problems with being admitted to the U.S. or may face bans on entry. General statement and information provided. Lead: (b)(6), (b)(7)(C) |
| 8/13: Puget Sound Business Journal reporter (b)(6) inquired regarding the man who stole an airplane from Sea-Tac on Friday. He asked if the man had undergone a CBP background check and who is responsible for providing security at the airport. Reporter was informed that the individual did not have a CBP background investigation as he did not have access to the FIS, therefore a CBP investigation was not required. The man's background investigation would have been completed by the Port of Seattle. Reporter also asked who is responsible for airport security. Reporter was informed that CBP's primary mission at the airport is to process international traveler's, baggage, cargo, etc. Security of the airport falls on the Port of Seattle Police Department, however, CBP will assist with incidents, as needed. Lead: (b)(6), (b)(7)(C) |
| 8/13: HSI New York is planning to host a press conference on Thursday, Aug. 16 in reference to a high profile IPR case which has been led by HSI's Border Enforcement Task Force, in which CBP has a TFO who assisted with this investigation. This case has resulted in the seizure of nearly two dozen containers of counterfeits goods with the total MSRP estimate of a half billion dollars and multiple arrests will be made (b)(6), (b)(7)(C) b)(6), (b)(7)(C) Assistant Director Trade & Cargo will be representing CBP's NYFO. Open Press (b)(5) Tone Expected. Air Date: TBD Lead: (b)(6), (b)(7)(C) |
| 8/13: Fiddlehead Focus reporter (b)(6) will be on site 8/15 for an active shooter exercise CBP and local Madawaska, Maine law enforcement are running. Basic information about why we do active shooter training with the local PDs will be shared. Lead (b)(6), (b)(7)(C) |
| 8/10: Associated Press, New York City and WPIX NY inquired if CBP possessed video footage of the arrest of James Currie, who is accused of concealing a corpse and throwing a baby in the East River. Investigation is underway by NYPD. Stated that CBP does not have the video of the arrival, the footage was taken by News 4 New York, CBP processed the subject and to contact NYPD Public Affairs for particulars of the case itself. Lead: (b)(6), (b)(7)(C) SCBPC (b)(6), (b)(7)(C) |
| 8/10: WPIX, Channel 11 News, New York City, reporter (b)(6) inquired about an alleged subject taken into custody from JetBlue Flight (b)(6), (b)(7)(C) from Santo Domingo, Dominican Republic to JFK Airport, N.Y. for gang-related activity. CBP investigated and allegations were deemed unfounded. Information relayed to the reporter that the passenger was released. Lead (b)(6), (b)(7)(C) SCBPO (b)(6), (b)(7)(C) |

| 8/10: Univision reporter (b)(6) will interview Newport Station PAIC Rich Ross on 8/15 on the topic of increased apprehensions in Swanton Sector. The interview will focus on northern border apprehensions, the geography of Swanton Sector and why it lends itself to illegal crossings, the difference between patrolling the northern border and the SWB and recent cases. This is the same topic that AP Vermont, CBS News and FOX News have also covered recently. Lead: (b)(6), (b)(7)(C) |
|--|
| 8/9: Detroit News reporter (b)(6) reached out to OPA today in regards to an illegal alien arrested in Lapeer, Michigan (b)(6) was looking for more details in regards to the Mexican Citizen Nunez-Berrara who was arrested for his 10 th time on Tuesday and is also a wanted felon out of Lapeer Michigan. Provided reporter with follow up information. Lead: (b)(6), (b)(7)(C) |
| 8/9: Detroit News reporter (b)(6) reached out today in regards to an ACLU lawsuit brought against CBP on Wednesday in Federal court. Lawsuit pertains to the 100mile rule and operating locations for Border Patrol in Michigan. Informed reporter on CBP policy for pending litigation. Lead (b)(6), (b)(7)(C) |
| 8/9: KFBB (Fox) in Great Falls, Montana, executive producer (b)(6) inquired about a Facebook post about Havre Sector agents inspecting an Amtrak train in Havre. He was provided the transportation checks statement. Story to air tonight. Lead: (b)(6), (b)(7)(C) |
| 8/8: Univision and Daily Mail requested information regarding a Mexican citizen who was denied entry to the US. She was traveling with her USC child. The story first appeared in the Houston Chronicle on Aug. 5. OPA provided an approved statement. 8/10 UPDATE: provided the approved statement and background information regarding this topic to Univision in Miami and the Washington Post. Lead: (b)(6), (b)(7)(C) |
| 8/8: Grand Forks Sector Deputy Chief Patrol Agent (b)(6), (b)(7)(C) was contacted today directly by (b)(6) (b)(6) with the Minneapolis Star Tribune. Reporter was trying to ascertain the Deputies knowledge in regards to a controversial story taking place in Minnesota politics concerning possible immigration fraud by a Somali born Minnesota State Representative who is running for the U.S. House of Representatives. DCPA has no knowledge or any information about this denied any knowledge of anything and directed reporter to HSI/ICE. Reporter called DCPA due to meeting him once in 2016 at a FBI meeting. Lead: (b)(6), (b)(7)(C) |
| 8/7: Numerous Detroit area media outlets to include ABC, NBC and FOX Detroit reached out today in regards to a suicidal subject rescued from the MacArthur Bridge in Detroit. Story centers around Detroit Station BPA (b)(6), (b)(7)(C) who tackled an individual on the MacArthur Bridge Sunday night as he was attempting suicide. This is the second suicidal subject that BPA [b)(6), (b)(7)(c) regular day off is today and tentatively scheduling interviews for Wednesday August 8. (b)(5) tone expected. Lead (b)(6), (b)(7)(C) |
| Awaiting Publication / Airing |
| |

(b)(6), (b)(7)(C)

Management and Program Analyst Communications Management Office Detailed to CBP Headquarters Cell: (b)(6), (b)(7)(C)

Microsoft Outlook on behalf of RAMIREZ, GUADALUPE H From: Sent: Thursday, July 26, 2018 3:10 PM To: HUMPHRIES, MICHAEL W Subject: FW: Queue Management Issue Paper Attachments: FW: Queue Management Issue Paper (b)(6), (b)(7)(C) Sender: Subject: FW: Queue Management Issue Paper Message-Id (b)(7)(E) (b)(6), (b)(7)(C)

From: RAMIREZ, GUADALUPE H

Sent: Thursday, July 26, 2018 3:10 PM

To: HUMPHRIES, MICHAEL W

Subject: FW: Queue Management Issue Paper Attachments: 20180726 Queue Management.doc

Mike.

I believe the figures are compared to same time last year but want to verify before responding. Do you remember?

From: HOWE, RANDY J

Sent: Thursday, July 26, 2018 11:45:45 AM

To: FLORES, PETE ROMERO; (b)(6), (b)(7)(C) RAMIREZ, GUADALUPE H; MANCHA, HECTOR; HIGGERSON, DAVID P;

(b)(6), (b)(7)(C)

Cc: (b)(6), (b)(7)(C)

Subject: FW: Queue Management Issue Paper

Sorry to trouble you with this request...this paper will be provided to the Secretary

Can you please clarify the percent increases/decreases that are noted below - what time period are they referring to?...compared to the same time last year...previous month, etc. Thanks

(b)(5), (b)(7)(E)

Randy J. Howe Executive Director, Operations Office of Field Operations U.S. Customs and Border Protection (b)(6), (b)(7)(C) (Office) (Cell)

From: (b)(6), (b)(7)(C) On Behalf Of OFO-FIELD LIAISON

Sent: Thursday, July 26, 2018 2:28 PM

To: HOWE, RANDY J (b)(6), (b)(7)(C)

Cc: (b)(6), (b)(7)(C)

Subject: Queue Management Issue Paper

Good afternoon XD Howe and DXD (b)(6), (b)(7)(C)

Attached is the electronic version of the Queue Management Issue Paper as requested.

Regards,

(b)(6), (b)(7)(C)

Field Liaison Division

Office of Field Operations

U.S. Customs and Border Protection

1300 Pennsylvania Ave. NW. (b)(6), (b)(7)(C)

Washington, DC 20229

Office (b)(6), (b)(7)(C)



| From: | Microsoft Outlook on behalf of RAMIREZ, GUADALUPE | | |
|-----------------------|---|--|--|
| Sent: | Thursday, July 26, 2018 4:07 PM | | |
| To: | (b)(6), (b)(7)(C) | | |
| Subject: | FW: Queue Management Issue Paper | | |
| Attachments: | FW: Queue Management Issue Paper | | |
| Sender: | (b)(6), (b)(7)(C) | | |
| Subject: FW: Queue Ma | anagement Issue Paper | | |
| Message-Id: | (b)(7)(E) | | |
| To: (b)(6), | (b)(7)(C) | | |

From: RAMIREZ, GUADALUPE H
Sent: Thursday, July 26, 2018 4:07

Sent: Thursday, July 26, 2018 4:07 PM
To: (b)(6), (b)(7)(C)

Subject: FW: Queue Management Issue Paper Attachments: 20180726 Queue Management.doc

(b)(6), (b)(7)(C)

Was the data provided a comparison of the last three months compared to the same time period last year?

From: HOWE, RANDY J

Sent: Thursday, July 26, 2018 11:45:45 AM

To: FLORES, PETE ROMERO; (b)(6), (b)(7)(C); RAMIREZ, GUADALUPE H; MANCHA, HECTOR; HIGGERSON, DAVID P;

(b)(6), (b)(7)(C)

Cc: (b)(6), (b)(7)(C)

Subject: FW: Queue Management Issue Paper

Sorry to trouble you with this request...this paper will be provided to the Secretary

Can you please clarify the percent increases/decreases that are noted below - what time period are they referring to?...compared to the same time last year...previous month, etc. Thanks

(b)(5), (b)(7)(E)

AILA Doc. No. 21040731. (Posted 4/7/21)



Randy J. Howe
Executive Director, Operations
Office of Field Operations
U.S. Customs and Border Protection
(b)(6), (b)(7)(C) Office)
(Cell)

From: (b)(6), (b)(7)(C) On Behalf Of OFO-FIELD LIAISON

Sent: Thursday, July 26, 2018 2:28 PM

To: HOWE, RANDY J (b)(6), (b)(7)(C)

Cc: (b)(6), (b)(7)(C)

Subject: Queue Management Issue Paper

Good afternoon XD Howe and DXD (b)(6), (b)(7)(C)

Attached is the electronic version of the Queue Management Issue Paper as requested.

Regards,

(b)(6), (b)(7)(C)

Field Liaison Division

Office of Field Operations

U.S. Customs and Border Protection

1300 Pennsylvania Ave. NW, (b)(6), (b)(7)(C)

Washington, DC 20229

Office: (b)(6), (b)(7)(C)

Mobile: (b)(6), (b)(7)(C)



Microsoft Outlook on behalf of RAMIREZ, GUADALUPE H From: Sent: Thursday, July 26, 2018 5:17 PM HOWE RANDY J To: (b)(6), (b)(7)(C) Cc: Subject: FW: Queue Management Issue Paper Attachments: FW: Queue Management Issue Paper (b)(6), (b)(7)(C) Sender: Subject: FW: Queue Management Issue Paper (b)(7)(E)Message-Id: To: (b)(6), (b)(7)(C)

From: RAMIREZ, GUADALUPE H

Sent: Thursday, July 26, 2018 5:17 PM

To: HOWE, RANDY J
Cc: (b)(6), (b)(7)(C)

Subject: FW: Queue Management Issue Paper

Sir.

The data is a comparison of the last three months since started metering compared to the same three months last year.

From: (b)(6), (b)(7)(C)

Sent: Thursday, July 26, 2018 1:20:52 PM

To: RAMIREZ, GUADALUPE H

Subject: RE: Queue Management Issue Paper

Yes Sir:)

From: RAMIREZ, GUADALUPE H

Sent: Thursday, July 26, 2018 1:06:46 PM

To: (b)(6), (b)(7)(C)

Subject: FW: Queue Management Issue Paper

(b)(6), (b)(7)(C)

Was the data provided a comparison of the last three months compared to the same time period last year?

From: HOWE, RANDY J

Sent: Thursday, July 26, 2018 11:45:45 AM

To: FLORES, PETE ROMERO; (b)(6), (b)(7)(C) RAMIREZ, GUADALUPE H; MANCHA, HECTOR; HIGGERSON, DAVID P;

(b)(6), (b)(7)(C)

Cc: (b)(6), (b)(7)(C)

Subject: FW: Queue Management Issue Paper

Sorry to trouble you with this request...this paper will be provided to the Secretary

Can you please clarify the percent increases/decreases that are noted below - what time period are they referring to?...compared to the same time last year...previous month, etc. Thanks

(b)(5), (b)(7)(E)

Randy J. Howe
Executive Director, Operations
Office of Field Operations
U.S. Customs and Border Protection
(b)(6), (b)(7)(C) (Office)
(Cell)

From: (b)(6), (b)(7)(C) On Behalf Of OFO-FIELD LIAISON

Sent: Thursday, July 26, 2018 2:28 PM

To: HOWE, RANDY J (b)(6), (b)(7)(C)

Cc: (b)(6), (b)(7)(C)

Subject: Queue Management Issue Paper

Good afternoon XD Howe and DXD (b)(6), (b)(7)(C)

Attached is the electronic version of the Queue Management Issue Paper as requested.

Regards,

(b)(6), (b)(7)(C)

Field Liaison Division

Office of Field Operations

U.S. Customs and Border Protection

1300 Pennsylvania Ave. NW, (b)(6), (b)(7)(C)

Washington, DC 20229

Office: (b)(6), (b)(7)(C)

Mobile: (b)(6), (b)(7)(C)



| From: | Microsoft Outlook on behalf of RAMIREZ, GUADALUPE H | | | | |
|---|---|----------|--|--|--|
| Sent: | Wednesday, August 1, 2018 3:55 PM | | | | |
| То: | (b)(6), (b)(7)(C) | | | | |
| Subject: | FW: Queue Management Issue Paper | | | | |
| Attachments: FW: Queue Management Issue Paper | | | | | |
| LIAIS AND THE PROPERTY OF THE | 6), (b)(7)(C) | | | | |
| Subject: FW: Queue Mar | nagement Issue Paper | 714714.5 | | | |
| Message-Id | (b)(7)(E) | | | | |
| To: (b)(6), (b)(| 7)(C) | | | | |

| | RAN | MIREZ, GUADALUPE H | | |
|--|---|--|---|-----------------|
| Sent: | Wed | dnesday, August 1, 2018 3:55 PM | | |
| То: | (b |)(6), (b)(7)(C) | | |
| Subject: | FW: | Queue Management Issue Paper | | |
| Importance: | Hig | h | | |
| (b)(6), (b)(7)(C) | | | | |
| Please check outbound | seizures compa | aring the last few months to the sar | me time last years and let m | ne know. |
| Thanks | | | | |
| From: HOWE, RANDY J | | | | |
| Sent: Wednesday, Augu | st 1, 2018 12:5 | 1 PM | | |
| To: FLORES, PETE ROME | RO[| (b)(6), (b)(7)(C) | | |
| (b)(6), (b)(7)(| (C)]ı | RAMIREZ, GUADALUPE H | (b)(6), (b)(7)(C) | MANCHA, |
| HECTOR (b)(| 6), (b)(7)(C) | HIGGERSON, DAVID P | (b)(6), (b)(7)(C) | |
| (h)(6) (h | \(7\(C\ | MANUAL MA | | |
| (b)(b), (b |)(1)(C) | | | |
| (b)(6), (b Cc: Subject: RE: Queue Mar Importance: High | (b)(6), (b)(7)(C | | CARL S (b)(6), (| b)(7)(C) |
| Cc: Subject: RE: Queue Mar Importance: High DFOs: Any outbound possible. Thanks Randy J. Howe Executive Director, O Office of Field Operat U.S. Customs and Bor | (b)(6), (b)(7)(0) hagement Issue success storie perations ions der Protection | Paper s or outbound statistics to includ | And a real for the second color and the real for the real for | |
| Cc: Subject: RE: Queue Mar Importance: High DFOs: Any outbound possible. Thanks Randy J. Howe Executive Director, O Office of Field Operat U.S. Customs and Bor (b)(6), (b)(7)(C) (Office (Cell) From: HOWE, RANDY J Sent: Thursday, July 26, To: FLORES, PETE ROME (b)(6), (b)(7)(| (b)(6), (b)(7)(C) nagement Issue success storie perations ions rder Protection) 2018 2:46 PM (RO) (C) (b)(7)(C) | Paper s or outbound statistics to includ | And a real for the second color and the real for the real for | |
| Cc: Subject: RE: Queue Mar Importance: High DFOs: Any outbound possible. Thanks Randy J. Howe Executive Director, O Office of Field Operat U.S. Customs and Bor (b)(6), (b)(7)(C) (Cell) From: HOWE, RANDY J Sent: Thursday, July 26, To: FLORES, PETE ROME (b)(6), (b)(7)(| (b)(6), (b)(7)(C) nagement Issue success storie perations ions rder Protection) 2018 2:46 PM (RO) (C) (b)(7)(C) | Paper s or outbound statistics to includ (b)(6), (b)(7)(C) RAMIREZ, GUADALUPE H | e in this paper? Please ad (b)(6), (b)(7)(C) | vise as soon as |

Sorry to trouble you with this request...this paper will be provided to the Secretary

Can you please clarify the percent increases/decreases that are noted below - what time period are they referring to?...compared to the same time last year...previous month, etc. Thanks



Randy J. Howe
Executive Director, Operations
Office of Field Operations
U.S. Customs and Border Protection
(b)(6), (b)(7)(C)
(Office)
(Cell)

| From: (b)(6), (l | o)(7)(C) On Behalf Of OFO-FIELD L | LIAISON | |
|------------------|--|--------------------------------------|--|
| Sent: Thursday, | July 26, 2018 2:28 PM | | |
| To: HOWE, RAN | DY J [| (b)(6), (b)(7)(C) | |
| Cc: | (b)(6), (b)(7)(C) | | |
| Subject: Queue | Management Issue Paper | | |
| Good afternoon | n XD Howe and DXD (b)(6), (b)(7 | 7)(C) | |
| Attached is the | electronic version of the Queue | Management Issue Paper as requested. | |
| Attached is the | District the state of the state | | |

(b)(6), (b)(7)(C)
Field Liaison Division
Office of Field Operations
U.S. Customs and Border Protection
1300 Pennsylvania Ave. NW, (b)(6), (b)(7)(C)
Washington, DC 20229
Office (b)(6), (b)(7)(C)
Mobile: (b)(6), (b)(7)(C)



(b)(5), (b)(7)(E)

(b)(5), (b)(7)(E)

(b)(7)(E) (b)(7)(E) Queue

management has mitigated some migrant related challenges for SWB ports but (b)(7)(E)

(b)(7)(E)

Laredo Field Office Topics

(b)(5), (b)(7)(E)

(b)(5), (b)(7)(E)

(b)(7)(E)

Queue Management

Undocumented aliens (UDA) processing is based currently on operational capacity; however,

(b)(7)(E) HQ OFO elements sometimes ask to why there are UDAs at the queue management point (b)(7)(E)

Discuss this issue as well as the short/medium/long term strategy, effectiveness, (b)(7)(E)

(b)(7)(E)

(b)(5), (b)(7)(E) (b)(5), (b)(7)(E)

(b)(5), (b)(7)(E)

(b)(5), (b)(7)(E)

San Diego Field Office Topics

(b)(5), (b)(7)(E)



Update on Action Items and Open Topics Discussed at our first SWB Meeting

| From: | (b)(6), (b)(7)(C) on behalf of (b)(6), (b)(7)(C), (b)(7)(E) |
|----------|--|
| Sent: | Sunday, January 13, 2019 12:38 AM |
| To: | HOWE, RANDY J; MANCHA, HECTOR; (b)(6), (b)(7)(C) |
| | (b)(6), (b)(7)(C) |
| | (b)(6), (b)(7)(C) |
| | GOOD, BEVERLY; (b)(6), (b)(7)(C) |
| | (b)(6), (b)(7)(C) |
| | (b)(5), (b)(6), (b)(7)(C), (b)(7)(E) CAMPBELL, CARL S; (b) (6), (b) (7)(C) (b)(6), (b)(7)(C) |
| Cc: | (b)(6), (b)(7)(C) |
| Subject: | SIR number (b)(6), (b)(7)(C), (b)(7)(E) pertaining to Non-Employee Injury/Illness |
| | |
| | (b)(7)(E) |

U. S. Customs and Border Protection Office of Field Operations Significant Incident Report January 12, 2019

El Paso, TX: CBP Officers Transport El Salvadoran Minor to Hospital – Congressional Staff Accompanied Family to Limit Line – ACLU Complaint Filed

| El Paso, TX POI | E encountered an minor, | (b)(6), (b)(7)(C) | (DOB (b)(6), (b)(7)(C) COC: I |
|-------------------|-------------------------------|--|--|
| Salvador), accor | npanied by her mother. | (b)(6), (b)(7)(C) | (DOB (b)(6), (b)(7)(C) COC: El |
| Salvador), at the | Paso Del Norte Crossing. | | Non-manufacture and the second |
| | | - Proposition of the Proposition | |
| | CBPOs transported the minor | and her mother to (b)(6), (| (b)(7)(C), (b)(7)(E) for medical |
| assistance for | (b)(6), (b)(7)(C) | | |
| | | | |
| ***Further resea | rch revealed that at 1445 hou | irs (MST), CBP officers co | nducting metering at the Paso Del |
| Norte Border Cr | ossing, encountered two fema | ale staff members of Congr | ess Woman Veronica Escobar |

1

accompanying an El Salvadorian family of five (mother, father, three minor children) claiming asylum.

^{*}Changes made from initial/original disseminated SIR. Guidance provided from OFO-Field Liaison.

| Staff members were identified as Stephanic was advised by Congress Woman's staff the minors has (b)(6), (b)(7)(C) | | |
|---|--|---|
| At 1457 hours (MST), CBP officers notifies should report to Mexican Immigration office had capacity to process them. The parents them in because there 12-year old minor characteristics. | cials so they could be placed requested that the CBP office | in a shelter until such time that the port |
| Additionally, the Congressional Staffers ad | lvised that they would not le | ave until family unit was allowed in. |
| (b)(5 | 5), (b)(7 |)(E) |
| No media was present during encounter. | | |
| Afterwards, it was learned that the ACLU to Office, alleging that CBP Unlawfully turne arriving asylum seekers. | | |
| At the time of encounter the POE was at (Mexican Immigration) which would put the of total capacity), of which would put it at the capacity of total capacity. | ne POE at or near capacity. | Currently the POE is at (b)(7)(E) |
| At 2000 hours (MST), accompanied minor well. Minor subject was prescribed (b)(6), (b)(7)(C), (b)(7)(E) to the Paso Del No | b)(6) , (b)(7)(C) Minor | al exam found the minor subject to be subject and mother transported from |
| Details: On January 12, 2019, at 1630 hours (MST) accompanied minor, (b)(6), (b)(7)(C), (b)(7)(E) for medical assistant | (7)(C) (DOB (6 | o)(6), (b)(7)(C) COC: El Salvador) to (b)(6), (b)(7)(C), (b)(7) |
| Minor is accompanied by her mother, Salvador). | (b)(6), (b)(7)(C) | (DOB (b)(6), (b)(7)(C) COC: El |
| At 1630 hours, CBPOs transported the min assistance for possible (b)(6), (b)(7)(C) | or and her mother to (b)(6), | (b)(7)(C), (b)(7)(E) for medical |
| ***Further research revealed that at 1445 l Norte Border Crossing, encountered two fe accompanying an El Salvadorian family of | emale staff members of Cong | gress Woman Veronica Escobar |
| Staff members were identified as Stephanie was advised by Congress Woman's staff the minors has a (b)(6), (b)(7)(C) | | atch Commander (WC (b)(6), (b)(7)(C) apped in Mexico and that one of the |

At 1457 hours (MST), CBP officers notified port management that they had told the group that the family unit should report to Mexican Immigration officials so they could be placed in a shelter until such time that the port had capacity to process them.

The parents requested that the CBP officers speak to their supervisor to allow them in because there 12-year old minor child had (b)(6), (b)(7)(C)

Additionally, the Congressional Staffers advised that they would not leave until family unit was allowed in.

(b)(5), (b)(7)(E)

No media was present during encounter.

Afterwards, it was learned that the ACLU filed a complaint with OIG, who in turn notified the El Paso Field Office, alleging that CBP Unlawfully turned away this family unit in violation of their legal duty to process arriving asylum seekers.

At the time of encounter the POE was at cases with (b)(7)(E) additional cases expected to arrive from INAMI (Mexican Immigration) which would put the POE at or near capacity.

Currently the POE is at (b)(7)(E) of total capacity), of which family units are at the hospital with (b)(7)(E) officers guarding.

At 2000 hours (MST), accompanied minor is medically cleared.

Minor subject was prescribed

(b)(6), (b)(7)(C)

Minor subject and mother transported from (b)(6), (b)(7)(C), (b)(7)(E) to the Paso Del Norte Border Crossing.

Updates to Follow.

Timeline: 01/12/2019

- 1445 hours (approx.) El Salvadorian family unit (mother, father, three minor children) escorted by Stephanie Acosta and Susie Byrd, Congressional Staff members for Congresswoman Veronica Escobar.
- 1449 hours WC [1946], (1947)(C) received a text from Stephanie Acosta, stating that they were at the top of the bridge with a family unit seeking to claim asylum and that they were not being allowed to enter. WC [1946], (1946), (1947)(C) calls WC [1946], (1947)(C) to advise him of the incident taking place.
- 1456 hours WC [100(6), (D)(7)(C)] calls CoS Acosta. While speaking with her, he was led to believe that the family was Mexican.
- 1457 hours Chief Makes contact with officers at top of the bridge who advise him that the family unit is El Salvadorian and that they were with some city officials. Officers advise Chief Makes Both that they had told the group that the family unit should report to Mexican Immigration officials so they could be placed in a shelter until such time that the port had capacity to process them. The father requested that the officers speak to their supervisor to allow them in. Mother stated that 12 YOA male child had

(b)(6), (b)(7)(C) a year ago. Officers advised Chief the Staffers advised that they would not leave until family unit was allowed in. 1458 hours – WC (ID)(6), (ID)(7)(C) calls Chief (ID)(6), (ID)(7)(C) to obtain relevant information and determines that the family is in fact El Salvadorian. 1514 hours - APD (6)(6), (6)(7)(C) notified by WC (6)(6), (6)(7)(C) 1516 hours - Chief dispatches CBPOs to escort the group down from the top of the bridge to be processed and meets the group as they arrive in pedestrian. 1517 hours - PD Good notified by WC (b)(6), (b)(7)(C) 1520 hours - Family unit is taken into spam for processing, Ms. Acosta and Ms. Byrd are processed at pedestrian primary and depart. 1630 hours - Family unit is transported to (b)(6), (b)(7)(C), (b)(7)(E) for health screening due to the family advising that the 12 YOA male child has (b)(6), (b)(7)(C) 2000 hours - Minor subject has been medically cleared from (b)(6), (b)(7)(C), (b)(7)(E) Mother and child transported back to the Paso Del Norte Border Crossing. Minor's Information (b)(6), (b)(7)(C) Name: DOB: (b)(6), (b)(7)(C) COC: El Salvador A#: (b)(6), (b)(7)(C) Mother's Information (b)(6), (b)(7)(C) Name: DOB: (b)(6), (b)(7)(C) COC: El Salvador A#: (b)(6), (b)(7)(C) **GPS Coordinates:** Location: Paso Del Norte Border Crossing Latitude: Longitude: SITROOM Directive: Non-Employee Injury/Illness SITROOM Notified: Yes SITROOM #: (b)(6), (b)(7)(C), (b)(7)(E) Submitted by: SCBPO (b)(6), (b)(7)(C) / OFO El Paso Field Office Date / Time: January 12, 2019 / 1830 hours (MST) Respectfully, (b)(6), (b)(7)(C) Supervisory CBP Officer (b)(7)(E)

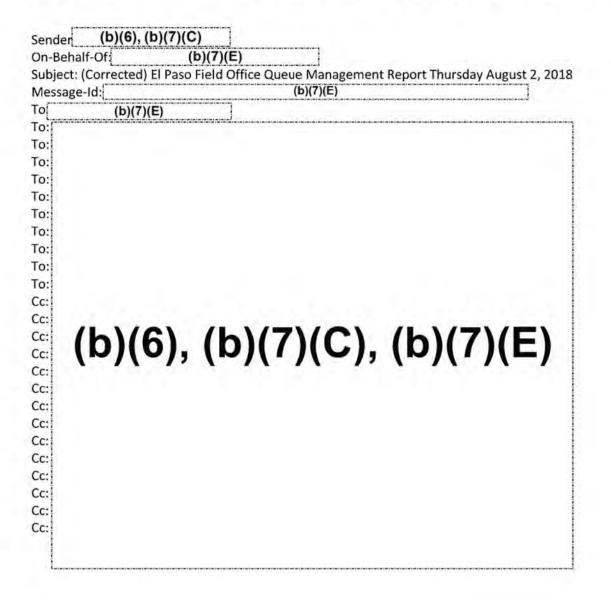
(b)(6), (b)(7)(C)
(b)(6), (b)(7)(C) Duty Cell
(b)(6), (b)(7)(C)



CONFIDENTIALITY NOTICE: This e-mail, including any attachments, is for the sole use of the intended recipient(s) and may contain confidential and privileged information. Any unauthorized review, use, disclosure, or distribution is prohibited. Parts of this document may contain sensitive security information that is controlled under the provisions of 49 CFR 1520. If you are not the intended recipient, please contact the sender by reply e-mail and destroy all copies of the original message.

| Microsoft Outlook on behalf of (b)(7)(E) |
|--|
| Thursday, August 2, 2018 1:11 PM |
| (b)(7)(E) |
| MANCHA, HECTOR; (b)(6), (b)(7)(C) |
| (b)(6), (b)(7)(C), (b)(7)(E) |
| |

Subject: Attachments: (Corrected) El Paso Field Office Queue Management Report Thursday August 2, 2018 (Corrected) El Paso Field Office Queue Management Report Thursday August 2, 2018



| | |)(7)(C), (b)(7)(E) |
|-------|--------------------------------|--------------------|
| Cc: | MANCHA, HECTOR | (b)(6), (b)(7)(C) |
| To: | (b)(7)(E) | |
| Sent: | Thursday, August 2, 2018 1:11 | PM |
| From: | (b)(6), (b)(7)(C) on behalf of | (b)(7)(E) |

Subject: Attachments: (Corrected) El Paso Field Office Queue Management Report Thursday August 2, 2018 Que Management.xlsx

| Report | Date: August 2, 2 | 2018 | | | 7 |
|-----------------|-------------------|------------------------------------|--|--|------------------------------|
| Field Office | Port | Total number of Detainees | % of Capacity | Number in Queue @ Boundary Line | Impact to Port Operations |
| El Paso | El Paso | TELESIAN EIGHT STATE | - Constitution of the Cons | - elelelelelelelelelelelelelelelelelelel | A Samo Mercanic March 2010 |
| El Paso | Santa Teresa | /1 | 1 | | / C \ |
| El Paso | Columbus | |) | | (E) |
| El Paso | Tornillo | 1. | -// | - / | (-/ |
| | | | | | |

(b)(6), (b)(7)(C)

Supervisory CBP Officer

(b)(6), (b)(7)(C), (b)(7)(E)

9400 Viscount Blvd El Paso, TX 79925

Office

(b)(6), (b)(7)(C) Fax

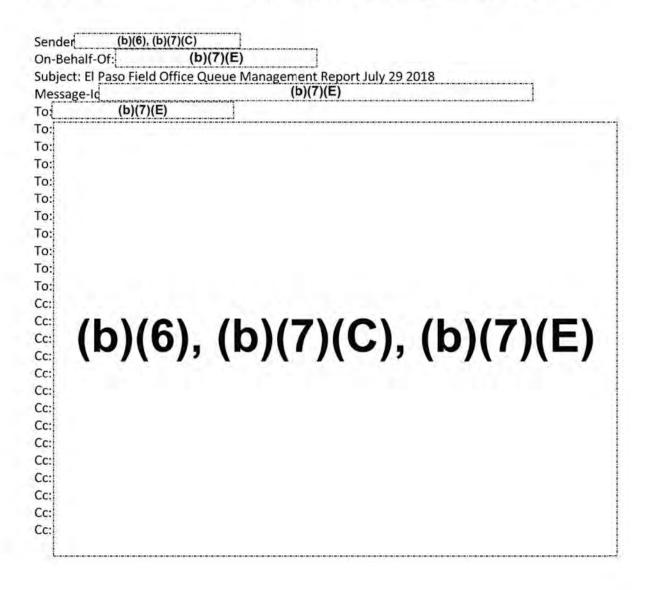
Cell

WARNING: This document is LAW ENFORCEMENT SENSITIVE and is designated FOR OFFICIAL USE ONLY (FOUO). It contains information that may be exempt from public release under the Freedom of Information Act (5 USC 552). This document is to be controlled, handled, transmitted, distributed, and disposed of in accordance with Department of Homeland Security (DHS) policy relating to FOUO information, and is not to be released to the public, other agencies or personnel who do not have a valid "need-to-know" without prior approval from the sender at the numbers listed above

| From: | Microsoft Outlook on behalf of (b)(7)(E) |
|----------|---|
| Sent: | Sunday, July 29, 2018 1:01 PM |
| To: | (b)(7)(E) |
| Cc: | MANCHA, HECTOR; (b)(6), (b)(7)(C) |
| | (b)(6), (b)(7)(C), (b)(7)(E) |
| Subject: | El Paso Field Office Queue Management Report July 29 2018 |

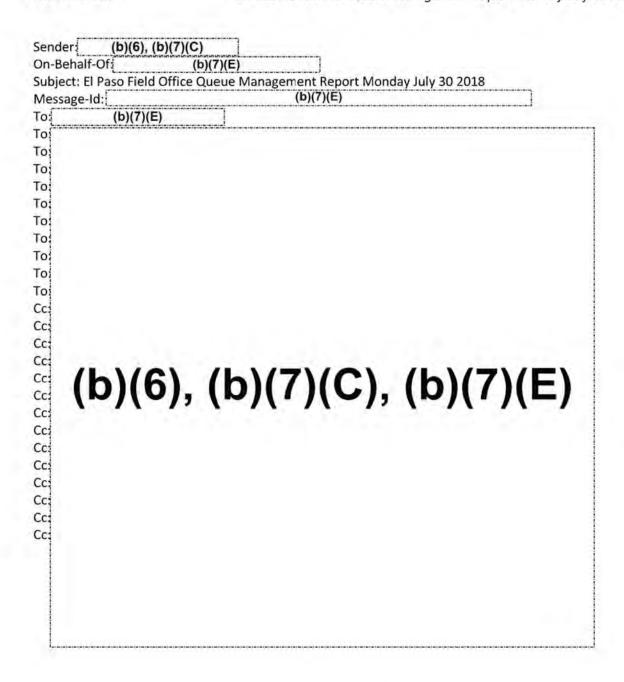
Attachments:

El Paso Field Office Queue Management Report July 29 2018 El Paso Field Office Queue Management Report July 29 2018



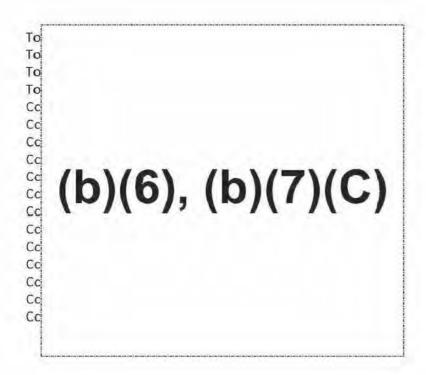
| From: | Microsoft Outlook on behalf of (b)(7)(E) |
|-------|--|
| Sent: | Monday, July 30, 2018 1:05 PM |
| To: | (b)(7)(E) |
| Cc: | (b)(6), (b)(7)(C), (b)(7)(E) |

Subject: Attachments: El Paso Field Office Queue Management Report Monday July 30 2018 El Paso Field Office Queue Management Report Monday July 30 2018



Microsoft Outlook on behalf of EL PASO OPS CENTER From: Sent: Saturday, July 28, 2018 7:27 PM (b)(6), (b)(7)(C) To: MANCHA, HECTOR; (b)(6), (b)(7)(C)Cc: Subject: Event Notification - El Paso, TX: Encounter with Cuban Advocate at the Paso Del Norte **Border Crossing** Attachments: Event Notification - El Paso, TX: Encounter with Cuban Advocate at the Paso Del Norte Border Crossing (b)(6), (b)(7)(C) Sender On-Behalf-Of (b)(7)(E)Subject: Event Notification - El Paso, TX: Encounter with Cuban Advocate at the Paso Del Norte Border Crossing Message-Id: < (b)(7)(E)To To (b)(6), (b)(7)(C)To To To To To To To To To To

To



From:

(b)(6), (b)(7)(C) on behalf of EL PASO OPS CENTER

Sent:

Saturday, July 28, 2018 7:27 PM

To:

MANCHA, HECTOR: (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

Cc:

Subject:

Event Notification - El Paso, TX: Encounter with Cuban Advocate at the Paso Del Norte Border Crossing

Internal Distribution

U. S. Customs and Border Protection Office of Field Operations Event Notification July 28, 2018

El Paso, TX: Encounter with Cuban Advocate at the Paso Del Norte Border Crossing

Summary:

July 28, 2018 at 1507 hours (MDT), Customs and Border Protection (CBP) Watch Commander (WC) [(b)(6), (b)(7)(C)] (b)(6), (b)(7)(C) notified the El Paso Operations (b)(6), (b)(7)(C) managing the Queue for the Paso Del Norte Border Crossing (PDN) in El Paso, Texas reported that at 1145 hours (MDT) at the Paso Del Norte Border Crossing, a U.S. Citizen by the name of (b)(6), (b)(7)(C) was stopped by the Boundary Operations Officers. (b)(7)(E) arrived to the international boundary, at the top of the bridge and was advocating on behalf of six (6) Cubans wishing to claim asylum (b)(6), (b)(7)(C) was advised that we could not process the Cubans at that time due to humanitarian and operational considerations. (A) Watch Commander (b)(6), (b)(7)(C) arrived at the boundary line a few minutes later to speak with (b)(6), (b)(7)(C) to re-iterate CBP's position.

(b)(6), (b)(7)(C) resented a business card listing him as a

(b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

After re-evaluation of the current detainee levels at 1200 hours, boundary operations were temporarily suspended and the Cubans were allowed to proceed to claim asylum.

(b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

No Further Updates.

Respectfully,

(b)(6), (b)(7)(C)

Supervisory CBP Officer El Paso Operations Center 9400 Viscount Blvd El Paso, TX 79925

(b)(6), (b)(7)(C) Fax

7011

Office

(b)(6), (b)(7)(C)





CONFIDENTIALITY NOTICE: This e-mail, including any attachments, is for the sole use of the intended recipient(s) and may contain confidential and privileged information. Any unauthorized review, use, disclosure, or distribution is prohibited. Parts of this document may contain sensitive security information that is controlled under the provisions of 49 CFR 1520. If you are not the intended recipient, please contact the sender by reply e-mail and destroy all copies of the original message.

Microsoft Outlook on behalf of HOFFMAN, TODD A From: Sent: Friday, April 27, 2018 10:08 AM HIGGERSON, DAVID P; MANCHA, HECTOR; (b)(6), (b)(7)(C) (b)(6), (b)(7)(C)To: (b)(6), (b)(7)(C) Cc: HOWE, RANDY J; (b)(6), (b)(7)(C) Subject: FW: Metering Guidance Memo Attachments: FW: Metering Guidance Memo Sender: (b)(6), (b)(7)(C) Subject: FW: Metering Guidance Memo (b)(6), (b)(7)(C) To: To: To: To: (b)(6), (b)(7)(C) Cc: Cc: Cc: Cc:

From: HOFFMAN, TODD A

Sent: Friday, April 27, 2018 10:08 AM

To: (b)(6), (b)(7)(C) HIGGERSON, DAVID P; MANCHA, (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

Cc: HOWE, RANDY J; (b)(6), (b)(7)(C)

Subject: FW: Metering Guidance Memo **Attachments:** Metering Guidance Memo.pdf

Directors,

Please see the attached processing guidance during surge events.

MEMORANDUM FOR: See Distribution

FROM: Todd C. Owen

Executive Assistant Commissioner

Office of Field Operations

SUBJECT: Metering Guidance

When necessary or appropriate to facilitate orderly processing and maintain the security of the port and safe and sanitary conditions for the traveling public, DFOs may elect to meter the flow of travelers at the land border to take into account the port's processing capacity. Depending on port configuration and operating conditions, the DFO may establish and operate physical access controls at the borderline, including as close to the U.S.-Mexico border as operationally feasible. DFOs may not create a line specifically for asylum-seekers only, but could, for instance, create lines based on legitimate operational needs, such as lines for those with appropriate travel documents and those without such documents.

Ports should inform the waiting travelers that processing at the port is currently at capacity and CBP is permitting travelers to enter the port once there is sufficient space and resources to process them. At no point may an officer discourage a traveler from waiting to be processed, claiming fear of return, or seeking any other protection. Officers may not provide tickets or appointments or otherwise schedule any person for entry. Once a traveler is in the United States, he or she must be fully processed.

INAMI has, at times, elected to conduct exit controls at some locations in Mexico to limit the throughput of travelers into the United States. DFOs should be particularly aware of any INAMI controls that are preventing U.S. citizens, LPRs, or Mexican nationals (some of whom may intend to claim fear) from entering the United States, and should work with INAMI, as appropriate, to address such concerns.

Please ensure that this memorandum is disseminated to all ports of entry within your area of responsibility. Should you have any questions or require additional information, please contact Mr. Todd A. Hoffman, Executive Director, APP, at (b)(6), (b)(7)(C)

Distribution: Director, Field Operations, El Paso

Director, Field Operations, Laredo

1

Director, Field Operations, San Diego Director, Field Operations, Tucson



MEMORANDUM FOR: See Distribution

(b)(6), (b)(7)(C)

FROM:

Todd C. Owen

Executive Assistant Commissioner

Office of Pield Operations

SUBJECT: Metering Guidance

When necessary or appropriate to facilitate orderly processing and maintain the security of the port and safe and sanitary conditions for the traveling public, DFOs may elect to meter the flow of travelers at the land border to take into account the port's processing capacity. Depending on port configuration and operating conditions, the DFO may establish and operate physical access controls at the borderline, including as close to the U.S.-Mexico border as operationally feasible. DFOs may not create a line specifically for asylum-seekers only, but could, for instance, create lines based on legitimate operational needs, such as lines for those with appropriate travel documents and those without such documents.

Ports should inform the waiting travelers that processing at the port is currently at capacity and CBP is permitting travelers to enter the port once there is sufficient space and resources to process them. At no point may an officer discourage a traveler from waiting to be processed, claiming fear of return, or seeking any other protection. Officers may not provide tickets or appointments or otherwise schedule any person for entry. Once a traveler is in the United States, he or she must be fully processed.

INAMI has, at times, elected to conduct exit controls at some locations in Mexico to limit the throughput of travelers into the United States. DFOs should be particularly aware of any INAMI controls that are preventing U.S. citizens, LPRs, or Mexican nationals (some of whom may intend to claim fear) from entering the United States, and should work with INAMI, as appropriate, to address such concerns.

Please ensure that this memorandum is disseminated to all ports of entry within your area of responsibility. Should you have any questions or require additional information, please contact Mr. Todd A. Hoffman, Executive Director, APP, at (b)(6), (b)(7)(C)

Distribution: Director, Field Operations, El Paso

From: Microsoft Outlook on behalf of HOWE, RANDY J Sent: Thursday, May 24, 2018 1:49 PM (b)(6), (b)(7)(C)MANCHA, To: HECTOR; HIGGERSON, DAVID P (b)(6), (b)(7)(C) Cc: (b)(6), (b)(7)(C) HOFFMAN, TODD A; WAGNER, JOHN P; Owen, Todd C (AC OFO) Subject: FW: Metering Guidance Memo Attachments: FW: Metering Guidance Memo

Sender (b)(6), (b)(7)(C)Subject: FW: Metering Guidance Memo (b)(7)(E)Message-Id: To: To: To: To: To: To: (b)(6), (b)(7)(C)Cc: Cc: Cc: Cc: Cc:

| From: | HOWE, RANDY J | | | |
|--|---|--|---|----------------|
| Sent: | Thursday, May 24 | 4, 2018 1:49 PM | | |
| To: | in interest to the fact of and at all the second general second | (b)(6), (b)(7)(C) | MANCH | A, |
| | HECTOR; HIGGER | SON, DAVID P; (b)(6), (b |)(7)(C) | |
| CG | CAMPBELL, CARL Owen, Todd C (A | S (b)(6), (b)(7)(C) H | FFMAN, TODD A; WAGNER, JOHN | P _i |
| Subject: | FW: Metering Gu | idance Memo | | |
| Attachments: | Metering Guidan | ce Memo.pdf | | |
| Importance: | High | | | |
| DFOs, | | | | |
| Please ensure this guid entry. | ance is mustered face to f | ace with all supervisors a | nd managers assigned to your po | rts of |
| In particular the directi be strictly adhered to. | on that, <i>once a traveler is</i> | in the United States, he o | or she must be fully processed – 1 | must |
| Please confirm when the | nis has been fully mustere | ed. | | |
| Thanks, | | | | |
| Randy | | | | |
| Randy J. Howe | | | | |
| Executive Director, Op | | | | |
| Office of Field Operati | | | | |
| U.S. Customs and Boro | | | | |
| (b)(6), (b)(7)(C) (Office) (Cell) | | | | |
| From: HOFFMAN, TODD Sent: Friday, April 27, 20 | | | | |
| To | (b)(6), (b)(7)(C) | HIGGERS | ON, DAVID P | |
| (b)(6), (b)(7)(C) | MANCHA, HECT | OR | b)(6), (b)(7)(C) | |
| (b)(6), (b)(| | Constitution of the second contract of the se | | *********** |
| Cc: HOWE, RANDY J | | (b)(6),(b)(7)(C) | | 1 |
| CAMPBELL, CARLS | (b)(6), (b)(7)(C) | (b) (6), (b) (7)(C) | (b)(6), (b)(7)(C) | |
| Subject: FW: Metering G | | to the same (as | ranga ar umatar anti saliuna kain natura (kindia) afarikin arikin mana internasional anti | |
| Directors, | | | | |
| Please see the attached | processing guidance duri | ing surge events. | | |

MEMORANDUM FOR: See Distribution

FROM: Todd C. Owen

Executive Assistant Commissioner

Office of Field Operations

SUBJECT: Metering Guidance

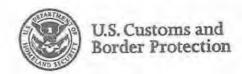
When necessary or appropriate to facilitate orderly processing and maintain the security of the port and safe and sanitary conditions for the traveling public, DFOs may elect to meter the flow of travelers at the land border to take into account the port's processing capacity. Depending on port configuration and operating conditions, the DFO may establish and operate physical access controls at the borderline, including as close to the U.S.-Mexico border as operationally feasible. DFOs may not create a line specifically for asylum-seekers only, but could, for instance, create lines based on legitimate operational needs, such as lines for those with appropriate travel documents and those without such documents.

Ports should inform the waiting travelers that processing at the port is currently at capacity and CBP is permitting travelers to enter the port once there is sufficient space and resources to process them. At no point may an officer discourage a traveler from waiting to be processed, claiming fear of return, or seeking any other protection. Officers may not provide tickets or appointments or otherwise schedule any person for entry. Once a traveler is in the United States, he or she must be fully processed.

INAMI has, at times, elected to conduct exit controls at some locations in Mexico to limit the throughput of travelers into the United States. DFOs should be particularly aware of any INAMI controls that are preventing U.S. citizens, LPRs, or Mexican nationals (some of whom may intend to claim fear) from entering the United States, and should work with INAMI, as appropriate, to address such concerns.

Please ensure that this memorandum is disseminated to all ports of entry within your area of responsibility. Should you have any questions or require additional information, please contact Mr. Todd A. Hoffman, Executive Director, APP, at (b)(6),(b)(7)(C)

Distribution: Director, Field Operations, El Paso



MEMORANDUM FOR:

See Distribution (b)(6), (b)(7)(C)

FROM:

Todd C. Owen

Executive Assistant Commissioner

Office of Field Operations

SUBJECT:

Metering Guidance

When necessary or appropriate to facilitate orderly processing and maintain the security of the port and safe and sanitary conditions for the traveling public. DFOs may elect to meter the flow of travelers at the land border to take into account the port's processing capacity. Depending on port configuration and operating conditions, the DFO may establish and operate physical access controls at the borderline, including as close to the U.S.-Mexico border as operationally feasible. DFOs may not create a line specifically for asylum-seekers only, but could, for instance, create lines based on legitimate operational needs, such as lines for those with appropriate travel documents and those without such documents.

Ports should inform the waiting travelers that processing at the port is currently at capacity and CBP is permitting travelers to enter the port once there is sufficient space and resources to process them. At no point may an officer discourage a traveler from waiting to be processed, claiming fear of return, or seeking any other protection. Officers may not provide tickets or appointments or otherwise schedule any person for entry. Once a traveler is in the United States, he or she must be fully processed.

INAMI has, at times, elected to conduct exit controls at some locations in Mexico to limit the throughput of travelers into the United States. DFOs should be particularly aware of any INAMI controls that are preventing U.S. citizens, LPRs, or Mexican nationals (some of whom may intend to claim fear) from entering the United States, and should work with INAMI, as appropriate, to address such concerns.

Please ensure that this memorandum is disseminated to all ports of entry within your area of responsibility. Should you have any questions or require additional information, please contact Mr. Todd A. Hoffman, Executive Director, APP, at (b)(6), (b)(7)(C)

Distribution: Director, Field Operations, El Paso

Microsoft Outlook on behalf of (b)(6), (b)(7)(C) From: Sent: Wednesday, August 1, 2018 5:35 PM HOWE, RANDY J To: MANCHA, HECTOR: (b)(6), (b)(7)(C) CAMPBELL, CARL S Cc: Subject: FW: Queue Management Issue Paper - El Paso Outbound Attachments: FW: Queue Management Issue Paper - El Paso Outbound (b)(6), (b)(7)(C)Sender: Subject: FW: Queue Management Issue Paper - El Paso Outbound Message-Id: (b)(7)(E)To Cc: (b)(6), (b)(7)(C)

From:

(b)(6), (b)(7)(C)

Sent:

Wednesday, August 1, 2018 5:35 PM

To:

HOWE, RANDY J

Cc:

MANCHA, HECTOR; (b)(6), (b)(7)(C) CAMPBELL, CARL S

Subject:

FW: Queue Management Issue Paper - El Paso Outbound

Importance:

High

XD,

(b)(5), (b)(7)(E)

(b)(6), (b)(7)(C)

(A) Assistant Director, Field Operations - Border Security

El Paso Field Office

(b)(6), (b)(7)(C) cell)

From: MANCHA, HECTOR

Sent: Wednesday, August 1, 2018 1:56 PM

To:

(b)(6), (b)(7)(C)

Subject: FW: Queue Management Issue Paper

Importance: High

Please follow up. thx

From: HOWE, RANDY J

Sent: Wednesday, August 01, 2018 1:51 PM

To: (b)(6), (b)(7)(C)
(b)(6), (b)(7)(C)

HECTOR (b)(6), (b)(7)(C) HIGGERSON, DAVID P

MANCHA,

(b)(6), (b)(7)(C)

i iliddENSON, DAVID I

(b)(6), (b)(7)(C)

(b)(b), (b)(7)(c)

(b)(6), (b)(7)(C)

CAMPBELL, CARLS

(b)(6), (b)(7)(C)

Subject: RE: Queue Management Issue Paper

Importance: High

DFOs: Any outbound success stories or outbound statistics to include in this paper? Please advise as soon as possible. Thanks

Randy J. Howe Executive Director, Operations Office of Field Operations U.S. Customs and Border Protection (b)(6), (b)(7)(C) (Office) (Cell)

From: HOWE, RANDY J

Cc:

Sent: Thursday, July 26, 2018 2:46 PM

To: FLORES, PETE ROMERO (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

RAMIREZ, GUADALUPE H (b)(6), (b)(7)(C)

HECTOR (b)(6), (b)(7)(C)

HIGGERSON, DAVID P (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C) (b)(6), (b)(7)(C)

Subject: FW: Queue Management Issue Paper

Sorry to trouble you with this request...this paper will be provided to the Secretary

Can you please clarify the percent increases/decreases that are noted below - what time period are they referring to?...compared to the same time last year...previous month, etc. Thanks

Issue: Queue Management protocol pilot at southwest border ports of entry.

(b)(5), (b)(7)(E)

MANCHA,

(b)(5), (b)(7)(E)

Randy J. Howe
Executive Director, Operations
Office of Field Operations
U.S. Customs and Border Protection
(b)(6), (b)(7)(C)
(Cell)

From: (b)(6), (b)(7)(C) On Behalf Of (b)(7)(E)

Sent: Thursday, July 26, 2018 2:28 PM

To: HOWE, RANDY J (b)(6), (b)(7)(C)

Cc (b)(6), (b)(7)(C)

Subject: Queue Management Issue Paper

Good afternoon XD Howe and DXD (b)(6), (b)(7)(C)

Attached is the electronic version of the Queue Management Issue Paper as requested.

Regards,

(b)(6), (b)(7)(C)

Field Liaison Division

Office of Field Operations

U.S. Customs and Border Protection

1300 Pennsylvania Ave. NW, Room (b)(6), (b)(7)(C)

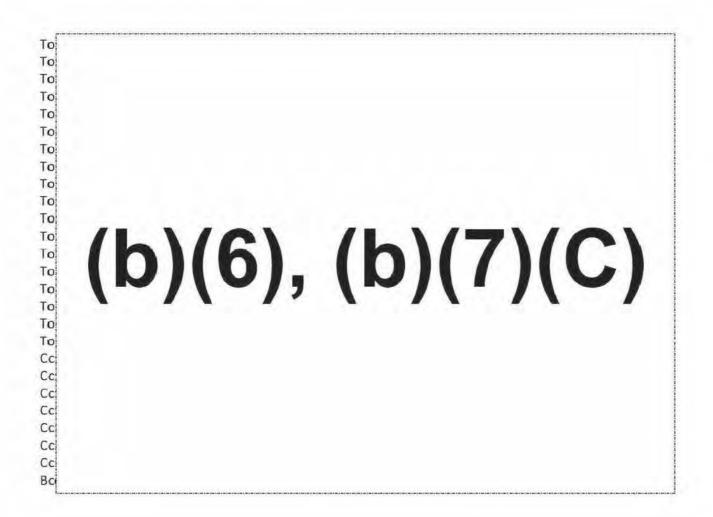
Washington, DC 20229

Office:

Mobile (b)(6), (b)(7)(C)



Microsoft Outlook on behalf of (b)(7)(E) From: Sent: Sunday, July 29, 2018 1:09 PM To: Limited OFO-AC-Bullets Cc: (b)(7)(E) OFO-FIELD LIAISON; FLD El Paso Field Office Limited Distribution: EAC Bullets - El Paso, TX: CBP Officers Encounter Border Subject: Advocate and Former CBP Executive Director of the Office of Policy and Planning -Possible Media Interest Attachments: Limited Distribution: EAC Bullets - El Paso, TX: CBP Officers Encounter Border Advocate and Former CBP Executive Director of the Office of Policy and Planning -Possible Media Interest (b)(6), (b)(7)(C) Sender: On-Behalf-Of: (b)(7)(E)Subject: Limited Distribution: EAC Bullets - El Paso, TX: CBP Officers Encounter Border Advocate and Former CBP Executive Director of the Office of Policy and Planning - Possible Media Interest (b)(7)(E)Message-Id: To: (b)(6), (b)(7)(C)To: To: To:



| _ | |
|----------------------------|--|
| From: | (b)(6), (b)(7)(C) on behalf of (b)(7)(E) |
| Sent: To: | Sunday, July 29, 2018 1:09 PM Limited OFO-AC-Bullets |
| Cc: | (b)(7)(E) OFO-FIELD LIAISON; FLD EI Paso Field Office |
| Subject: | Limited Distribution: EAC Bullets - El Paso, TX: CBP Officers Encounter Border |
| | Advocate and Former CBP Executive Director of the Office of Policy and Planning – |
| | Possible Media Interest |
| | U.S. Customs and Border Protection |
| | Office of Field Operations Bullets for the Executive Assistant Commissioner |
| | July 29, 2018 |
| Limited Distribut | ion |
| | P Officers Encounter Border Advocate and Former CBP Executive Director of the |
| Office of Policy ar | nd Planning – Possible Media Interest |
| Summary: | |
| | U.S. Customs and Border Protection (CBP) officers assigned to the El Paso, TX Port of Entire |
| | l a 42-year old male United States citizen advocating on behalf of six Cuban citizens seeking |
| | The subject presented himself as a Senior Fellow with the Global Initiative against |
| | anized Crime and indicated he worked for CBP from 2011 to 2012. Initially, the Cuban re held at the line by CBP officers due to the port being a capacity for detainees. After the |
| | re-evaluated, the six Cuban asylum seekers were allowed entrance for processing and the |
| | to Mexico without incident. Possible media interest due to subject's profession. |
| Details: | |
| | at 1145 hours (MDT), CBP officers assigned to the El Paso, TX POE encountered ((b)(6), (b)(7)(c) |
| Border Crossing. | (b)(7)(C) U.S.) while conducting queue management at the Paso Del Norte |
| Border Crossing. | |
| | to the international boundary, at the top of the bridge and was advocating on behalf of six |
| | claim asylum. (b)(6),(b)(7)(C) was advised that CBP could not process the Cubans at that time n and operational considerations, as the port was at capacity with detainees. |
| A supervisory CRI | officer arrived at the boundary line a few minutes later and re-iterated CBP's position to |
| (b)(6), (b)(7)(C) | officer and red av the countries and red and red and red are the first to position to |
| (b)(6), (b)(7)(C) presente | ed a business card listing him as a (b)(6), (b)(7)(C) |
| | (b)(6), (b)(7)(C) |
| | |
| | (L)(C) (L)(7)(O) |
| | (b)(6), (b)(7)(C) |
| | (-)(-), (-)(-)(-) |

(b)(6), (b)(7)(C)

At 1200 hours, after re-evaluation of the current detainee levels, boundary operations were temporarily suspended and the Cubans were allowed to proceed to claim asylum. This was attributed to the fact that during the morning hours the port was able to transport enough detainees out of the facility to allow processing new credible fear cases.

After the six Cuban asylum seekers were allowed to enter the U.S. to claim asylum, ((b)(6), (b)(7)(C) proceeded back into Mexico without further incident.

There is possible media interest based on (b)(6), (b)(7)(c) media profession and former employment with CBP.

(b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

Subject Information:

Name:

Gender:

DOB:

COC:

PPN:

NCIC:

TECS:

Travel History:

Cuban Subject 1:

Name:

Gender:

DOB:

COC:

Entry Document:

NCIC:

TECS:

Travel History:

Cuban Subject 2:

(b)(5), (b)(6), (b)(7)(C), (b)(7)(E)

(b)(6), (b)(7)(C)

Female

(b)(6), (b)(7)(C)

Cuba

(b)(6), (b)(7)(C), (b)(7)(E)

2

(b)(6), (b)(7)(C)Name: Gender: Female (b)(6), (b)(7)(C)DOB: COC: Cuba **Entry Document:** NCIC: (b)(6), (b)(7)(C), (b)(7)(E)TECS: Travel History: Cuban Subject 3: (b)(6), (b)(7)(C) Name: Male Gender: DOB: (b)(6), (b)(7)(C) COC: Cuba **Entry Document:** NCIC: (b)(6), (b)(7)(C), (b)(7)(E)TECS: Travel History: Cuban Subject 4: Name: (b)(6), (b)(7)(C)Gender: Female DOB: (b)(6), (b)(7)(C)COC: Cuba **Entry Document:** NCIC: (b)(6), (b)(7)(C), (b)(7)(E)TECS: Travel History: Cuban Subject 5: (b)(6), (b)(7)(C)Name: Male Gender: DOB: (b)(6), (b)(7)(C)COC: Cuba **Entry Document:** NCIC: (b)(6), (b)(7)(C), (b)(7)(E)TECS: Travel History: Cuban Subject 6: (b)(6), (b)(7)(C)Name: Gender: Male DOB: (b)(6), (b)(7)(C)COC: Cuba **Entry Document:** NCIC: (b)(6), (b)(7)(C), (b)(7)(E)TECS: **Travel History:**

Submitted by: (b)(6), (b)(7)(C) Commissioner's Situation Room Date / Time: July 29, 2018 / 1230 hours

Respectfully,

(b)(6), (b)(7)(C)

CBP Officer/ Program Mgr

Field Liaison Division/ Commissioner's Situation Room

US Customs & Border Protection

Unclass:

(b)(6), (b)(7)(C)

Office (b)(6), (b)(7)(C)



From:

Sent:

To:

(b)(6), (b)(7)(C)

Friday, April 27, 2018 8:16 PM

(b)(6), (b)(7)(C)

Subject:

Attachments:

FW: Metering Guidance Memo Metering Guidance Memo.pdf

(b)(6), (b)(7)(C)

APD (Passenger)

Otay Mesa Passenger/Brown Field U.S. Customs and Border Protection

https://www.cbp.gov/

With honor and integrity, we will safeguard the American people, our homeland, and our values.

Work Phone: (b)(6), (b)(7)(C)

Fax: (b)(6), (b)(7)(C)

From: (b)(6), (b)(7)(C)

Sent: Friday, April 27, 2018 4:17 PM

To:

(b)(6), (b)(7)(C) (b)(6), (b)(7)(C)

Subject: FW: Metering Guidance Memo

(b)(6), (b)(7)(C)

Port Director

Otay Mesa Port of Entry

Office (b)(6), (b)(7)(C)

Fax (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

From: (b)(6), (b)(7)(C)

Sent: Friday, April 27, 2018 8:47 AM

To:

(b)(6), (b)(7)(C)

Subject: FW: Metering Guidance Memo

1

See guidance provided for controlling flow into POEs. Please ensure information is disseminated as appropriate.

From: HOFFMAN, TODD A

Sent: Friday, April 27, 2018 7:08:25 AM

To: FLORES, PETE ROMERO; HIGGERSON, DAVID P; MANCHA, HECTOR; RAMIREZ, GUADALUPE H

Cc: HOWE, RANDY J; (b) (6), (b) (7)(C) CAMPBELL, CARL S; (b) (6), (b) (7)(C)

Subject: FW: Metering Guidance Memo

Directors,

Please see the attached processing guidance during surge events.

MEMORANDUM FOR: See Distribution

FROM: Todd C. Owen

Executive Assistant Commissioner

Office of Field Operations

SUBJECT: Metering Guidance

When necessary or appropriate to facilitate orderly processing and maintain the security of the port and safe and sanitary conditions for the traveling public, DFOs may elect to meter the flow of travelers at the land border to take into account the port's processing capacity. Depending on port configuration and operating conditions, the DFO may establish and operate physical access controls at the borderline, including as close to the U.S.-Mexico border as operationally feasible. DFOs may not create a line specifically for asylum-seekers only, but could, for instance, create lines based on legitimate operational needs, such as lines for those with appropriate travel documents and those without such documents.

Ports should inform the waiting travelers that processing at the port is currently at capacity and CBP is permitting travelers to enter the port once there is sufficient space and resources to process them. At no point may an officer discourage a traveler from waiting to be processed, claiming fear of return, or seeking any other protection. Officers may not provide tickets or appointments or otherwise schedule any person for entry. Once a traveler is in the United States, he or she must be fully processed.

INAMI has, at times, elected to conduct exit controls at some locations in Mexico to limit the throughput of travelers into the United States. DFOs should be particularly aware of any INAMI controls that are preventing U.S. citizens, LPRs, or Mexican nationals (some of whom may intend to claim fear) from entering the United States, and should work with INAMI, as appropriate, to address such concerns.

Please ensure that this memorandum is disseminated to all ports of entry within your area of responsibility. Should you have any questions or require additional information, please contact Mr. Todd A. Hoffman, Executive Director, APP, at (b)(6), (b)(7)(C)

Distribution: Director, Field Operations, El Paso



MEMORANDUM FOR:

See Distribution (b)(6), (b)(7)(C)

FROM:

Todd C. Owen

Executive Assistant Commissioner

Office of Field Operations

SUBJECT:

Metering Guidance

When necessary or appropriate to facilitate orderly processing and maintain the security of the port and safe and sanitary conditions for the traveling public. DFOs may elect to meter the flow of travelers at the land border to take into account the port's processing capacity. Depending on port configuration and operating conditions, the DFO may establish and operate physical access controls at the borderline, including as close to the U.S.-Mexico border as operationally feasible. DFOs may not create a line specifically for asylum-seekers only, but could, for instance, create lines based on legitimate operational needs, such as lines for those with appropriate travel documents and those without such documents.

Ports should inform the waiting travelers that processing at the port is currently at capacity and CBP is permitting travelers to enter the port once there is sufficient space and resources to process them. At no point may an officer discourage a traveler from waiting to be processed, claiming fear of return, or seeking any other protection. Officers may not provide tickets or appointments or otherwise schedule any person for entry. Once a traveler is in the United States, he or she must be fully processed.

INAMI has, at times, elected to conduct exit controls at some locations in Mexico to limit the throughput of travelers into the United States. DFOs should be particularly aware of any INAMI controls that are preventing U.S. citizens, LPRs, or Mexican nationals (some of whom may intend to claim fear) from entering the United States, and should work with INAMI, as appropriate, to address such concerns.

Please ensure that this memorandum is disseminated to all ports of entry within your area of responsibility. Should you have any questions or require additional information, please contact Mr. Todd A. Hoffman, Executive Director, APP, at (b)(6), (b)(7)(C)

Distribution: Director, Field Operations, El Paso

| From: Sent: | Microsoft Outlook on behalf of (b)(6), (b)(7)(C) Tuesday, May 22, 2018 9:41 AM |
|----------------|--|
| То: | (b)(6), (b)(7)(C) |
| Cc: | HIGGERSON, DAVID P; |
| | (b)(6), (b)(7)(C), (b)(7)(E) |
| Subject: | FW: Metering Guidance Memo |

(b)(6), (b)(7)(C) Sender: Subject: FW: Metering Guidance Memo (b)(7)(E) Message-Id: To Cc Cc Cc Cc (b)(6), (b)(7)(C)Cc Cc Cc

(b)(6), (b)(7)(C)

From:

Sent:

To:

Cc:

(b)(6), (b)(7)(C)

Tuesday, May 22, 2018 9:40 AM

(b)(6), (b)(7)(C)

HIGGERSON, DAVID P:

(b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

Subject:

Attachments:

FW: Metering Guidance Memo Metering Guidance Memo.pdf

Port Directors:

Please ensure your staff is thoroughly familiar with the attached memorandum.

Call me if you have any questions and/or concerns. It's critical that we are consistent in what we are doing.

More to come on this issue.

(b)(6), (b)(7)(C)

Assistant Director Field Operations - Border Security

Office of Field Operations

Laredo Field Office

(b)(6), (b)(7)(C) (office)

From: HIGGERSON, DAVID P

Sent: Friday, April 27, 2018 11:12 AM

To: I

(b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

Subject: FW: Metering Guidance Memo

1

From: HOFFMAN, TODD A

Sent: Friday, April 27, 2018 3:08:25 PM

To: (b)(6), (b)(7)(C) HIGGERSON, DAVID P; MANCHA, HECTOR; (b)(6), (b)(7)(C)

Cc: HOWE, RANDY J; (b)(6), (b)(7)(C) (b) (6), (b) (7)(C)

Subject: FW: Metering Guidance Memo

Directors,

Please see the attached processing guidance during surge events.

MEMORANDUM FOR: See Distribution

FROM: Todd C. Owen

Executive Assistant Commissioner

Office of Field Operations

SUBJECT: Metering Guidance

When necessary or appropriate to facilitate orderly processing and maintain the security of the port and safe and sanitary conditions for the traveling public, DFOs may elect to meter the flow of travelers at the land border to take into account the port's processing capacity. Depending on port configuration and operating conditions, the DFO may establish and operate physical access controls at the borderline, including as close to the U.S.-Mexico border as operationally feasible. DFOs may not create a line specifically for asylum-seekers only, but could, for instance, create lines based on legitimate operational needs, such as lines for those with appropriate travel documents and those without such documents.

Ports should inform the waiting travelers that processing at the port is currently at capacity and CBP is permitting travelers to enter the port once there is sufficient space and resources to process them. At no point may an officer discourage a traveler from waiting to be processed, claiming fear of return, or seeking any other protection. Officers may not provide tickets or appointments or otherwise schedule any person for entry. Once a traveler is in the United States, he or she must be fully processed.

INAMI has, at times, elected to conduct exit controls at some locations in Mexico to limit the throughput of travelers into the United States. DFOs should be particularly aware of any INAMI controls that are preventing U.S. citizens, LPRs, or Mexican nationals (some of whom may intend to claim fear) from entering the United States, and should work with INAMI, as appropriate, to address such concerns.

Please ensure that this memorandum is disseminated to all ports of entry within your area of responsibility. Should you have any questions or require additional information, please contact Mr. Todd A. Hoffman, Executive Director, APP, at (b)(6), (b)(7)(C)

Distribution: Director, Field Operations, El Paso



MEMORANDUM FOR:

See Distribution

(b)(6), (b)(7)(C)

FROM:

Todd C. Owen

Executive Assistant Commissioner

Office of Pield Operations

SUBJECT:

Metering Guidance

When necessary or appropriate to facilitate orderly processing and maintain the security of the port and safe and sanitary conditions for the traveling public, DFOs may elect to meter the flow of travelers at the land border to take into account the port's processing capacity. Depending on port configuration and operating conditions, the DFO may establish and operate physical access controls at the borderline, including as close to the U.S.-Mexico border as operationally feasible. DFOs may not create a line specifically for asylum-seekers only, but could, for instance, create lines based on legitimate operational needs, such as lines for those with appropriate travel documents and those without such documents.

Ports should inform the waiting travelers that processing at the port is currently at capacity and CBP is permitting travelers to enter the port once there is sufficient space and resources to process them. At no point may an officer discourage a traveler from waiting to be processed, claiming fear of return, or seeking any other protection. Officers may not provide tickets or appointments or otherwise schedule any person for entry. Once a traveler is in the United States, he or she must be fully processed.

INAMI has, at times, elected to conduct exit controls at some locations in Mexico to limit the throughput of travelers into the United States. DFOs should be particularly aware of any INAMI controls that are preventing U.S. citizens, LPRs, or Mexican nationals (some of whom may intend to claim fear) from entering the United States, and should work with INAMI, as appropriate, to address such concerns.

Please ensure that this memorandum is disseminated to all ports of entry within your area of responsibility. Should you have any questions or require additional information, please contact Mr. Todd A. Hoffman, Executive Director, APP, at (b)(6), (b)(7)(C)

Distribution: Director, Field Operations, El Paso

From:

Sent:

To:

(b)(6), (b)(7)(C)

Thursday, May 24, 2018 4:22 PM

Cc:

(b)(6), (b)(7)(C), (b)(7)(E)

Subject: Attachments: FW: Metering Guidance Memo Metering Guidance Memo.pdf

Importance:

High

Port Directors:

For immediate action.

Please let me know when your supervisors and managers have been mustered.

Provide updates at the 25% complete, 50% complete, etc.

Call me if you have any questions.

(b)(6), (b)(7)(C)

Assistant Director Field Operations - Border Security

Laredo Field Office

Office of Field Operations

Laredo, Texas

(b)(6), (b)(7)(C) (office) (mobile)

From: (b)(6), (b)(7)(C)

Sent: Thursday, May 24, 2018 1:14:16 PM

To: (b)(6), (b)(7)(C)

Subject: FW: Metering Guidance Memo

From: HOWE, RANDY J

Sent: Thursday, May 24, 2018 6:48:35 PM

To: FLORES, PETE ROMERO; MARICICH, ANNE L; RAMIREZ, GUADALUPE H; MANCHA, HECTOR; HIGGERSON, DAVID P;

(b) (6), (b) (7)(C)

Cc: CAMPBELL, CARL S; (b) (6), (b) (7)(C) HOFFMAN, TODD A; WAGNER, JOHN P; Owen, Todd C (AC OFO) Subject: FW: Metering Guidance Memo

DFOs,

Please ensure this guidance is mustered face to face with all supervisors and managers assigned to your ports of entry.

In particular the direction that, once a traveler is in the United States, he or she must be fully processed – must be strictly adhered to.

Please confirm when this has been fully mustered.

Thanks,

Randy

Randy J. Howe
Executive Director, Operations
Office of Field Operations
U.S. Customs and Border Protection
(b)(6), (b)(7)(C) (Office)
(Cell)

From: HOFFMAN, TODD A Sent: Friday, April 27, 2018 10:08 AM HIGGERSON, DAVID P To: FLORES, PETE ROMERO (b)(6), (b)(7)(C) MANCHA, HECTOR (b)(6), (b)(7)(C) RAMIREZ, GUADALUPE H (b)(6), (b)(7)(C) (b)(6), (b)(7)(C) (b) (6), (b) (7)(C) Cc: HOWE, RANDY J (b)(6), (b)(7)(C) (b)(6), (b)(7)(C) (b) (6), (b) (7)(C) (b)(6), (b)(7)(C) CAMPBELL, CARLS! (b)(6), (b)(7)(C) Subject: FW: Metering Guidance Memo

Directors,

Please see the attached processing guidance during surge events.

MEMORANDUM FOR: See Distribution

FROM: Todd C, Owen

Executive Assistant Commissioner

Office of Field Operations.

SUBJECT: Metering Guidance

When necessary or appropriate to facilitate orderly processing and maintain the security of the port and safe and sanitary conditions for the traveling public, DFOs may elect to meter the flow of travelers at the land border to take into account the port's processing capacity. Depending on port configuration and operating conditions, the

DFO may establish and operate physical access controls at the borderline, including as close to the U.S.-Mexico border as operationally feasible. DFOs may not create a line specifically for asylum-seekers only, but could, for instance, create lines based on legitimate operational needs, such as lines for those with appropriate travel documents and those without such documents.

Ports should inform the waiting travelers that processing at the port is currently at capacity and CBP is permitting travelers to enter the port once there is sufficient space and resources to process them. At no point may an officer discourage a traveler from waiting to be processed, claiming fear of return, or seeking any other protection. Officers may not provide tickets or appointments or otherwise schedule any person for entry. Once a traveler is in the United States, he or she must be fully processed.

INAMI has, at times, elected to conduct exit controls at some locations in Mexico to limit the throughput of travelers into the United States. DFOs should be particularly aware of any INAMI controls that are preventing U.S. citizens, LPRs, or Mexican nationals (some of whom may intend to claim fear) from entering the United States, and should work with INAMI, as appropriate, to address such concerns.

Please ensure that this memorandum is disseminated to all ports of entry within your area of responsibility. Should you have any questions or require additional information, please contact Mr. Todd A. Hoffman, Executive Director, APP, at (b)(6), (b)(7)(C)

Distribution: Director, Field Operations, El Paso



MEMORANDUM FOR:

See Distribution

(b)(6), (b)(7)(C)

FROM:

Todd C. Owen

Executive Assistant Commissioner

Office of Field Operations

SUBJECT:

Metering Guidance

When necessary or appropriate to facilitate orderly processing and maintain the security of the port and safe and sanitary conditions for the traveling public, DFOs may elect to meter the flow of travelers at the land border to take into account the port's processing capacity. Depending on port configuration and operating conditions, the DFO may establish and operate physical access controls at the borderline, including as close to the U.S.-Mexico border as operationally feasible. DFOs may not create a line specifically for asylum-seekers only, but could, for instance, create lines based on legitimate operational needs, such as lines for those with appropriate travel documents and those without such documents.

Ports should inform the waiting travelers that processing at the port is currently at capacity and CBP is permitting travelers to enter the port once there is sufficient space and resources to process them. At no point may an officer discourage a traveler from waiting to be processed, claiming fear of return, or seeking any other protection. Officers may not provide tickets or appointments or otherwise schedule any person for entry. Once a traveler is in the United States, he or she must be fully processed.

INAMI has, at times, elected to conduct exit controls at some locations in Mexico to limit the throughput of travelers into the United States. DFOs should be particularly aware of any INAMI controls that are preventing U.S. citizens, LPRs, or Mexican nationals (some of whom may intend to claim fear) from entering the United States, and should work with INAMI, as appropriate, to address such concerns.

Please ensure that this memorandum is disseminated to all ports of entry within your area of responsibility. Should you have any questions or require additional information, please contact Mr. Todd A. Hoffman, Executive Director, APP, at (b)(6), (b)(7)(C)

Distribution: Director, Field Operations, El Paso

From:

Sent:

To:

(b)(6), (b)(7)(C)

Friday, April 27, 2018 8:16 PM

(b)(6), (b)(7)(C)

Subject:

Attachments:

FW: Metering Guidance Memo Metering Guidance Memo.pdf

(b)(6), (b)(7)(C)

APD (Passenger)

Otay Mesa Passenger/Brown Field U.S. Customs and Border Protection

https://www.cbp.gov/

With honor and integrity, we will safeguard the American people, our homeland, and our values.

Work Phone: (b)(6), (b)(7)(C)

Fax: (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

Sent: Friday, April 27, 2018 4:17 PM

(b)(6), (b)(7)(C)

To:

(b)(6), (b)(7)(C)

Subject: FW: Metering Guidance Memo

(b)(6), (b)(7)(C)

Port Director

Otay Mesa Port of Entry

Office (b)(6), (b)(7)(C)

Fax: (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

From: FLORES, PETE ROMERO

Sent: Friday, April 27, 2018 8:47 AM

To:

(b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

Subject: FW: Metering Guidance Memo

See guidance provided for controlling flow into POEs. Please ensure information is disseminated as appropriate.

From: HOFFMAN, TODD A

Sent: Friday, April 27, 2018 7:08:25 AM

To: FLORES, PETE ROMERO; HIGGERSON, DAVID P; MANCHA, HECTOR; RAMIREZ, GUADALUPE H

Cc: HOWE, RANDY J; (b) (6), (b) (7)(C) CAMPBELL, CARL S; (b) (6), (b) (7)(C)

Subject: FW: Metering Guidance Memo

Directors,

Please see the attached processing guidance during surge events.

MEMORANDUM FOR: See Distribution

FROM: Todd C. Owen

Executive Assistant Commissioner

Office of Field Operations

SUBJECT: Metering Guidance

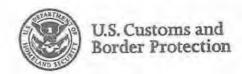
When necessary or appropriate to facilitate orderly processing and maintain the security of the port and safe and sanitary conditions for the traveling public, DFOs may elect to meter the flow of travelers at the land border to take into account the port's processing capacity. Depending on port configuration and operating conditions, the DFO may establish and operate physical access controls at the borderline, including as close to the U.S.-Mexico border as operationally feasible. DFOs may not create a line specifically for asylum-seekers only, but could, for instance, create lines based on legitimate operational needs, such as lines for those with appropriate travel documents and those without such documents.

Ports should inform the waiting travelers that processing at the port is currently at capacity and CBP is permitting travelers to enter the port once there is sufficient space and resources to process them. At no point may an officer discourage a traveler from waiting to be processed, claiming fear of return, or seeking any other protection. Officers may not provide tickets or appointments or otherwise schedule any person for entry. Once a traveler is in the United States, he or she must be fully processed.

INAMI has, at times, elected to conduct exit controls at some locations in Mexico to limit the throughput of travelers into the United States. DFOs should be particularly aware of any INAMI controls that are preventing U.S. citizens, LPRs, or Mexican nationals (some of whom may intend to claim fear) from entering the United States, and should work with INAMI, as appropriate, to address such concerns.

Please ensure that this memorandum is disseminated to all ports of entry within your area of responsibility. Should you have any questions or require additional information, please contact Mr. Todd A. Hoffman, Executive Director, APP, at (b)(6), (b)(7)(C)

Distribution: Director, Field Operations, El Paso



MEMORANDUM FOR:

See Distribution (b)(6), (b)(7)(C)

FROM:

Todd C. Owen

Executive Assistant Commissioner

Office of Field Operations

SUBJECT:

Metering Guidance

When necessary or appropriate to facilitate orderly processing and maintain the security of the port and safe and sanitary conditions for the traveling public. DFOs may elect to meter the flow of travelers at the land border to take into account the port's processing capacity. Depending on port configuration and operating conditions, the DFO may establish and operate physical access controls at the borderline, including as close to the U.S.-Mexico border as operationally feasible. DFOs may not create a line specifically for asylum-seekers only, but could, for instance, create lines based on legitimate operational needs, such as lines for those with appropriate travel documents and those without such documents.

Ports should inform the waiting travelers that processing at the port is currently at capacity and CBP is permitting travelers to enter the port once there is sufficient space and resources to process them. At no point may an officer discourage a traveler from waiting to be processed, claiming fear of return, or seeking any other protection. Officers may not provide tickets or appointments or otherwise schedule any person for entry. Once a traveler is in the United States, he or she must be fully processed.

INAMI has, at times, elected to conduct exit controls at some locations in Mexico to limit the throughput of travelers into the United States. DFOs should be particularly aware of any INAMI controls that are preventing U.S. citizens, LPRs, or Mexican nationals (some of whom may intend to claim fear) from entering the United States, and should work with INAMI, as appropriate, to address such concerns.

Please ensure that this memorandum is disseminated to all ports of entry within your area of responsibility. Should you have any questions or require additional information, please contact Mr. Todd A. Hoffman, Executive Director, APP, at (b)(6), (b)(7)(C)

Distribution: Director, Field Operations, El Paso

Microsoft Outlook on behalf of (b)(6), (b)(7)(C) From: Sent: Friday, April 27, 2018 11:40 AM To: TFO PORT DIRECTOR APD; TFO DFO ADFOS (b)(6), (b)(7)(C) Cc: Subject: FW: Metering Guidance Memo Attachments: FW: Metering Guidance Memo Sender: (b)(6), (b)(7)(C)Subject: FW: Metering Guidance Memo (b)(7)(E)Message-Id To: (b)(6), (b)(7)(C), (b)(7)(E)To: To: To:

| From: | (b)(6), (b)(7)(C) |
|--------------|--------------------------------------|
| Sent: | Friday, April 27, 2018 11:40 AM |
| To: | TFO PORT DIRECTOR APD; TFO DFO ADFOS |
| Cc: | (b)(6), (b)(7)(C) |
| Subject: | FW: Metering Guidance Memo |
| Attachments: | Metering Guidance Memo.pdf |

From: HOFFMAN, TODD A Sent: Friday, April 27, 2018 7:08 AM (b)(6), (b)(7)(C) To: FLORES, PETE ROMERO HIGGERSON, DAVID P (b)(6), (b)(7)(C) MANCHA, HECTOR (b)(6), (b)(7)(C) RAMIREZ, GUADALUPE H (b)(6), (b)(7)(C) (b) (6), (b) (7)(C) (b)(6), (b)(7)(C) Cc: HOWE, RANDY J (b)(6), (b)(7)(C) (b) (6), (b) (7)(C) CAMPBELL, CARLS (b)(6), (b)(7)(C) (b)(6), (b)(7)(C) Subject: FW: Metering Guidance Memo

Directors,

Please see the attached processing guidance during surge events.

MEMORANDUM FOR: See Distribution

FROM: Todd C. Owen

Executive Assistant Commissioner

Office of Field Operations

SUBJECT: Metering Guidance

When necessary or appropriate to facilitate orderly processing and maintain the security of the port and safe and sanitary conditions for the traveling public, DFOs may elect to meter the flow of travelers at the land border to take into account the port's processing capacity. Depending on port configuration and operating conditions, the DFO may establish and operate physical access controls at the borderline, including as close to the U.S.-Mexico border as operationally feasible. DFOs may not create a line specifically for asylum-seekers only, but could, for instance, create lines based on legitimate operational needs, such as lines for those with appropriate travel documents and those without such documents.

Ports should inform the waiting travelers that processing at the port is currently at capacity and CBP is permitting travelers to enter the port once there is sufficient space and resources to process them. At no point may an officer discourage a traveler from waiting to be processed, claiming fear of return, or seeking any other protection. Officers may not provide tickets or appointments or otherwise schedule any person for entry. Once a traveler is in the United States, he or she must be fully processed.

INAMI has, at times, elected to conduct exit controls at some locations in Mexico to limit the throughput of travelers into the United States. DFOs should be particularly aware of any INAMI controls that are preventing U.S. citizens, LPRs, or Mexican nationals (some of whom may intend to claim fear) from entering the United States, and should work with INAMI, as appropriate, to address such concerns.

Please ensure that this memorandum is disseminated to all ports of entry within your area of responsibility. Should you have any questions or require additional information, please contact Mr. Todd A. Hoffman, Executive Director, APP, at (b)(6), (b)(7)(C)

Distribution: Director, Field Operations, El Paso



MEMORANDUM FOR:

See Distribution

(b)(6), (b)(7)(C)

FROM:

Todd C. Owen

Executive Assistant Commissioner

Office of Pield Operations

SUBJECT: Metering Guidance

When necessary or appropriate to facilitate orderly processing and maintain the security of the port and safe and sanitary conditions for the traveling public, DFOs may elect to meter the flow of travelers at the land border to take into account the port's processing capacity. Depending on port configuration and operating conditions, the DFO may establish and operate physical access controls at the borderline, including as close to the U.S.-Mexico border as operationally feasible. DFOs may not create a line specifically for asylum-seekers only, but could, for instance, create lines based on legitimate operational needs, such as lines for those with appropriate travel documents and those without such documents.

Ports should inform the waiting travelers that processing at the port is currently at capacity and CBP is permitting travelers to enter the port once there is sufficient space and resources to process them. At no point may an officer discourage a traveler from waiting to be processed, claiming fear of return, or seeking any other protection. Officers may not provide tickets or appointments or otherwise schedule any person for entry. Once a traveler is in the United States, he or she must be fully processed.

INAMI has, at times, elected to conduct exit controls at some locations in Mexico to limit the throughput of travelers into the United States. DFOs should be particularly aware of any INAMI controls that are preventing U.S. citizens, LPRs, or Mexican nationals (some of whom may intend to claim fear) from entering the United States, and should work with INAMI, as appropriate, to address such concerns.

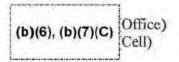
Please ensure that this memorandum is disseminated to all ports of entry within your area of responsibility. Should you have any questions or require additional information, please contact Mr. Todd A. Hoffman, Executive Director, APP, at (b)(6), (b)(7)(C)

Distribution: Director, Field Operations, El Paso

(b)(6), (b)(7)(C)From: Sent: Thursday, May 24, 2018 2:08 PM To: (b)(6), (b)(7)(C)Cc: FW: Metering Guidance Memo Subject: Attachments: Metering Guidance Memo.pdf Importance: High (b)(6), (b)(7)(C) Please disseminate to our Port Directors and APDs. They should report back once musters have been completed in order for you to submit a consolidated response. Thanks... From: HOWE, RANDY J Sent: Thursday, May 24, 2018 10:49 AM (b) (6), (b) (7)(C) (b)(6), (b)(7)(C) To: FLORES, PETE ROMERO (b)(6), (b)(7)(C) RAMIREZ, GUADALUPE H (b)(6), (b)(7)(C) MANCHA, (b) (6), (b) (7)(C) (b)(6), (b)(7)(C) HIGGERSON, DAVID P HECTOR (b)(6), (b)(7)(C) (b) (6), (b) (7)(C) (b)(6), (b)(7)(C) (b) (6), (b) (7)(C) (b)(6), (b)(7)(C)Cc: CAMPBELL, CARLS! (b)(6), (b)(7)(C) HOFFMAN, TODD A WAGNER, JOHN P (b)(6), (b)(7)(C)(b)(6), (b)(7)(C) Owen, Todd C (AC OFO) (b)(6), (b)(7)(C) Subject: FW: Metering Guidance Memo Importance: High DFOs, Please ensure this guidance is mustered face to face with all supervisors and managers assigned to your ports of entry. In particular the direction that, once a traveler is in the United States, he or she must be fully processed - must be strictly adhered to. Please confirm when this has been fully mustered. Thanks, Randy Randy J. Howe Executive Director, Operations Office of Field Operations

1

U.S. Customs and Border Protection



From: HOFFMAN, TODD A

Sent: Friday, April 27, 2018 10:08 AM

To: FLORES, PETE ROMERO (b)(6), (b)(7)(C) HIGGERSON, DAVID P (b)(6), (b)(7)(C) MANCHA, HECTOR (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

RAMIREZ, GUADALUPE H

Cc: HOWE, RANDY J

(b)(6), (b)(7)(C)

(b) (6), (b) (7)(C)

(b)(6), (b)(7)(C)

CAMPBELL, CARLS

(b)(6), (b)(7)(C)

(b) (6), (b) (7)(C)

(b)(6), (b)(7)(C)

Subject: FW: Metering Guidance Memo

Directors.

Please see the attached processing guidance during surge events.

MEMORANDUM FOR:

See Distribution

FROM:

Todd C. Owen

Executive Assistant Commissioner

Office of Field Operations

SUBJECT:

Metering Guidance

When necessary or appropriate to facilitate orderly processing and maintain the security of the port and safe and sanitary conditions for the traveling public, DFOs may elect to meter the flow of travelers at the land border to take into account the port's processing capacity. Depending on port configuration and operating conditions, the DFO may establish and operate physical access controls at the borderline, including as close to the U.S.-Mexico border as operationally feasible. DFOs may not create a line specifically for asylum-seekers only, but could, for instance, create lines based on legitimate operational needs, such as lines for those with appropriate travel documents and those without such documents.

Ports should inform the waiting travelers that processing at the port is currently at capacity and CBP is permitting travelers to enter the port once there is sufficient space and resources to process them. At no point may an officer discourage a traveler from waiting to be processed, claiming fear of return, or seeking any other protection. Officers may not provide tickets or appointments or otherwise schedule any person for entry. Once a traveler is in the United States, he or she must be fully processed.

INAMI has, at times, elected to conduct exit controls at some locations in Mexico to limit the throughput of travelers into the United States. DFOs should be particularly aware of any INAMI controls that are preventing U.S. citizens, LPRs, or Mexican nationals (some of whom may intend to claim fear) from entering the United States, and should work with INAMI, as appropriate, to address such concerns.

Please ensure that this memorandum is disseminated to all ports of entry within your area of responsibility. Should you have any questions or require additional information, please contact Mr. Todd A. Hoffman, Executive Director, APP, at (b)(6), (b)(7)(C)

Distribution:

Director, Field Operations, El Paso Director, Field Operations, Laredo

Director, Field Operations, San Diego Director, Field Operations, Tucson



MEMORANDUM FOR:

See Distribution

(b)(6), (b)(7)(C)

FROM:

Todd C. Owen

Executive Assistant Commissioner

Office of Pield Operations

SUBJECT: Metering Guidance

When necessary or appropriate to facilitate orderly processing and maintain the security of the port and safe and sanitary conditions for the traveling public, DFOs may elect to meter the flow of travelers at the land border to take into account the port's processing capacity. Depending on port configuration and operating conditions, the DFO may establish and operate physical access controls at the borderline, including as close to the U.S.-Mexico border as operationally feasible. DFOs may not create a line specifically for asylum-seekers only, but could, for instance, create lines based on legitimate operational needs, such as lines for those with appropriate travel documents and those without such documents.

Ports should inform the waiting travelers that processing at the port is currently at capacity and CBP is permitting travelers to enter the port once there is sufficient space and resources to process them. At no point may an officer discourage a traveler from waiting to be processed, claiming fear of return, or seeking any other protection. Officers may not provide tickets or appointments or otherwise schedule any person for entry. Once a traveler is in the United States, he or she must be fully processed.

INAMI has, at times, elected to conduct exit controls at some locations in Mexico to limit the throughput of travelers into the United States. DFOs should be particularly aware of any INAMI controls that are preventing U.S. citizens, LPRs, or Mexican nationals (some of whom may intend to claim fear) from entering the United States, and should work with INAMI, as appropriate, to address such concerns.

Please ensure that this memorandum is disseminated to all ports of entry within your area of responsibility. Should you have any questions or require additional information, please contact Mr. Todd A. Hoffman, Executive Director, APP, at (b)(6), (b)(7)(C)

Distribution: Director, Field Operations, El Paso

| From: | Microsoft Outlook on behalf of (b)(6), (b)(7)(C) |
|--------------------------------------|--|
| Sent: | Thursday, May 24, 2018 2:15 PM |
| To: | TFO PORT DIRECTOR APD |
| Cc: | (b)(6), (b)(7)(C) |
| Subject: | FW: Metering Guidance Memo |
| Attachments: | FW: Metering Guidance Memo |
| - 1 | |
| | (6), (b)(7)(C) |
| Subject: FW: Metering Message-Id: | g Guidance Memo (b)(7)(E) |
| To: | (D)(/)(L) |
| To: | |
| To: /h\/6 | 6), (b)(7)(C), (b)(7)(E) |
| To: (D)(C |)), (D)(/)(C), (D)(/)(E) |
| | ,, , ,, ,, ,, ,, ,, ,, ,, ,, ,, ,, ,, , |
| To: | |
| Cc: | |
| Cc: | |
| Bcq | |
| Bcc | |