

From: U.S. Citizenship and Immigration Services <uscis@public.govdelivery.com>

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To:

Subject: Update: Identifying Barriers Across USCIS Benefits and Services



Update: Identifying Barriers Across USCIS Benefits and Services

On April 19, 2021, the Department of Homeland Security (DHS) published a Request for Public Input (RPI) to the Federal Register. We sought your input on barriers to USCIS benefits and services, including but not limited to adjustment of status, naturalization, H-1B nonimmigrant status, refugee status, asylum, and parole.

The response from the public was overwhelming. We received approximately 7,400 submissions during the comment period. Many of your comments reinforce the importance of the actions that USCIS has already started under the Biden Administration, including increasing access to online filing options,

revising the fee schedule, and addressing COVID-19 related processing delays. You can view the RPI and comments on [regulations.gov](https://www.regulations.gov). Your thoughtful participation in this effort is appreciated.

This RPI supports [Executive Order \(E.O.\) 14012](#), “Restoring Faith in Our Legal Immigration Systems and Strengthening Integration and Inclusion Efforts for New Americans,” issued by President Biden on Feb. 2, 2021.

Next Steps

We greatly appreciate all the feedback submitted and are actively reviewing the comments we received. We will use this feedback to inform future policy changes and operational improvements. We remain dedicated to providing all stakeholders with opportunities to share meaningful feedback and to engage with the agency.

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