



**U.S. Department of Justice**  
Executive Office for Immigration Review  
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# NOTICE

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## **EOIR to Transition to DOJ Login ECAS Case Portal Users Will Need to Update Their Login IDs**

FALLS CHURCH, VA – As part of the Executive Office for Immigration Review’s (EOIR) continuing technological advancements, the agency announces new procedures for accessing the EOIR Courts & Appeals System (ECAS) Case Portal. To enhance security and improve the overall experience for users, EOIR is transitioning to DOJ Login, a cloud-based identity management and authentication service. To facilitate this change, users must take action to confirm or correct their primary email address, which will serve as their DOJ Login ID.

All currently registered practitioners will be migrated to DOJ Login ID to access ECAS Case Portal. EOIR is implementing a phased migration that it expects to be complete this spring. All ECAS Case Portal users will need to take action to move from User Login IDs to a DOJ Login ID. EOIR has developed detailed instructions for this phased transition and will notify users by email when it is time for them to activate their new DOJ Login ID.

If you have any questions or need assistance, please contact Customer Support at [ECAS.techsupport@usdoj.gov](mailto:ECAS.techsupport@usdoj.gov) or call 1-877-388-3842. Customer Support is available Monday through Friday, except Federal holidays, from 6 a.m. – 8 p.m. Eastern Time.

— EOIR —

*The Executive Office for Immigration Review is an agency within the Department of Justice. EOIR’s mission is to adjudicate immigration cases by fairly, expeditiously, and uniformly interpreting and administering the Nation’s immigration laws. Under delegated authority from the Attorney General, EOIR conducts immigration court proceedings, appellate reviews, and administrative hearings. EOIR is committed to ensuring fairness in all cases it adjudicates.*