AILA
Citizenship Day 2025:

Citizenshipworks

Citizenshipworks

Welcome, I'm Sandra!

Sandra Sandoval
(she/her/ella)
Product Manager

- **Manage the Citizenshipworks Project**
  Coordinate partner feedback, work on new features, brainstorm with partners on new initiatives.

- **Partner Training and Support**
  Schedule time to learn more about how Citizenshipworks can work for your organization and community.

Delivering Immigrant Justice for over 15 years

In 2007, **Pro Bono Net** joined forces with national immigrants' rights groups to create the **Immigration Advocates Network** (or IAN).

From its roots as a single destination for advocates supporting immigrants, IAN quickly grew to develop new digital tools and initiatives to help immigrants find low-cost legal assistance, know their eligibility for immigration relief, and apply for naturalization.

In 2022, we became Justicia Lab!

1999 PROBONO NET

2007 IMMIGRATION ADVOCATES NETWORK

2022 JUSTICIA LAB

We create digital tools that transform the immigrant experience

Justicia Lab partners with **immigrants** and their **advocates** to identify current challenges and **design scalable digital tools** that simplify the immigration process while upholding the **human right to dignity, privacy,** and **safety**.

Our Partners

We partner with leading immigrant advocacy groups to help them bridge the digital divide, supercharge campaigns, and bring the tools of justice to hard to reach communities.
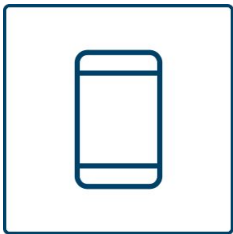
Why Citizenshipworks?

Mobile Responsive
User-friendly tool accessible on desktop or mobile

Multilingual Tool
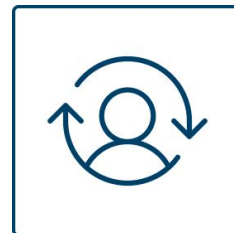Available in plain-language English, Spanish, and Chinese

Built-in Safeguards
Identifies incomplete questions, "red flags," and add a watermark

Connect to Legal Help
Applicants can connect to legal help in-person or online
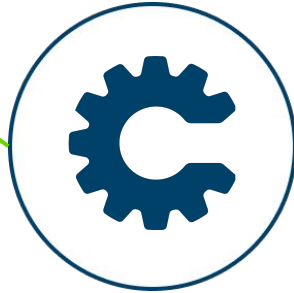
Community Partners Nationwide
Leveraging the power of libraries, educational centers, and more!

Citizenshipworks does not provide legal advice
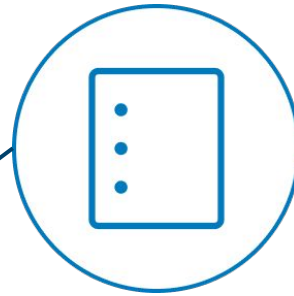
A safe & simple path...

Prescreen
Determine if the applicant is eligible for citizenship

Create an account
Open a free account to get started

The N-400
Complete the form at your own pace

Legal Review
Connect with a CW Advocate for legal help

Citizenshipworks

Citizenshipworks in Practice

Workshops
Partner-led events to help multiple applicants receive legal help

Remote Assistance
Applicants connect with a Legal Partner completely online!

Hybrid Models
Applicants start online ahead of the event (online or in

Workshops

Partner-led events to help multiple applicants receive legal help

Roles and Responsibilities

- Lead Legal Partner
- Non-legal volunteers
- Applicants:

Location
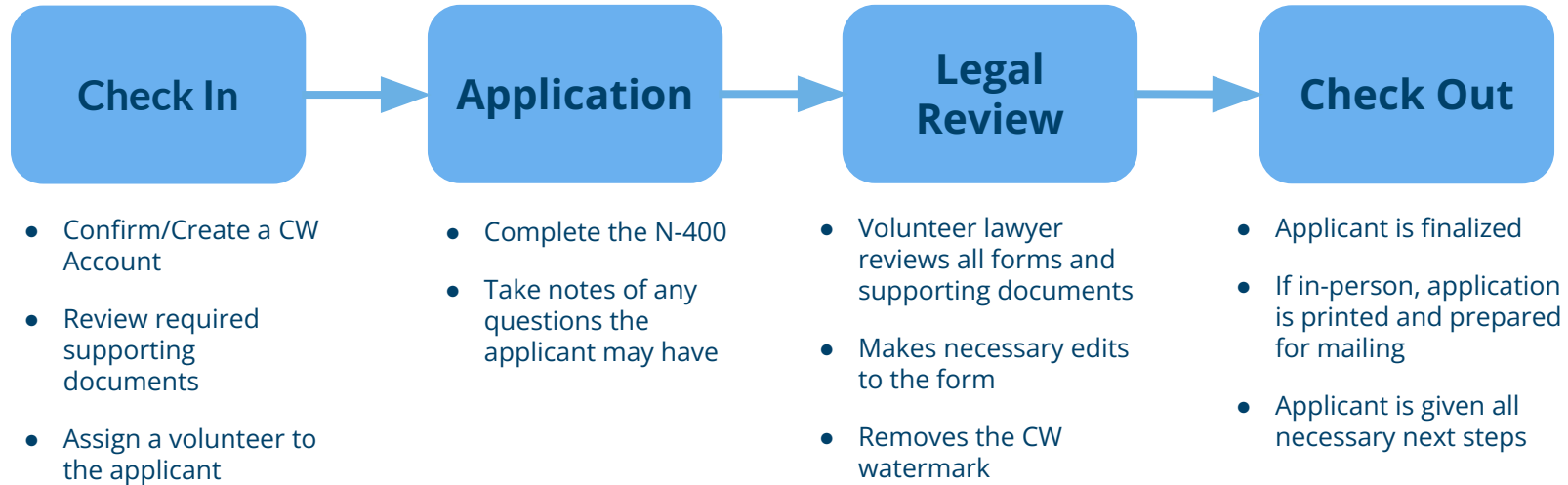
- In-person
- Remote
- Hybrid

Common Workshop Stations

- Sign in / Check in
- N-400 Assistance
- Fee Waiver Assistance
- Application Review
- Checkout

Workshops

Partner-led events to help multiple applicants receive legal help

Check In		Application		Legal Review		Check Out

Check In
- Confirm/Create a CW Account
- Review required supporting documents
- Assign a volunteer to the applicant

Application
- Complete the N-400
- Take notes of any questions the applicant may have

Legal Review
- Volunteer lawyer reviews all forms and supporting documents
- Makes necessary edits to the form
- Removes the CW watermark

Check Out
- Applicant is finalized
- If in-person, application is printed and prepared for mailing
- Applicant is given all necessary next steps

Workshop Considerations

Roles and responsibilities
- Who will you assign to each station of the workshops?
- Will you leverage non-legal volunteer assistance? What are their responsibilities?
- Will you do outreach ahead of your event?

Service Delivery
- How are you providing assistance to applicants? (In-person, online, hybrid)
- What additional languages will you be supporting the day of the workshop?
- Will you be providing Fee Waiver and Reduced Fee Assistance? Type of Fee Waiver assistance?
- What "red flags" (legal issues) will you not address at the workshop (and refer out)?

Citizenshipworks
- Will applicants connect to Citizenshipworks ahead of the event?
- Who will complete the Citizenshipworks pre-screening and application interviews? The applicant? The volunteers?
- Who will print the final version of the form?

Let's connect!

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