

From: U.S. Citizenship and Immigration Services <uscis@public.govdelivery.com>
Sent: Thursday, April 25, 2024 2:29 PM
To:
Subject: Invitation: USCIS Focus Groups

U.S. Citizenship and Immigration Services (USCIS) wants to hear your views about our [website](#). We will host four 90-minute focus group sessions to listen to your feedback: two on May 7 and two on May 9, 2024. We will use your feedback to help improve the USCIS website. Each session will have several participants as well as a professional moderator.

Who can participate?

To participate in the focus groups, you must:

- Be at least 18 years old;
- Be familiar with our website at uscis.gov; and
- Have used our online tools.

Participation is voluntary and will not have any impact on the outcome of your pending case or immigration status. We will not request any case-specific information as part of this study.

Attorneys, accredited representatives, and their support staff (paralegals, clerks, etc.) are also encouraged to participate.

How to participate:

To learn more, please send a short email message to focusgroupsurveys@uscis.dhs.gov. You will receive a reply with more information and a link to some questions to verify if you are eligible for the study.

Please note that USCIS has contracted with **Schatz Strategy Group**, a professional research firm, to conduct satisfaction surveys and focus groups on behalf of USCIS. You can verify that Schatz is conducting this research on behalf of USCIS on our [Feedback Opportunities](#) webpage.

We will accept responses to this invitation to participate through May 8.

We look forward to hearing from you!

Please do not reply to this message. See our [Contact Us](#) page for phone numbers and e-mail addresses.