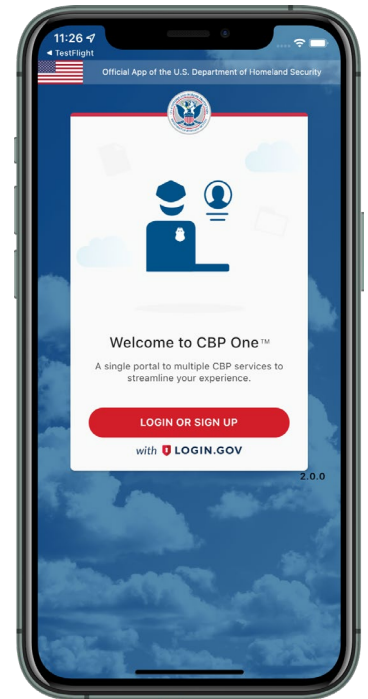# Fact Sheet: Using CBP One™ to Schedule an Appointment

The **free** CBP One™ mobile application enables noncitizens without appropriate documents for admission who seek to travel to the United States through certain southwest border land ports of entry (POEs) the ability to submit information through a module within the application instead of coming directly to wait at a POE.

Beginning **January 12, 2023,** noncitizens who seek to travel to the United States through southwest border land POEs to request exception from the Center for Disease Control and Prevention's *Order Suspending the Right To Introduce Certain Persons from Countries Where a Quarantinable Communicable Disease Exists*, may use the CBP One™ mobile application to submit certain information in advance, attest that they, a spouse or child accompanying them, meet specific vulnerability criteria, and schedule an appointment to present themselves for inspection at a participating POE.

Use of CBP One™ **streamlines** the experience at the port of entry, may reduce wait times, and permits a **safe** and **orderly** process at POEs for all travelers.

Available in English and Spanish, the CBP One™ application allows noncitizens located in Central and Northern Mexico to schedule an appointment and submit certain biographical information prior to their scheduled arrival at a POE.

Participating POEs are available in Texas at Brownsville, Eagle Pass, Hidalgo, Laredo and El Paso (Paso del Norte); Nogales in Arizona; as well as Calexico West and San Ysidro (Pedestrian West – El Chaparral) in California.

This process utilizes Login.gov for **secure**, private access in submitting noncitizens biographical information and a live photo of the traveler, and requesting a date and time to present at a POE.

On arrival at the POE, a photo will be taken of the noncitizen which will confirm a match to the information supplied in advance and facilitate the process at the POE.

Visit CBP One™ online at
cbpone.cbp.dhs.gov

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Questions? Contact us at
CBPOne@ cbp.dhs.gov

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